

Fostermans Global Refund Policy

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1. Introduction

Fostermans is dedicated to providing high-quality trading education and resources to our customers worldwide. To ensure transparency and compliance with applicable laws and regulations, we have established this refund policy, which outlines our general policies regarding refunds. Please read this policy carefully before making a purchase.

2. General Refund Policy

2.1 No Refunds: Due to the digital and educational nature of our products and services, we generally do not offer refunds on any purchases. This policy applies to all our courses, training materials, webinars, software, and any other digital products or services offered by Fostermans.

2.2 Commitment to Your Satisfaction: While we do not offer refunds as a standard practice, we are committed to ensuring your satisfaction with our products and services. If you encounter any issues with our offerings, encounter technical problems, or have questions, please contact our customer support team, and we will strive to address your concerns promptly.

3. Specific Country Refund Provisions

3.1 United Kingdom (UK):

- **Right to Cancel:** Under the Consumer Contracts (Information, Cancellation, and Additional Charges) Regulations 2013, customers in the UK have the right to cancel their purchase within 14 days from the date of purchase. This "cooling-off period" allows for a full refund without the need to provide a reason.
- **Exemptions:** Exemptions to the right to cancel may apply, as provided by UK law. Customers are encouraged to review these exemptions before making a purchase.

3.2 United States (USA):

- **Federal Law:** In the USA, federal laws do not require merchants to provide a specific return or refund policy. However, it is our policy to address customer concerns within the bounds of applicable state laws and regulations.

3.3 International Customers:

- International customers are subject to the general refund policy outlined in section 2.

4. Contact Us

If you wish to exercise any rights or have any questions or concerns regarding this refund policy or need assistance with our products and services, please feel free to contact our customer support team at contact@fostermans.com. We are here to assist you and ensure your satisfaction within the bounds of applicable laws and regulations.

5. Changes to the Refund Policy

Fostermans reserves the right to modify or update this refund policy at any time to ensure continued compliance with legal requirements. Any changes will be posted on our website, and the date of the most recent update will be indicated at the beginning of the policy.

By continuing to use our products and services after any policy changes, you agree to be bound by the updated refund policy.

6. Governing Law

This refund policy shall be governed by and construed in accordance with the laws of England and Wales for customers in the UK and by the laws of the United States for customers in the USA. For international customers, this policy shall be governed by the laws of the respective jurisdiction as required by law.