

GEECHI VIP REFUND POLICY

REFUND POLICY – General. Refund requests accepted but not guaranteed. At any time, and for any reason, we may provide a refund, discount, or other consideration to some or all of our members. The amount and form of refund or credit, and the decision to provide them, are at our sole and absolute discretion. Under no circumstance are we obligated to provide a refund or credit. There are no refunds accepted or issued for short-term (7-day) passes or passes purchased during a promotional/discounted period at any time. Please submit all refund requests by submitting a ticket under the support-tickets 📁 channel.

There are no refunds or credits for partially used membership periods. Failure to utilize our online services or cancel reoccurring payments does not constitute a basis for refusing to pay or disputing any of the associated charges to your account/payment method. When monthly services for our community are purchased, reoccurring payments are set up **AUTOMATICALLY** utilizing your initial form of payment. Please note that once you receive access to our online community for the month, you will no longer have the right to cancel your membership for the month.

Please note if you would like to end your membership within GeechiVIP, please be sure to manually cancel your reoccurring payments via Whop (whop.com/geechivip). Please note that once you receive access to our online community for the month, you will no longer have the right to cancel your membership for the month. If you are having trouble canceling your membership please contact us as soon as possible via email at admin@geechii.com.

NON-ACTIVATED ACCOUNTS - If you signed up for the discord but have decided you no longer want to be a member of our community and have **NOT** activated your account, you can email us to review your request for a payment refund.

Please note that any member who attempts to fraudulently dispute the associated charges with accessing the discord will have their membership **immediately revoked indefinitely with NO REFUND.**

Please submit all refund requests by submitting a ticket under the support-tickets 📁 channel. All requests will be reviewed within 48-72 business hours.

