

Terms and Conditions

Agreement between User and Lumina Software LLC

These Terms and Conditions ("Agreement") govern your use of Lumina Monitors software and services ("Lumina") provided by Lumina Software LLC ("the Company"). Lumina is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the "Terms"). Your use of Lumina constitutes your agreement to all such Terms. Please read these terms carefully, and keep a copy of them for your reference.

1. Description of Lumina Monitors

Lumina Monitors is a Discord-integrated software that allows users to monitor ticket restocks and receive notifications when desired events become available. Lumina operates as a Discord bot and requires users to register in the Lumina Discord server with their Discord account. Lumina offers different subscription plans, including Basic, Advanced, and Premium, with varying levels of event monitoring. The "Buddy Pass" membership is also available, providing limited access to a regular user's private channel. A companion mobile app may be released soon.

2. User Registration and Privacy

2.1 Users are required to register in the Lumina Discord server with their Discord account. The Company may collect and store Discord access tokens, User IDs, Webhook IDs, and other information provided by Discord for the purpose of operating Lumina Monitors.

2.2 The Company may collect and store user information through Whop.com, a third-party payment processor, for the purpose of managing user roles and memberships in the Lumina Discord server.

3. User Responsibilities

3.1 Users are responsible for maintaining the security and confidentiality of their Lumina access and Discord credentials.

3.2 Users must not share their Lumina account or Discord credentials with others.

3.3 Users must comply with all applicable laws and regulations when using Lumina Monitors.

3.4 Users must not misuse or abuse Lumina Monitors, including but not limited to, unauthorized mirroring of Discord server messages and engaging in activities that disrupt the intended use of the system.

3.5 Users must not share or transfer their Lumina Monitors subscription or access to others. Each user is required to have their own valid subscription. In the event that a user is found to be sharing a Discord account to avoid purchasing multiple subscriptions, the Company reserves the right to terminate that user's access or subscription.

4. Payment Terms

4.1 Lumina Monitors subscriptions are available on a monthly basis and are paid through Whop.com, our designated payment processor.

4.2 The Company accepts various payment methods as supported by Whop.com. Custom tier limits are available for users requiring additional resources, and payments for such custom tiers can be made via Stripe Invoice.

5. Intellectual Property

5.1 Lumina Software LLC retains all intellectual property rights to Lumina Monitors, including software code, design elements, and any proprietary information associated with Lumina.

5.2 Users are granted a limited, non-exclusive, and non-transferable license to use Lumina Monitors strictly in accordance with this Agreement.

6. Liability and Warranty

6.1 Lumina Monitors is provided on an "as-is" and "as-available" basis. The Company does not provide any warranties or guarantees regarding the functionality, accuracy, or availability of Lumina Monitors.

6.2 The Company shall not be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in connection with the use of Lumina Monitors.

6.3 Users acknowledge that Lumina Monitors is a tool to facilitate monitoring and notifications, and the ultimate responsibility for ticket purchases or any other transactions lies with the users.

7. Termination

7.1 The Company reserves the right to terminate the Agreement and suspend or terminate access to Lumina Monitors in the event of user abuse or violation of this Agreement.

7.2 Users may terminate their agreement with Lumina Monitors at any time by ceasing to use the service. No refunds, full or partial, will be provided upon termination.

8. Dispute Resolution

8.1 Any disputes arising out of or relating to this Agreement shall be governed by the laws of the State of California, without regard to its conflict of laws provisions.

8.2 Any legal action or proceeding arising under this Agreement shall be brought exclusively in the state or federal courts located in Sacramento, California.

9. Additional Policies

9.1 Refund Policy: Lumina Monitors does not offer any refunds, full or partial, for subscription fees.

9.2 Usage Guidelines: Users must adhere to the Lumina Monitors usage guidelines and Discord's Terms of Service when using the service.