

Return Policy Agreement for Lock City's Best Bet

1. No Refunds

Due to the nature of our services, Lock City does not offer refunds for any subscriptions or services purchased. All sales are final. Once a purchase is made, there will be no refunds Provided.

2. Cancellation Policy

Subscribers wishing to cancel their subscription must do so before the end of the current billing period to avoid being charged for the next period. To cancel your subscription, please follow the instructions in your account settings or contact our customer service team for assistance. Failure to cancel before the billing date will result in the subscription being renewed as per the agreed Terms.

3. Credits and Exchanges

While we do not offer refunds, we are open to providing credits or exchanges for another service in certain circumstances. If you are dissatisfied with your current service, please contact our customer service team to discuss the possibility of a credit or exchange.

4. Service Modifications and Interruptions

Lock City reserves the right to modify or discontinue the service temporarily or permanently, with or without notice. In the event of a service interruption, we will make reasonable efforts to restore service as soon as possible. However, we will not be liable for any refunds or credits for service interruptions.

5. Account Termination

We reserve the right to terminate or suspend any account if we suspect any violation of our Terms of Service or any fraudulent or illegal activity. In such cases, no refund will be issued.

6. Chargebacks and Disputes

Customers are encouraged to contact our customer service team to resolve any billing issues before initiating a chargeback with their payment provider. Chargebacks and disputes initiated without prior communication may result in the termination of your account and services.

7. Changes to Return Policy

We reserve the right to update this Return Policy at any time. We will notify you of any significant changes by posting the new policy on our website.