

Returns and Refunds Policy

Effective Date: 16th November 2024

Thank you for choosing to join **The Side Hustle!** We want to ensure you have a positive experience with our service. Please carefully review our **Returns and Refunds Policy** below. By subscribing to our paid membership, you agree to these terms.

1. Subscription and Refund Policy

No Refund After 7 Days:

Due to the nature of our digital products and services, all subscription payments to **The Side Hustle** are **non-refundable** after **7 days** from the date of payment.

We encourage you to explore the group and its resources within the first 7 days of your subscription to ensure the content meets your expectations.

2. 7-Day Cancellation Period

- **Cancellation Request:** If, for any reason, you are not satisfied with the content provided within **The Side Hustle** during the first 7 days of your subscription, you may request a cancellation.
- **Refund Eligibility:** Cancellation requests made within **7 days** of your initial payment are eligible for a **refund**. Requests made after this period will not be considered for a refund under any circumstances.
- **How to Cancel:** To cancel and request a refund within 7 days, you must send an email to [Insert Contact Email] with your request. The email must be received no later than the 7th day after your subscription payment. After 7 days, all payments are final.
- **Processing Time:** If you qualify for a refund, please allow up to **[5-10 business days]** for the refund to be processed. Refunds will be issued to the original payment method used for the purchase.

3. No Refunds After 7 Days

- **Final and Non-Refundable:** After the 7-day cancellation window has expired, **all payments are final**, and no refunds will be issued, regardless of the reason (including dissatisfaction, failure to achieve expected results, etc.).
- **Exception:** Refunds may be granted at the sole discretion of **The Side Hustle** management in exceptional circumstances (such as technical issues preventing access to the group or content). These exceptions are rare and will not be provided as a standard practice.

4. Membership and Access

- **Access Period:** Once your payment is processed and accepted, you will gain access to the Discord server, resources, and all associated materials. You retain access to these materials for the duration of your active subscription.

- **Cancellation of Access:** If you choose to cancel your membership, access to the Discord server and content will remain active until the end of your current billing cycle. No prorated refunds will be issued for the unused portion of your subscription.

5. No Refund on Renewals

- **Automatic Renewals:** If you are subscribed to a recurring membership, your subscription will automatically renew at the end of your billing cycle unless you cancel before the renewal date.
- **Renewal Cancellation:** To cancel a renewal and avoid future charges, you must cancel your subscription before the next billing date. After renewal, **no refunds** will be provided for any reason.

6. Exceptions and Discretionary Refunds

In certain cases, such as billing errors or technical problems preventing access to the services, we may, at our sole discretion, offer a **partial refund** or other accommodations. These cases are rare and will be handled on an individual basis. Refunds for these reasons are **not guaranteed** and are subject to review.

7. Dispute Resolution

If you disagree with this Returns and Refunds Policy or wish to dispute a refund decision, please contact us at zoopgames1@gmail.com for further assistance. In some cases, disputes may need to be resolved through legal means, depending on the terms of service agreed upon.

8. Governing Law

This Returns and Refunds Policy will be governed by and construed in accordance with the laws of Australia, without regard to its conflict of law principles.

9. Contact Information

If you have any questions or concerns regarding this Returns and Refunds Policy, please contact us at:

Email: zoopgames1@gmail.com

Website: <https://whop.com/the-side-hustle/>