

Refund Policy

At **Triple 5 Consulting**, we are committed to delivering high-quality consulting and coaching services. Due to the nature of our offerings, our refund policy is as follows:

1. Digital Products & Online Courses

- All sales of digital products, online courses, and downloadable materials are **final and non-refundable**.

2. Coaching Services

- Refunds for coaching services may be considered on a case-by-case basis if requested **within 7 days of the initial purchase** and before significant service delivery.
- **Significant service delivery** includes attending more than one coaching session, accessing core program materials, or receiving customized strategy plans.

- Once a coaching session is completed, **no refunds will be issued.**

3. Payment Disputes

- If you encounter an issue with your purchase, please contact us immediately at **Jace@triple5consulting.com** so we can resolve your concerns before initiating a payment dispute.

4. No Guarantees

- Our services provide strategic guidance and coaching; however, we **do not guarantee specific results**. Refunds will not be issued based solely on the achievement of business, financial, or personal outcomes.