

FULFILMENT POLICY

Fulfillment Policy

1. Service Delivery

- Consulting and Coaching Services: Upon successful payment, clients will receive a confirmation email detailing the next steps. Services are delivered through scheduled sessions via [Zoom/Skype/Phone], as agreed upon during booking.
- Digital Products and Online Courses: Immediately after payment, clients will receive access instructions via email. Digital products are accessible through our online platform and are available for download or streaming as specified.

2. Delivery Timeframes

- Consulting and Coaching: Sessions are scheduled based on mutual availability, typically within [X] days/weeks of purchase.
- Digital Products: Access is granted instantly upon payment confirmation. In rare cases of technical issues, access will be provided within 24 hours.

3. Client Responsibilities

- Accurate Information: Clients must provide valid contact details to ensure successful delivery of services and communications.
- Timely Participation: Clients are responsible for attending scheduled sessions promptly. Rescheduling requires [X] hours' notice, as outlined in our Terms of Service.

4. Refunds and Cancellations

- Consulting Services: Refunds are considered if requested within 7 days of purchase and before significant service delivery, as detailed in our Refund Policy.
- Digital Products: All sales are final and non-refundable, as specified in our Refund Policy.

5. Support and Contact Information

For any questions or assistance regarding service delivery, please contact us at:

- Email: Jace@triple5consulting.com
- Phone: [Your Contact Number]