

Refund Policy

Effective Date: 1/1/2025

1. Overview

We are committed to providing high-quality digital products and ensuring customer satisfaction. This Refund Policy outlines the terms and conditions under which refunds are granted for our digital product, “PipSnatcher VIP Live Trading” & “PipSnatchin’ Academy 101”

2. Review and Notification Period

- **Review Window:** You must review and complete the entire program within 3 days (72 hours) of your purchase. Must provide proof. We will verify.
- **Notification Requirement:** If requesting a refund, you must contact support via the Whop resolution center showing explicit proof you completed the activity requirement and the review requirement. Discord support tickets for refund requests will either be ignored or you will be redirected to Whop Resolution center.
- **Activity Requirement:** You must attend 1 daily live trade, take notes from it; complete the A-Z course section available, and take notes on that within 3 days (72 hours) of your purchase. Must provide proof. We will verify.

3. Refund Eligibility

To be eligible for a refund, you must complete all the requirements below:

- **Complete The Program:** You must review and complete the entire program within 3 days (72 hours) of your purchase. Must provide proof. We will verify.
- **Complete The Notification Requirement:** If requesting a refund, you must contact support via the Whop resolution center showing explicit proof you completed the activity requirement and the review requirement. Discord support tickets for refund requests will either be ignored or you will be redirected to Whop Resolution center.
- **Complete Activity Requirement:** You must attend 1 daily live trade, take notes from it; complete the A-Z course section available, and take notes on that within 3 days (72 hours) of your purchase. Must provide proof. We will verify.

4. Refund Process

To request a refund, please follow these steps:

1. **Contact Us:** You must contact support via the Whop resolution center showing explicit proof you completed the activity requirement, notification requirement and the review requirement.

2. **Evaluation:** We will review your request and verify that the program has been completed and that the request is within the specified timeframe.
3. **Decision:** Refunds will be processed only if all conditions are met. You will receive a confirmation of your refund request and the refund will be issued to the original payment method.

6. **Non-Refundable Circumstances**

Refunds will not be granted under the following conditions:

- If you fail to contact the team through the Whop resolution center.
- If you have not demonstrated that you have engaged with and completed the program within a 72 hour period. Verifiable by us in Whop
- If you fail to attend 1 daily live trade, take notes from it; complete the A-Z course section available, and take notes on that within 3 days (72 hours) starting from the purchase date and fail to provide tangible proof.

7. **Contact Information**

To initiate a refund request, please submit one in the Whop resolution center. All refund requests in Discord support chat will be ignored.