

# Terms of Service - Real English with Teacher Grant

## 1. Respect and Conduct

All users must maintain respectful behavior in livestreams, private messages, group chats, and all community spaces.

Harassment, spam, trolling, or inappropriate language will result in immediate removal.

You may be removed at any time, for any reason, at the discretion of the instructor.

If you are removed after paying for a class or session, you may receive a partial refund based on unused time.

## 2. Access to Services

When you join, you gain access to:

- Scheduled livestream classes and/or replays
- Group chat participation
- Booking private sessions (if available)
- Custom course materials (if provided)

Access may change without notice. Classes may be rescheduled or canceled if needed. In those cases, we'll try to notify you at least 24-48 hours in advance.

## 3. Refund Policy

Refunds are not guaranteed. However, we will review refund requests on a case-by-case basis.

Refunds will be considered in cases of:

- Technical errors
- Duplicate purchases
- Account termination with remaining access

No refunds for 'changing your mind' or 'forgot to cancel'.

## 4. Subscription and Cancellations

You are free to cancel your subscription at any time via your Whop dashboard.

# Terms of Service - Real English with Teacher Grant

Canceling stops future charges, but does not refund past payments.

If you booked a private session and miss it without notice, it may count as used time.

## 5. Livestream Etiquette

Keep your mic muted unless asked to speak

Use the chat respectfully and stay on-topic

No screen recordings or redistributing content

Some livestreams are recorded. By joining, you agree to be part of that recording (your voice/chat may appear).

## 6. Chat and Messaging Policy

Be polite and supportive

Avoid asking for free lessons or spamming

No self-promotion, links, or off-topic content

## 7. Breach of Terms

If you break these rules, your access may be:

- Temporarily suspended
- Permanently revoked
- Reported to Whop (for further enforcement)

## 8. Changes to These Terms

These Terms may change without notice. Continued use of the services means you agree to the latest version.

---

## **Terms of Service - Real English with Teacher Grant**

By purchasing or using this service, you also agree to the terms in our Privacy Policy, Return Policy, and EULA.