

## Refund & Return Policy for Whop Contracts

Effective Date: May 12th, 2025

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### 1. Digital Product Nature

Whop Contracts is a digital SaaS product that offers immediate access to contract creation and management tools. As such, **all sales are final** once access has been granted.

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### 2. No Automatic Refunds

Due to the immediate usability and nature of digital services, we do **not offer automatic refunds**. Please consider your purchase carefully.

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### 3. Refund Exceptions

We may issue refunds **at our sole discretion** under the following circumstances:

- You were charged multiple times for the same subscription
- You experienced a critical technical issue that made the tool completely unusable, and our support team was unable to resolve it

Requests must be made within **7 days** of the original purchase.

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### 4. How to Request a Refund

To request a refund, contact us at [me@siya.digital](mailto:me@siya.digital) with:

- Your full name
- Date of purchase
- Reason for refund
- Proof of issue (e.g., screenshot, error logs)

We will review and respond within 5 business days.

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## 5. Subscription Cancellation & Data Deletion

When you cancel your subscription, you will lose access to all features, stored contracts, signed agreements, and associated metadata. We reserve the right to permanently delete all user data upon cancellation. Please ensure you export or download any necessary data **before** canceling your subscription.

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## 6. Chargebacks

If you initiate a chargeback without contacting us first, you will forfeit any right to future use of Whop Contracts and may be permanently banned from the platform.

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## 7. Contact Information

All refund inquiries can be directed to:

**Siya Digital, Inhaber Özdemir**

Basel-Stadt, Switzerland

Email: me@siya.digital

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By purchasing access to Whop Contracts, you acknowledge that you have read and agree to this Refund & Return Policy.