

## **Return Policy – REI Boss Academy**

**Effective Date:** [Insert Date]

At REI Boss Academy, we are committed to delivering high-value educational content and a strong community experience. Due to the digital nature of our products and services, including online courses, downloadable content, and community access, we have the following return policy:

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### **1. No Refunds Policy**

All sales are final. We do not offer refunds for: - Digital course content - Access to the community or step-by-step learning tracks - One-on-one mentorship sessions - Live or recorded training materials

### **2. Exceptions**

Refunds may only be issued under the following exceptional circumstances: - Duplicate payment or accidental multiple charges (must be reported within 7 days) - Proven technical issues preventing access to purchased content, with no resolution provided within 14 business days

### **3. Requesting a Refund (If Eligible)**

To request a refund based on one of the exceptions above, email us at [Insert contact email] with your: - Full name - Email address used for purchase - Date of transaction - Description of the issue

Refund requests will be reviewed within 10 business days, and qualifying refunds will be issued to the original payment method.

### **4. Cancellations**

You may cancel future billing for subscriptions or memberships at any time, but cancellations do not qualify for refunds. Upon cancellation, access to the Services will remain available through the end of the current billing cycle.

### **5. Contact**

For support or questions regarding our return policy, please contact us at: [Insert contact email]

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By purchasing or accessing REI Boss Academy Services, you acknowledge and agree to this Return Policy.