

Alpha Alerts AI Refund Policy

1. Digital Product Policy

Due to the immediate access nature of our AI trading signals and proprietary content:

- **All sales are final** for subscriptions and trial periods.
- **No refunds** will be issued for partially used periods.

2. Exceptional Consideration

While we strictly uphold this policy, we may review exceptional cases such as:

- **Duplicate charges** (provide transaction proof)
- **Service outages** exceeding 72 hours (verified by our team)

To request review, contact support within 7 days of purchase:

✉ Email: support@alphatrading.com

Note: Refund decisions are discretionary and not guaranteed.

3. Subscription Management

- **Cancel anytime:** before renewal to avoid future charges.
- **Trial users:** Cancel via email 72 hours before trial ends.

4. Chargeback Policy

Unauthorized chargebacks will result in:

- Immediate service termination
- Blacklisting from future purchases