

REFUND POLICY

BFX LLC (Betflix)

Effective Date: August 20, 2025

This Refund Policy (“Agreement”) is a binding legal contract between you (“User” or “You”) and **BFX LLC**, operating under the brand name **Betflix** (“Betflix,” “we,” “us,” or “our”). It governs all purchases, subscriptions, and access to Betflix’s digital products, community features, and content delivered through Whop, Discord, or affiliated platforms.

By purchasing or accessing any Betflix service, you acknowledge and agree to the following terms:

1. Scope of Policy

This Policy applies to all digital products and services provided by Betflix, including but not limited to:

- Free, premium, or subscription access;
- Private and public Discord channels;
- Digital slips, screenshots, or recaps;
- Any models, files, or tools accessed through Whop or Betflix Discord.

All sales are final and subject to this Agreement.

2. Eligibility

You must be **at least twenty-one (21) years old**, or the age of majority in your jurisdiction (whichever is higher), to purchase or use Betflix services. By purchasing or using our services, you represent and warrant that you meet this requirement. Betflix may terminate access without refund if this representation is false.

3. No Refunds

Because Betflix provides digital entertainment content, all purchases are **non-refundable**. This includes, without limitation:

- Subscription renewals;
- Loss of Discord access due to ban, user error, or account issues;
- Failure to properly connect Discord and Whop accounts;
- Missed content due to personal scheduling conflicts or lack of use;
- Dissatisfaction with perceived accuracy, results, or value of content;
- Short-term service interruptions or delays.

Once payment is processed, you waive any right to request a refund unless explicitly offered in writing by Betflix.

4. Chargebacks and Disputes

Filing a chargeback or unauthorized payment dispute may result in immediate and **permanent termination** of your access to all Betflix services, including current and future subscriptions.

Betflix reserves the right to revoke your license and pursue reimbursement for all fees, costs, and attorneys' fees incurred in responding to such disputes.

5. Subscription Management

- All subscriptions are processed solely through **Whop**.
- Users are responsible for canceling subscriptions before the renewal date.
- Betflix cannot cancel, pause, or manage subscriptions for you.
- No partial or pro-rata refunds are given for unused time after cancellation.

- Subscriptions remain subject to Whop's Terms of Service, which may be updated from time to time.
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6. Access Issues and User Responsibility

Refunds will not be granted for:

- Technical issues caused by your device, internet, or accounts;
 - Bans, suspensions, or terminations for violations of the EULA, rules, or Discord guidelines;
 - Failure to properly link Whop and Discord accounts;
 - Loss of access caused by Discord or third-party platform outages.
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7. Temporary Outages and Content Gaps

Betflix may experience occasional interruptions, such as:

- Server downtime or access delays;
- Adjustments in available props or content format;
- Missed updates due to unforeseen circumstances.

These interruptions do not qualify for refunds or credits.

8. Entertainment & No-Guarantee Disclaimer

Betflix content is provided solely for **entertainment purposes**.

- Betflix is not a sportsbook, gambling operator, or financial advisor.

- No outcome or performance is guaranteed.
 - Past results do not indicate future results.
 - Dissatisfaction with entertainment outcomes (e.g., winning/losing results) is not grounds for refund.
 - You agree to use Betflix content at your own risk.
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9. Intellectual Property & License

All content provided by Betflix (including digital slips, screenshots, recaps, graphics, and tools) is owned exclusively by **BFX LLC**.

- Unauthorized sharing, copying, or redistribution of paid content is prohibited.
 - You are granted a limited, non-transferable, revocable license for personal use.
 - Termination of access for IP violations does not entitle you to a refund.
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10. Limitation of Liability

To the maximum extent permitted by law:

- **BFX LLC** shall not be liable for any indirect, incidental, special, or consequential damages, including lost profits or lost opportunities.

In no event shall BFX LLC's liability exceed the greater of:

1. The total fees you paid to Betflix in the thirty (30) days immediately preceding the claim;
or
2. **One hundred dollars (\$100 USD).**

Exceptions: Nothing in this section excludes liability for fraud, willful misconduct, or any matter that cannot legally be excluded.

11. Governing Law, Venue, and Arbitration

- This Agreement is governed by the laws of the **State of Arizona**, without regard to conflicts of law.
- All disputes shall be resolved by **binding arbitration in Maricopa County, Arizona**, administered by the American Arbitration Association (AAA) under its Consumer Arbitration Rules.
- Class actions and jury trials are expressly waived.
- Each party bears its own costs and attorneys' fees unless otherwise required by law.
- If arbitration is deemed unenforceable, disputes must be litigated exclusively in the courts of Maricopa County, Arizona.

12. Severability

If any provision of this Agreement is found to be invalid or unenforceable, the remaining provisions shall remain in effect. The invalid portion shall be modified to the minimum extent necessary to reflect the parties' intent.

13. Updates to This Policy

Betflix may revise this Refund Policy at any time. Continued use of Betflix services constitutes acceptance of the revised terms.

By purchasing or accessing Betflix content, you confirm you have read, understood, and agreed to this Refund Policy.