

RETURN, REFUND, AND CANCELLATION POLICY

Funneling Media LLC

Last Updated: November 27, 2025

PLEASE READ THIS POLICY CAREFULLY BEFORE MAKING A PURCHASE.

By purchasing any program, course, software license, or consulting service from **Funneling Media LLC** ("Company"), you explicitly agree to this Return and Refund Policy.

1 ALL SALES ARE FINAL

Due to the nature of our Services—which include immediate access to proprietary digital content, downloadable assets, software tools, and intellectual property—**we do not offer refunds, returns, or exchanges** under any circumstances.

2 VALUATION OF DELIVERABLES AND NON-REFUNDABLE COMPONENTS

You acknowledge and agree that the total Program Fee represents payment for two distinct, non-separable components, and that the majority of the contract value is delivered immediately.

2.1 Core Value Component (70% of Fee)

The following items constitute the ****Core Value Component****, which is deemed ****100% delivered, non-refundable, and fully earned by the Company at the point of delivery.****

- **Point of Delivery:** Delivery occurs the moment the Company sends the Client the initial welcome/onboarding email containing login credentials for the Funneling.com software platform and proprietary training portal.
- **Proprietary IP Access (70% Value):** This includes the single, non-transferable license to the Funneling.com software, the proprietary AI configurations, pre-built snapshots, funnels, and access to all archived training courses, SOPs, and marketing swipe files.

2.2 Supplemental Component (30% of Fee)

The remaining items constitute the **Supplemental Component**. These elements are bonus, optional resources and their non-use or cancellation does not entitle the Client to a refund of any kind.

- **Bonus Support (30% Value):** This includes the ongoing access to consulting, group coaching calls, dedicated support channels, and one-on-one onboarding assistance. This support is entirely **optional** and complementary to the Core Value Component.

****Therefore, by accepting the initial login credentials email, the Client has accepted the Core Value Component (70%) of the total contract fee, rendering the entire fee non-refundable.****

3 CANCELLATION & SUSPENSION

3.1 Cancellation of Recurring Fees

If you are on a recurring subscription for the Funneling.com software, you may cancel your subscription at any time via your account portal. Cancellation stops future billing but does not generate a refund for the current billing cycle.

3.2 Suspension for Non-Payment

In the event of a failed payment:

- Access to all software and coaching portals will be immediately suspended.
- We do not delete your data immediately; however, access will only be restored upon payment of the outstanding balance plus a **3% late fee**.
- If payment is not received within 60 days, we reserve the right to permanently delete your account and all associated data.

4 CHARGEBACKS AND PAYMENT DISPUTES

4.1 Strict Zero-Tolerance Policy

We view chargebacks as a form of “friendly fraud” and theft of services.

4.2 Consequences of Chargebacks

If you attempt to dispute a valid transaction with your bank:

1. **Immediate Termination:** Your access to all programs, software, and communities will be permanently revoked.
2. **Evidence Submission:** We will submit this policy, your accepted agreement, and the original welcome email timestamp (demonstrating delivery of the 70% Core Value) to your bank to prove the validity of the charge.
3. **Collections:** We reserve the right to send any unpaid balance and fraudulent chargeback amounts to a third-party collections agency.