

Privacy Policy

Oracle Insights Ltd · Registered in England and Wales · Last updated: 29 August 2026

1. Introduction

This Privacy Policy explains how Oracle Insights Ltd ("we", "us") collects, uses and protects your personal data when you purchase or use our products and services through Whop, use our websites, join our Discord community, subscribe to our emails, or otherwise interact with Oracle Insights. We are the data controller for the personal data described in this policy and we process it in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

2. What we collect

Information you give us: your name, email address, Discord username, TradingView username (for indicator access), and any information you include in support messages, community posts or survey responses.

Information from the platforms we sell through: Whop provides us with order, subscription and membership-status information. We do **not** receive or store your full card or bank details — payments are processed by Whop and its payment providers.

Information collected automatically: basic usage and analytics data about how our sites and content are used (pages viewed, links clicked, approximate location by country, device type), and email engagement data (opens and clicks) through our email platform.

3. How we use it

We use personal data to: deliver what you have bought (memberships, indicator access, software, guides); manage free trials, renewals and cancellations; provide support through Discord and email; send service messages about your purchase; send marketing emails where you have signed up for them (every email includes an unsubscribe link); run giveaways you enter; improve our content and services using aggregated analytics; and prevent fraud, enforce our terms and comply with legal obligations.

Our legal bases are: performance of a contract (delivering your purchase); consent (marketing emails, which you can withdraw at any time); and legitimate interests (service improvement, security and enforcing our terms), balanced against your rights.

4. Who we share it with

We share personal data only with the service providers who make the business run: Whop (checkout, subscriptions and member management), Discord (community), TradingView (indicator access provisioning), our email platform (mailing-list management and sending), analytics providers, and software infrastructure providers for our products. Each processes data under its own privacy policy and/or our instructions. We may also disclose data where required by law. We do not sell your personal data.

Some providers are located outside the UK (for example in the United States). Where data is transferred internationally we rely on appropriate safeguards such as the UK International Data Transfer Agreement/Addendum or adequacy regulations.

5. How long we keep it

We keep personal data only as long as needed for the purposes above: order and transaction records for up to 6 years (tax and accounting law); mailing-list data until you unsubscribe or we remove inactive contacts; support conversations for as long as useful to provide support; analytics data in aggregated form.

6. Cookies

Our websites use essential cookies to function and, with consent where required, analytics cookies to understand how the sites are used. You can control cookies through your browser settings and, where shown, our cookie banner.

7. Your rights

Under UK GDPR you have the right to: access the personal data we hold about you; have inaccurate data corrected; have data erased in certain circumstances; restrict or object to processing (including an absolute right to object to direct marketing); data portability; and to withdraw consent at any time where processing is based on consent.

To exercise any right, contact us at buckotrades@oracleinsights.com. You also have the right to complain to the Information Commissioner's Office (ico.org.uk) if you are unhappy with how we handle your data.

8. Children

Our services are for adults aged 18 and over. We do not knowingly collect personal data from anyone under 18; if you believe a minor has provided us data, contact us and we will delete it.

9. Changes

We may update this policy from time to time; the current version, with its "last updated" date, will always be available where our services are sold. Material changes will be notified through our services.

10. Contact

Questions about this document can be raised via the Oracle Insights Discord support-ticket system (discord.com/invite/4KnsD9KmNy) or by email at buckotrades@oracleinsights.com.