

DIMANDEM

TERMS OF SERVICE

Version: 1.0

Effective Date: July 8, 2026



1. Introduction

Welcome to Dimandem.

These Terms of Service ("Terms") govern the use of Dimandem products, services, digital content and licensing services provided through official Dimandem sales channels and authorized sales platforms.

By purchasing, accessing, downloading or using any Dimandem product, you agree to these Terms, the applicable license purchased and the Dimandem Licensing Standard v1.0.

If you do not agree with these Terms, you must not purchase or use Dimandem products.

2. About Dimandem

Dimandem is a music licensing brand providing professionally produced music, audio assets and related digital products for creators, businesses and organizations.

Brand:

Dimandem

Copyright Owner (Licensor):

Dmytro Demchenko

Dimandem provides licensed access to digital music products. All music is licensed, not sold.

3. Digital Products and Services

Dimandem products may include:

- Music tracks;
- Alternative versions;
- Audio edits;
- Sound assets;
- Digital files;
- License documentation;
- Related creative materials.

Products are delivered through official Dimandem sales channels or authorized sales platforms.

4. License Purchase

A purchase of a Dimandem product grants the Licensee a limited license to use the licensed materials according to the purchased license type.

Available license types may include:

- Personal License;
- Standard License;
- Premium License.

Each license provides specific usage rights.

The complete terms governing music usage are defined in:

Dimandem Licensing Standard v1.0

5. Ownership and Intellectual Property Rights

All copyrights, authorship rights and intellectual property rights in Dimandem music remain the exclusive property of the Copyright Owner.

Purchasing a license does not transfer:

- Copyright ownership;
- Master rights;
- Publishing rights;
- Exclusive rights;
- Ownership of the music.

The Licensee receives only the usage rights expressly granted by the purchased license.

6. License Restrictions

Unless expressly permitted by the applicable license, the Licensee may not:

- Resell the music as a standalone product;
- Share original files with third parties;
- Transfer or sublicense the license;
- Claim ownership or authorship of the music;

- Register the music as their own work;
- Upload the music to music distribution platforms;
- Register the music with Content ID systems;
- Use the music for artificial intelligence training or machine learning purposes;
- Create unauthorized derivative works.

All restrictions are further described in the Dimandem Licensing Standard v1.0.

7. Authorized Use

The Licensee may use Dimandem music only within the scope of the purchased license.

If the intended use exceeds the purchased license, the Licensee must obtain an appropriate license upgrade or written permission from Dimandem.

8. Content ID and Copyright Claims

Some Dimandem music may be protected through copyright identification systems.

A valid license does not automatically prevent automated copyright claims.

If the Licensee receives a claim while using the music according to the purchased license, they may contact:

dimandem.support@gmail.com

The Licensee may be required to provide:

- Email address;

- Order ID or purchase confirmation;
- Track name;
- License type;
- Platform or channel information;
- Relevant URLs.

Each request is reviewed individually.

9. Payments and Transactions

Payments for Dimandem products are processed through official sales channels or authorized payment providers.

Dimandem does not store complete payment card information.

Transaction processing may be handled by third-party payment providers according to their own policies.

10. Digital Product Delivery

After successful purchase confirmation, digital products are provided electronically.

The Licensee is responsible for maintaining backup copies of downloaded files.

Dimandem is not responsible for loss of files caused by failure to maintain personal backups.

11. Refunds

Refunds and cancellation requests are governed by the Dimandem Return & Refund Policy and applicable consumer protection laws.

Due to the nature of digital products, refund eligibility may be limited after access to downloadable files has been provided.

12. Account Responsibility

The Licensee is responsible for maintaining the security of accounts used to access Dimandem products or services.

Dimandem is not responsible for unauthorized access resulting from the Licensee's failure to protect account information.

13. Changes to These Terms

Dimandem may update these Terms when necessary.

Updated versions will include a new version number and effective date.

Continued use of Dimandem products after updates constitutes acceptance of the revised Terms.

14. Limitation of Liability

To the maximum extent permitted by applicable law, Dimandem shall not be responsible for indirect, incidental or consequential damages arising from the use of licensed products.

Dimandem does not guarantee:

- Commercial success;
- Audience growth;
- Monetization;
- Financial results.

15. Governing Law

These Terms shall be interpreted according to applicable laws governing the Licensor's place of business, unless mandatory legal requirements provide otherwise.

16. Contact Information

Brand:

Dimandem

Copyright Owner (Licensor):

Dmytro Demchenko

Licensing & Support:

dimandem.support@gmail.com



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