

Privacy Policy

Effective date: 2026-09-08

This Privacy Policy explains what information **RISKi Indicators** ("we", "us") collects when you use the **RISKi Indicator** — our indicator product, available as a browser extension and a companion website — and how we use and protect that information.

By using RISKi, you agree to the practices described in this policy. If you don't agree with it, please don't use the extension or website.

1. What RISKi is

RISKi is a paid technical indicator, available through a browser extension and a companion website. Access is sold as a membership through **Whop**, our payments and membership partner. Whop handles checkout and billing — we never see or store your card details.

2. Information we collect

2.1 Account information

You sign in using your **Whop** account. When you do, we receive basic account details from Whop: your email address, a unique account identifier, and whether your membership is currently active. We never see or store your Whop password — sign-in happens through Whop directly.

2.2 Information stored in your browser

The extension securely stores your sign-in session and your personal settings (like your preferred update frequency) in your browser, so you stay signed in and your preferences are remembered. This information stays on your own device and is not something we collect or store on our servers.

If you're signed into your browser with a personal account (such as a Google account), your browser may sync your saved preferences across your own devices as part of that browser's normal syncing feature — we don't receive a separate copy of this when it happens.

2.3 Information sent to our service while you use the extension

To show you up-to-date data, the extension tells us which stock or futures symbol you currently have open on your chart, and we send back the corresponding data.

For each customer, we keep a record of your **most recent** request only — it gets replaced each time you make a new one, so we don't build up a history of everything you've looked up. That record includes your account details, the symbol you requested, when the request happened, whether it succeeded, and standard technical information your browser sends with every web request (such as your IP address and browser type). We use this only to troubleshoot problems you report and to prevent misuse of the service.

2.4 Information collected by our website

If you sign in on our website, the same account information described in 2.1 applies.

2.5 What we don't collect

- We don't use advertising trackers, analytics services, or session-replay tools.
- We don't use tracking cookies.
- The extension only works with TradingView and our own service — it cannot see or access other websites you visit, and it never reads your TradingView login details, messages, or any chart information beyond the symbol you're viewing.
- We don't collect or store your payment or billing details — Whop handles that entirely.

3. How we use this information

We use the information above to:

- Sign you in and confirm your membership is active
- Provide the risk-interval data the product is built to show you
- Remember your preferences
- Help you when you contact us for support
- Prevent misuse or abuse of the service
- Meet our legal and accounting obligations

We do not sell your personal information, and we do not use it for advertising.

4. Who we share information with

Who	What they get	Why
Whop	Your sign-in and membership activity	They handle your account, sign-in, and billing
Our market data suppliers	The symbols customers request — no personal or account information	To source the market data behind RISKi's calculations
Our cloud hosting provider	The information described in Section 2, stored securely on our behalf	To run and host the service

We don't otherwise share, rent, or sell your personal information to third parties.

5. How long we keep information

- Your sign-in session and preferences are stored on your own device and removed when you sign out or uninstall the extension.
 - The "most recent request" record described in 2.3 is replaced every time you make a new request — we don't keep a running history — and is removed entirely after 90 days if you don't make another request.
 - Account information tied to your membership is kept for as long as your membership exists, plus a reasonable period afterward for support and legal/accounting purposes, after which it's deleted or anonymized.
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6. How we protect your information

We use industry-standard safeguards — such as secure, access-controlled cloud infrastructure and encrypted connections — to protect the information described above. No online service can be guaranteed 100% secure, but we take reasonable steps to keep your information safe.

7. Your rights and choices

Depending on where you live, you may have rights to access, correct, export, or delete your personal information.

- Your account information (email, membership status) is managed through your Whop account — you can review it there, and cancelling your membership removes your access to RISKi.
 - To ask about or request deletion of the information we hold directly, contact us at **info@riski.cylonlabs.com**.
 - You can remove your locally stored sign-in and preferences at any time by signing out of, or uninstalling, the extension.
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8. Children's privacy

RISKi is not directed at, and we do not knowingly collect information from, anyone under the age of 18.

9. International users

Our service is hosted in the United States. If you're accessing RISKi from outside the United States, your information will be transferred to and processed in the United States.

10. Changes to this policy

We may update this policy from time to time. If we make material changes, we'll update the effective date above. Continuing to use RISKi after a change means you accept the updated policy.

11. Contact us

Questions about this policy or your data? Contact us at:

info@riski.cylonlabs.com

RISKi Indicators