

Privacy Policy

Jibzi Systems — Customer Data & Privacy Commitment

1. Privacy Commitment Overview

At **Jibzi Systems** ("Company", "we", "our"), we respect your privacy and are committed to protecting the personal data of our customers and website visitors. This Privacy Policy outlines how we collect, handle, and protect your information when you purchase our software, visit our storefront on Whop, or communicate with our support desk.

2. What Information We Collect

We collect only the minimal information strictly required to process your transaction, issue hardware activation keys, and provide customer support:

- **Customer Contact Details:** Full name, email address, optional contact WhatsApp/phone number, and business/shop name submitted at checkout.
- **Hardware Identifiers:** Your generated Machine ID (a non-sensitive cryptographic hash of your hardware components) provided exclusively for generating your offline activation key.
- **Billing & Payment Data:** Payment details (credit card, Apple Pay, Google Pay) are processed directly and securely by Whop and its PCI-compliant payment processors (Stripe). Jibzi Systems never receives, stores, or sees your financial account numbers or credit card details.

3. Zero Collection of Your Business or Client Data

Because our desktop applications operate entirely offline on your local computer:

- We do **not** track, collect, store, or transmit your inventory records, customer names, repair logs, invoices, debts (Khata), or sales figures.
- We have **zero access** to your local SQLite database or generated receipts.
- Your daily operations remain completely private, air-gapped, and isolated on your local machine.

4. How We Use Collected Data

We use the limited information collected solely for:

- Validating your purchase and delivering installer files and documentation.
- Generating cryptographic license activation keys matching your Machine ID.
- Providing technical support, critical security notices, and software updates.
- Complying with applicable commercial and tax accounting regulations.

5. Third-Party Sharing & Disclosure

We do not sell, rent, trade, or monetize your personal information under any circumstances. We share information only with trusted infrastructure providers necessary to fulfill commercial operations, specifically Whop.com (checkout and digital fulfillment platform).

6. Data Retention & Your Rights

We retain transaction and licensing records for the duration of your lifetime license validity to enable license reissue in the event of hardware upgrades. You have the right to inspect your contact details on file, request corrections, or contact our support team at any time.

Legal & Customer Support Entity: Jibzi Systems

Official Storefront & Delivery Hub: whop.com/jibzisystems

Inquiries & Support: Direct message via Whop Customer Portal