

Privacy Policy

ShipAI — last updated 27 September 2026

1. Scope

This policy explains what personal information ShipAI collects, why we collect it, and how it is handled.

2. Information we collect

- **Account and payment data** — your email address and transaction details. Payments are processed by Whop and its payment partners; we do not receive or store your full card number.
- **Support correspondence** — messages you send us, so we can answer them.
- **Basic technical data** — standard server and analytics information such as page views and referrers.

3. How we use it

To deliver the products you purchase, provide access and support, prevent fraud, meet legal and tax obligations, and improve our products.

4. Sharing

We do not sell your personal information. We share it only with service providers necessary to run the business — principally Whop for payments and delivery — and where required by law.

5. Retention

We keep purchase records for as long as required for tax, accounting and legal purposes. Support correspondence is kept while it remains useful for resolving related issues.

6. Your rights

Depending on where you live, you may have the right to access, correct, or delete your personal information, or to object to certain processing. Contact us

to make a request. You may also have the right to complain to your local data protection authority.

7. Cookies and analytics

Our storefront may use cookies and third-party analytics for essential functionality and to understand aggregate usage. You can control cookies through your browser settings.

8. Security

We take reasonable technical and organisational measures to protect your information. No method of transmission or storage is completely secure.

9. Children

Our products are intended for professional and adult use and are not directed at children.

10. Contact

Privacy questions should be directed through the contact options on our Whop storefront.