Privacy Policy

Effective October 1, 2026 | Version 2026-10-01.1

1. Operator and scope

Effective date: October 1, 2026. ARIA Flight is operated by Matthew Shiflett, LLC, a Florida limited liability company. Contact ariaflightadmin@gmail.com for privacy questions or requests. This policy covers personal information handled by ARIA in operating its website, membership, support and educational experiences. Independent providers also process information under their own privacy notices.

Business mailing address: 3100 SE Federal Highway, #1053, Stuart, Florida 34994, United States. Business phone: +1 772-293-2933. Email: ariaflightadmin@gmail.com.

2. Information we receive

We receive information you provide in website inquiries, membership enrollment and support, such as your name, email address, TradingView username, membership or transaction reference, messages and any material you choose to send. Whop provides account, subscription, payment-status and access-administration information. TradingView access administration uses your claimed username and permission status. Please do not send passwords, session cookies, authentication codes, full payment-card details or brokerage credentials.

3. Payments and access

Whop and its payment providers handle checkout and payment processing. ARIA uses membership and payment status to administer access, investigate billing issues and support members. We use your TradingView username to grant, reconcile or remove access to the included scripts according to membership entitlement. A claim of access links that username to your Whop membership for this purpose.

4. Website technology and cookies

GoDaddy hosts the website and provides website and form infrastructure. Technical information may include IP address, browser/device information, timestamps and page requests. Cookies and similar technologies support security, website operation and website metrics. GoDaddy provides optional website-traffic tracking. The website cookie banner offers Accept and Decline choices for optional tracking. External sites such as Whop, TradingView and YouTube have their own cookie and privacy controls.

5. Why we use information

We use account, subscription and support information to provide the services you request and administer the membership contract; records needed for legal obligations for that purpose; and proportionate information needed for security, fraud prevention, troubleshooting and defending legal claims for legitimate business interests, subject to applicable law and individual rights. Where consent is required, including for applicable optional tracking or marketing, we must obtain it separately. You can withdraw consent without changing the lawfulness of earlier consent-based processing.

6. Providers and communications

We use GoDaddy for website services, Whop for membership and payments, TradingView for script access, Gmail for email, and local ARIA support records. iPostal1 and its mailbox service handle business mail. Telephone and voicemail service providers process call-routing information and messages needed to provide those services. Support correspondence is handled through our support email, business phone and relevant platform tools. Essential service, payment and access communications are separate from marketing. We do not use member information for advertising audiences or email marketing campaigns at launch. YouTube is linked as a third-party service; using it is subject to its policies.

7. Telephone calls and voicemail

ARIA does not record live telephone calls. If you choose to leave a voicemail, we receive and store the audio message and available caller information, such as your telephone number and the date and time of your call. We use that information to respond to your request, provide support and resolve related account or billing issues. Leaving a voicemail does not authorize recording a live call. You may contact ariaflightadmin@gmail.com instead. Please do not include passwords, authentication codes, full payment-card details or brokerage credentials in a voicemail.

8. Disclosure and international processing

ARIA is operated from Florida, United States. We share information needed with service providers to operate the service and may disclose it when lawfully required, to address fraud or security, or to establish, exercise or defend legal claims. Your information may be stored or accessed in the United States and other countries where our providers operate. Those countries may have data-protection laws different from those in your country.

For international transfers subject to a legal transfer restriction, an applicable lawful transfer mechanism is required. Depending on the recipient, service and jurisdiction, this can include a recognized adequacy decision, an applicable Data Privacy Framework certification, or approved contractual safeguards such as standard contractual clauses and the relevant UK or Swiss provisions. A provider's mechanism applies only within its scope; it is not a certification of ARIA or blanket coverage for every disclosure.

Whop describes contractual safeguards for its international processing in its Privacy Policy. GoDaddy's Data Processing Addendum sets out transfer mechanisms for covered customer data. Google describes adequacy mechanisms, Data Privacy Framework participation and standard contractual clauses in its transfer notice. TradingView describes international storage and safeguards in its Privacy Policy. These providers also process some information for their own purposes under their own notices. Their notices do not replace ARIA's responsibilities for information we control.

You may request details about the destinations, recipients and safeguards applicable to your information, including a copy or explanation of relevant safeguards where available and required by law, by contacting ariaflightadmin@gmail.com. We may redact information where needed to protect others' rights or confidential information. Using our service or accepting this policy does not, by itself, waive your privacy rights or constitute consent to a transfer that otherwise requires separate explicit consent.

9. Retention and security

We retain member and access records while needed to administer the relationship and resolve access or billing issues. We retain accounting, transaction and dispute records for applicable legal requirements and unresolved claims. We review inquiries, voicemail and support attachments when their purpose is complete and remove information no longer needed, subject to legal holds and provider backup cycles. Retention depends on the purpose, the status of the matter and applicable obligations; this policy does not promise automatic deletion after a fixed number of days. Access to support information is limited to authorized personnel who need it for their work. We use reasonable safeguards; no system is guaranteed completely secure.

10. Your rights and requests

Depending on applicable law, you may have rights to access, correct, delete or receive a copy of information, restrict or object to processing, withdraw consent, opt out of certain uses, and complain to the relevant regulator. Send requests to ariaflightadmin@gmail.com. We may ask for proportionate information to verify the request; do not send credentials. We will respond under applicable legal deadlines, explain any permitted limitations, and provide applicable review or appeal information. Requests to independent providers concerning their own processing may also need to be made directly to them.

11. Adults and changes

Membership is intended for adults aged 18 or older. If you believe a child has provided information, contact the privacy email so it can be assessed and addressed. We will update this policy when relevant practices change and provide notice or obtain consent where required. Any future change to live-call recording would require separate notice and any required consent before recording begins; general membership acceptance does not itself authorize recording.

Provider privacy and transfer information

Whop privacy / transfer information

GoDaddy privacy / transfer information

Google privacy / transfer information

TradingView privacy / transfer information