Terms of Service

QuantFlowLabs digital trading tools and subscriptions

Last updated: 28 September 2026

Important: This document is designed for QuantFlowLabs digital TradingView indicator products sold through Whop. It does not limit any consumer rights that cannot legally be excluded.

1. About QuantFlowLabs

QuantFlowLabs is a trading education and software tool brand that provides access to TradingView indicator tools, strategy visualisation tools, onboarding material and related support content through Whop and TradingView.

For support, customers should contact us through Whop support chat linked to the customer purchase, or the official QuantFlowLabs contact routes shown on our active profiles.

2. Products covered by these Terms

These Terms apply to all QuantFlowLabs digital products, including but not limited to SMC Sniper Pro, IFVG Elite Pro, ORB Suite, ORB Ultimate Pro, QFL SMC Toolkit, free guides, onboarding material, written courses, videos and any related community or support access.

Products may be sold as individual subscriptions, bundles, toolkits, one-off digital products, free products, trials, promotions or other access plans shown at checkout.

3. Digital access and delivery

Our products are digital products. Access is normally delivered through Whop, TradingView invite-only script access, onboarding pages, course content, community features or support messages.

To receive TradingView invite-only script access, the customer must provide the correct TradingView username where required. Delays caused by incorrect, missing or changed TradingView usernames are not product faults.

Customers are responsible for checking onboarding instructions, access instructions, session settings, recommended settings and support messages after purchase.

4. Subscriptions, renewals and billing

Where a product is sold as a subscription, it renews automatically according to the billing period shown at checkout unless cancelled before the next renewal date.

The customer is responsible for managing and cancelling their subscription through Whop before renewal if they do not wish to continue.

Prices may be shown in GBP, USD or another supported currency. Final charges may include platform fees, payment processor fees, taxes, currency conversion, bank fees or exchange rate changes outside QuantFlowLabs control.

Failure to use the product during a paid period, failure to watch onboarding, or forgetting to cancel before renewal does not make a renewal unauthorised.

5. Cancellation

Customers may cancel an active subscription through Whop before the next renewal date. Cancellation prevents future renewals but does not automatically refund previous payments or the current paid period.

Access may continue until the end of the paid billing period unless removed earlier due to breach, chargeback, abuse or platform limitations.

6. Refunds

Refunds are governed by our Return and Refund Policy. Because our products are digital products with immediate access, refunds are limited.

Refunds are not provided for trading losses, dissatisfaction with results, change of mind after access has been delivered, misunderstanding the product, not watching onboarding, misuse, poor risk management, failure to cancel before renewal, or expecting guaranteed signals or guaranteed profits.

Refunds may be considered only where required by law, for duplicate payments, proven access issues caused by QuantFlowLabs that cannot be resolved, or a confirmed technical fault that prevents use of the product.

7. No financial advice or investment service

QuantFlowLabs does not provide financial advice, investment advice, trading signals, trade execution, portfolio management, brokerage services or guaranteed trading outcomes.

Our products are analysis and visualisation tools designed to support trader decision-making. They are not instructions to buy, sell, hold, enter or exit any financial market.

The customer remains fully responsible for every trading decision, trade entry, trade exit, risk setting, position size, loss, profit and account outcome.

8. Trading risk

Trading financial markets is high risk. Losses can occur even when using high-quality analysis tools, filters or strategies.

Past examples, backtests, screenshots, testimonials, reviews, educational videos and marketing content are not guarantees of future performance.

Market conditions, timeframe, asset, broker feed, spread, execution, user settings, risk-to-reward, discretion, bias, session selection and experience can all materially change outcomes.

9. Use of ICT, SMC, IFVG and ORB concepts

Some products use concepts such as liquidity sweeps, market structure shift, fair value gaps, inverted fair value gaps, higher-timeframe PDA delivery, equilibrium, session logic, ORB logic, bias filters and target logic.

SMC/ICT-style concepts are discretionary by nature and must be interpreted by the user. A plotted marker, arrow, level or checklist item is not a guarantee that price will move in a specific direction.

Where mechanical presets are provided, the customer is still responsible for testing, understanding risk, using appropriate settings and deciding whether the product is suitable for them.

10. Customer responsibilities

Customers must use the onboarding material, follow access instructions, test settings responsibly, understand risk-to-reward, avoid overleveraging, and use appropriate discretion.

Customers must not blindly follow every marker, arrow, label, box, level or visual output without understanding the model, the settings and the market context.

Customers must not represent QuantFlowLabs tools as guaranteed signals, financial advice or guaranteed profit systems.

11. Product updates and changes

We may update, improve, replace, rename, add or remove features, settings, visuals, presets, onboarding materials or product packaging at any time.

Updates may alter how a tool displays information. This does not automatically entitle a customer to a refund, provided the product remains materially available and functional.

12. Platform dependencies

Our products may depend on third-party platforms including Whop, TradingView, payment processors, social platforms and internet services.

We are not responsible for outages, restrictions, account issues, data feed differences, TradingView limitations, broker differences or platform changes outside our control.

13. Acceptable use

Customers must not copy, resell, leak, share, redistribute, reverse engineer, decompile, bypass access controls, publish proprietary settings, abuse support, threaten the brand, make false disputes or use the product unlawfully.

We may suspend or terminate access for abuse, misuse, chargebacks, fraud, account sharing, intellectual property infringement or breach of these Terms.

14. Intellectual property

All QuantFlowLabs indicators, scripts, product names, visuals, onboarding material, written content, settings, logic structure, videos, graphics and brand assets remain the intellectual property of QuantFlowLabs or its licensors.

Purchasing a product grants access to use the product; it does not transfer ownership, code, source logic, intellectual property, resale rights or reproduction rights.

15. Reviews, testimonials and examples

Customer reviews, testimonials, screenshots and examples may reflect individual experiences only. They do not represent guaranteed outcomes for any customer.

We may use anonymised or permission-based examples for education, support, dispute evidence or marketing where appropriate.

16. Limitation of liability

To the maximum extent permitted by law, QuantFlowLabs is not liable for trading losses, loss of profits, account losses, prop firm challenge failures, missed trades, execution errors, broker issues, platform downtime, indirect losses or decisions made using the product.

Nothing in these Terms limits liability where it would be unlawful to do so.

17. Governing law

These Terms are governed by the laws of England and Wales, except where mandatory consumer protection laws in a customer location require otherwise.

18. Changes to these Terms

We may update these Terms from time to time. The latest version applies from the date shown on the document or the date it is published or uploaded to Whop.

End of document.