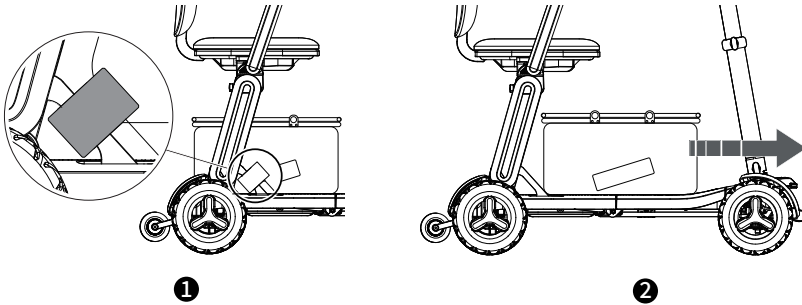


- Folding the scooter in the seat-removed state (remove the seat before folding):

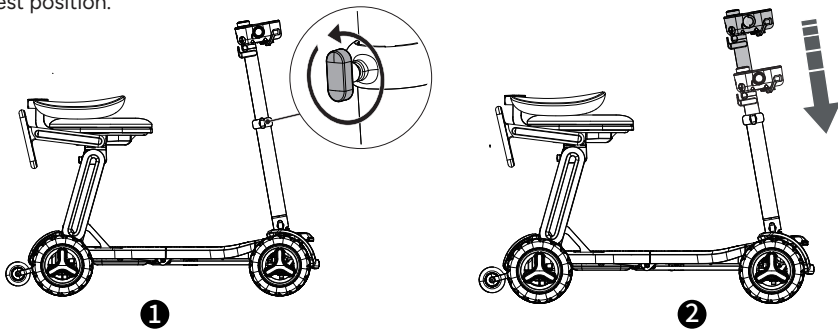
1.Remove the storage basket:

Open the Velcro straps that attach the basket to the slanted support bars on both sides, then remove the basket from the scooter chassis.



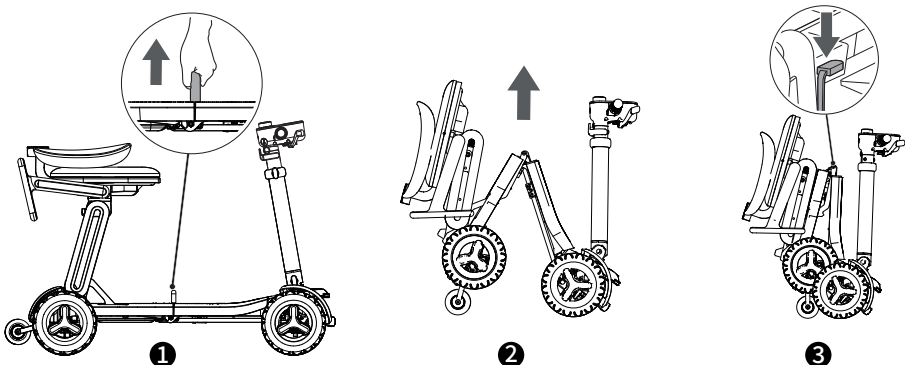
2.Lower the tiller:

Rotate the tiller height adjustment knob counterclockwise to loosen it, then adjust the tiller to the lowest position.



3.Fold the scooter:

Pull up the folding handle to unlock the folding mechanism, then continue lifting the handle to fold the seat, tiller, and chassis inward toward the center. Finally, press the "Vehicle Unfold/Fold Lock" lever downward to the locked position to complete the folding.



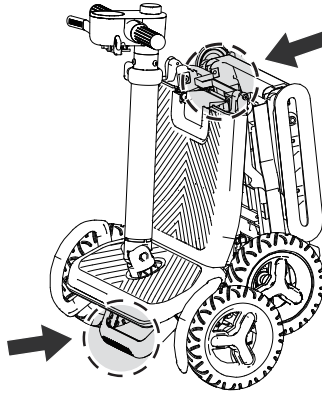
2.3 Transportation of the Mobility Scooter

• Method 1:

1. Recommended Two-Part Transportation Method: Remove the seat from the scooter, then fold the scooter body and carry the two parts (scooter and seat) separately.

- **Note:** This two-part transportation method effectively reduces the overall weight and size, making it easier to lift and move.

2. Lift the Scooter (Two-Part Method): Hold the two designated carrying points as shown in the diagram: the front bumper and the folding handle, and lift the scooter upward.

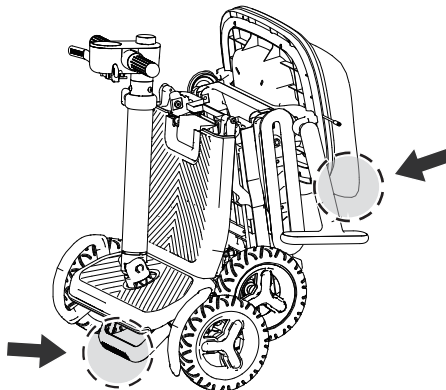


• Method 2:

1. Transport with Seat Installed (One-Piece Method): Fold the entire scooter without removing the seat, then transport it in one piece.

- **Note:** Transporting the folded scooter with the seat attached is suitable for users with adequate strength, as it requires more lifting effort.

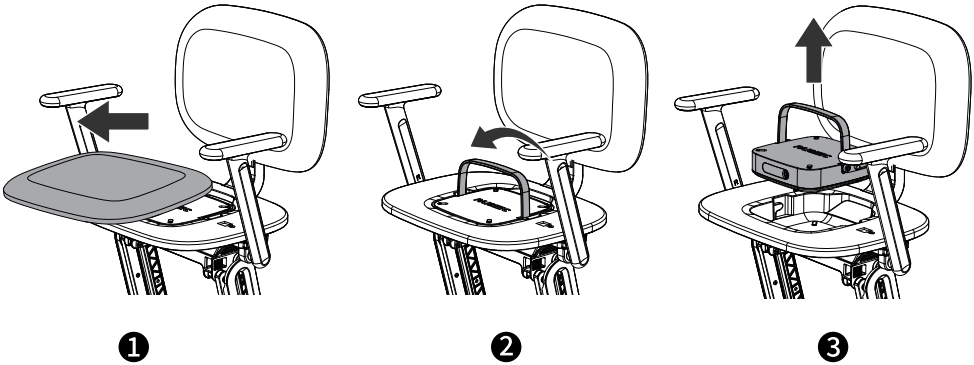
2. Lift the Scooter (One-Piece Method): Hold the two designated carrying points as shown in the diagram: the front bumper and the bottom of the folded seat, and lift the scooter upward.



2.4 Battery Removal and Installation

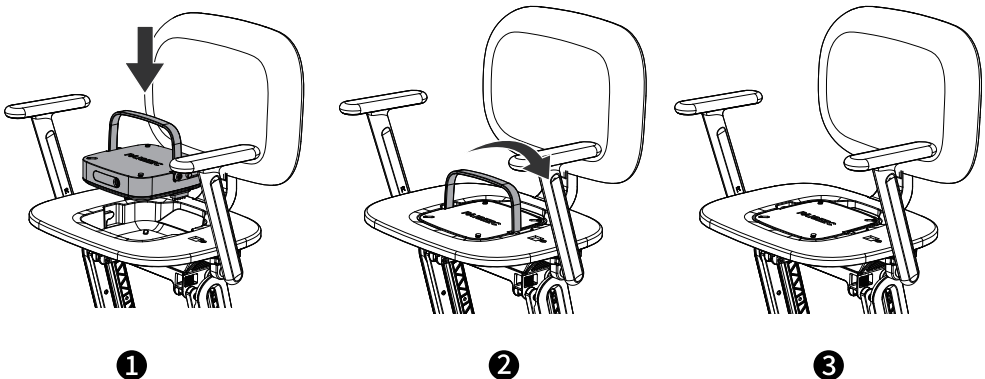
2.4.1 Removing the Battery

1. Access the battery compartment: Remove the seat cushion from the seat to reveal the battery and battery compartment. Lift the battery handle upward to unlock the battery from the compartment.
2. Remove the battery: Hold the battery handle firmly and pull the battery straight upward to remove it from the compartment.



2.4.2 Installing the Battery

1. Place the battery: Hold the battery handle and carefully lower the battery into the battery compartment.
2. Lock the battery: Push the battery handle downward to the locked position — this action securely locks the battery in place.
3. Confirm proper installation: Make sure the battery is firmly seated and does not wobble. Once the battery is correctly locked into position, the scooter will emit a single “beep” sound, indicating successful installation.



2.5 Operating the Mobility Scooter

Starting the Mobility Scooter

·Unpowered Inspection

1. Overall Scooter

-Please check that all folding components, telescopic components, and locking components of the vehicle body are properly assembled and securely tightened, with no missing, damaged, or loose parts.

2. Electromagnetic Brake

- Please check whether the brake lever can be pulled down to release the electromagnetic brake for manual pushing.

-Please check whether the brake lever can be lifted up to deactivate the electromagnetic brake, which ensures that manual pushing is not possible.

3. Wheels

- Please check whether the tires are properly inflated.

- Please examine the front and rear wheels for wear.Please ensure there are no foreign objects lingering.

- Please check whether the front or rear wheels are cracked or deformed.

- Please check whether there is noticeable wobbling of the front and rear wheels during manual or powered movement.

4. Seat

-Please check that the seat is securely locked in place and that there is no wobbling.

If there are any abnormalities in the above parts, please refrain from using and promptly conduct maintenance.

·Power-on Inspection

1.Check whether the battery level and other indicators on the dashboard are displaying normally when the power is on.

2.Please check whether the mobility scooter battery is sufficiently charged.

-The battery indicator on the display shows the remaining battery level — a higher value indicates more available power.

-If the battery level is below 20%, it means the remaining power is low. Please charge the battery promptly to avoid running out of power during use.

3.Please check that the headlight and left/right turn signal switches can be turned on and off normally.

4.Please check whether the mobility scooter horn button is working and whether the horn sound is audible.

5.Please check whether the mode adjustment knob is working correctly, and whether the voice prompts are normal when shifting the knob.

6.Please ensure that the throttle lever is not loose and can be operated normally.

7.Please check whether there are any abnormal sounds when the tires rotate.

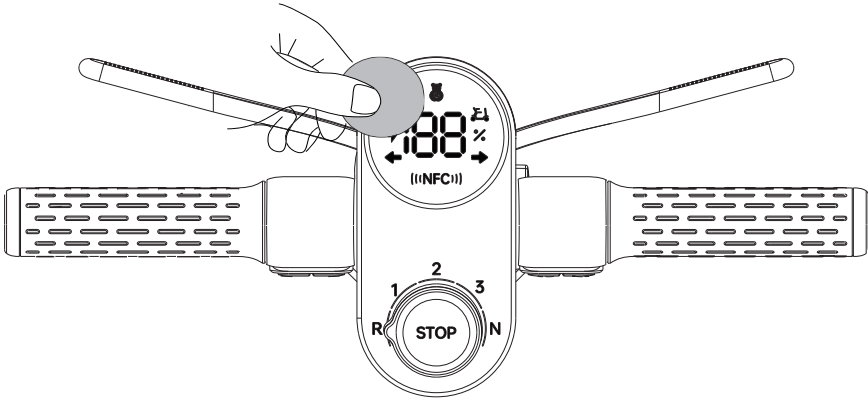
8.Please check whether the electromagnetic brake is in the closed position.

If there are any abnormalities in the above parts, please refrain from using and promptly conduct maintenance.

• Starting the Scooter

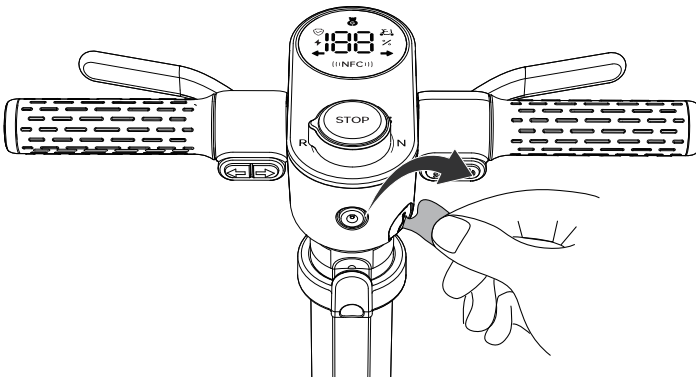
1.Unlock and start with the NFC Key Card:

Place the provided NFC key card on the NFC key card sensing area. Once successfully unlocked, the dashboard will illuminate.



2.Unlock and start with the Mechanical Key:

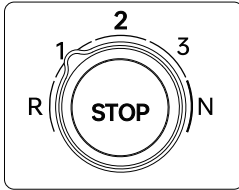
Insert the provided mechanical key and turn it forward to the right to start the scooter. Once successfully unlocked, the dashboard will illuminate.



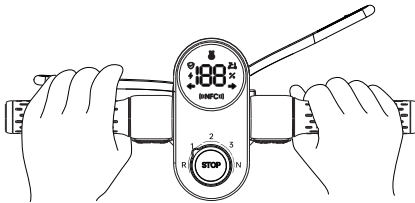
Mobility Scooter Operation

• Going Forward

1. Put the Mode knob at "1" Speed mode.

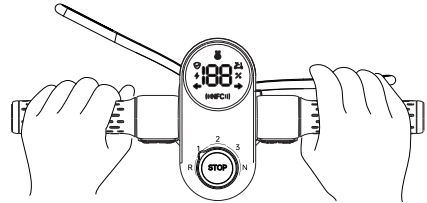


2. Hold the throttle lever (either on the left or right side) for forward operation.



Left-hand Grip

or



Right-hand Grip

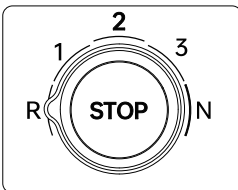
3. Adjust the speed as needed.

- Low: "1" speed mode, 1.8mph (3km/h);
- Medium: "2" speed mode, 3.7mph (6km/h);
- High: "3" speed mode, 5mph (8km/h).

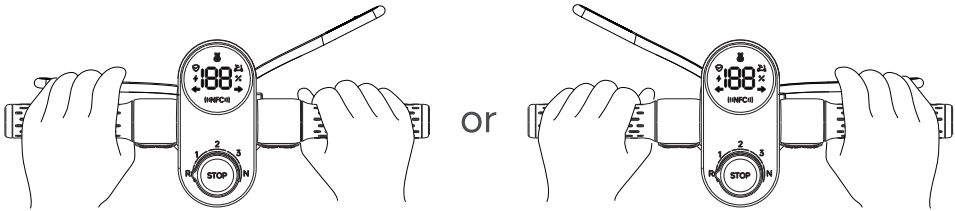
During the initial learning phase, it's recommended to practice at low speed

• Reversing

1. Put the Mode knob in "Reverse".



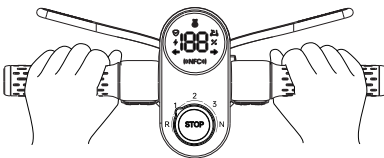
2. Hold the throttle lever (either on the left or right side) for reverse operation.



3. Reverse speed: 1.2mph (2km/h).

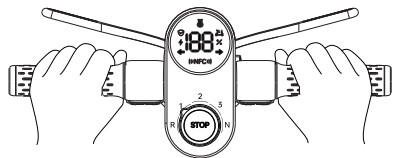
•Braking

1. Normal braking: release the throttle lever to stop (whether in forward or reverse mode).



Forward Mode

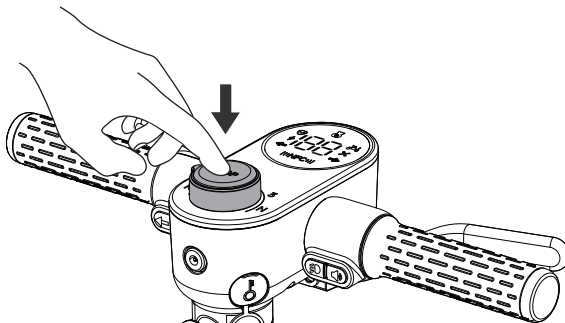
or



Reverse Mode

2. Emergency Stop Button – Emergency Braking:

Mode Description: Pressing the emergency stop button will activate the scooter's emergency braking, further reducing the stopping distance. At the same time, a voice prompt will announce: "Emergency stop, please turn off the scooter and restart." The headlight, turn signals, and rear tail light will illuminate. The scooter cannot be driven in this state; it must be turned off and restarted before it can be used again.



3.Impact-Activated Safety Stop (IASS) & Reset Procedure

Function & Activation: The scooter is equipped with impact sensors on the front bumper. If the front bumper contacts an obstacle with sufficient force, the Impact Sensing Feature activates, initiating an Automatic Emergency Stop. The headlight, turn signals, and rear tail light will illuminate, and a voice warning will be announced.

Reset Procedure (Critical):

Once the IASS is triggered, the scooter cannot continue moving forward. To disengage the brake and move the scooter away from the obstacle, follow these steps:

1.Select Direction/Mode: Turn the Mode Knob to either the:

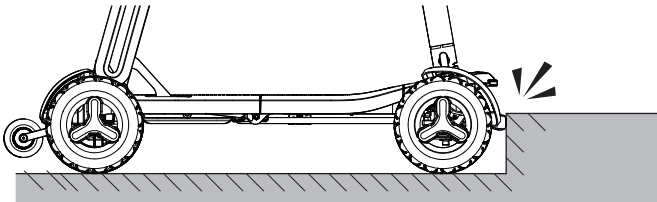
1.1.Reverse ('R') Position: To back the scooter away from the obstacle using the drive lever.

1.2.Freewheel ('N') Position: To manually push the scooter away from the obstacle.

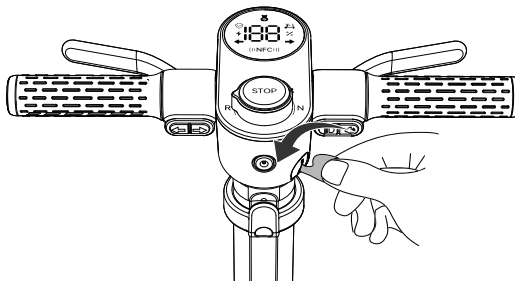
2.Clear Obstacle: Use the selected mode to move the scooter until the path is clear.

3.Resume Driving: Once the obstacle is cleared, switch the Mode Knob back to the desired forward speed mode ('1', '2', or '3'). The scooter is now ready for normal operation.

Note: This function is only triggered when the front bumper impact sensor area experiences a collision with sufficient force. If the collision does not hit the impact sensor area or the impact is too light, the function will not activate. Never attempt to force the scooter to move forward when the IASS is active.



4.Emergency braking: turning the key all the way to the left activates emergency stopping, further reducing the braking distance.



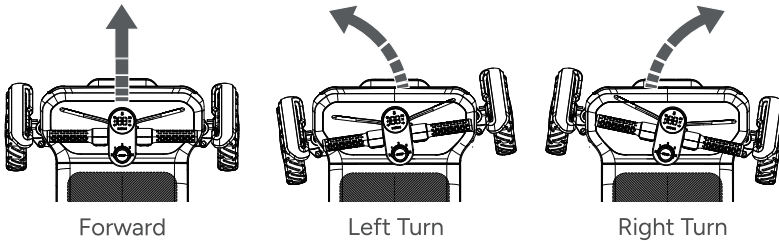
5. We provide braking assistance for users in the following situations:

Mode Knob switching (different types of Mode Knob switching)

- Switching mode from "R" to "1"
- Switching mode from "1" to "R".
- Switching mode from "3" to "N".
- Switching mode from "N" to "3".

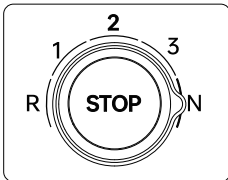
•Turning

1. During riding, turning left or right is completed by turning the steering handlebar.
2. While making turns, reduce speed and perform steering maneuvers slowly. It is recommended for elderly individuals to practice turns multiple times before using on the road.
3. The safety indicator will light up if your speed is excessive while turning, and the intelligent algorithm-based assisted deceleration will activate to reduce rollover risk.
4. Avoid abruptly turning the handlebar at high speeds, as this may cause a rollover.



•Walking

1. Put the Mode Knob at "N" mode.



2. You may walk the mobility scooter by holding the throttle lever (either on the left or right side); steer by turning the handlebar during walking.
3. While walking, releasing the throttle lever will initiate braking and stop the mobility scooter.

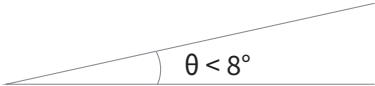
2.6 Warning

•Riding Conditions Requirements

1.Do not exceed steps or curbs higher than 4cm (1.57 inches).



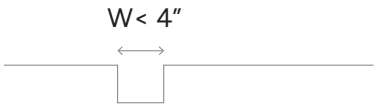
2.Refrain from navigating slopes steeper than 8°.



3.Do not drive sideways on slopes steeper than 5°; do not ride sideways when going up or down slopes.



4.Do not attempt to cross gaps wider than 4 inches.

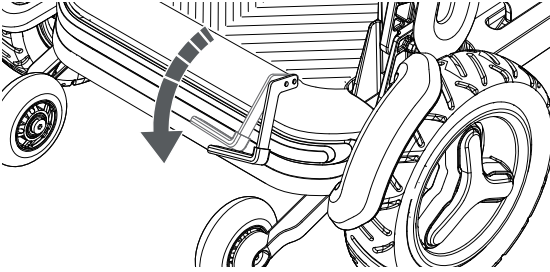


5.Avoid driving on soft, potholed, or uneven roads, such as sandy, marshy, snowy, or icy surfaces.



•Releasing the Electromagnetic Brake

In case of a malfunction during travel that inhibits normal riding or pushing, you can manually release the electromagnetic brake to walk the mobility scooter forward. Release method: Pull down the brake handle at the bottom to release the electromagnetic brake.



Warning

Only release the electromagnetic brake when necessary, as doing so unnecessarily could pose a danger.



Warning

For your safety and the safety of others, please be sure to read and comply with the following safety warnings and relevant laws and regulations.

For your safety, please read the user manual carefully prior to riding.

- 1.When riding, please carefully observe the surroundings and road conditions. When riding in crowded areas, near walls, obstacles, narrow areas, uneven surfaces or slopes, ride cautiously at low speed.
- 2.When approaching curbs, steps, slopes, and obstacles, approach them head-on and proceed at low speeds.
- 3.Avoid coming into contact with the wheels. During travel, do not allow people around you to touch the wheels, as there is a risk of injury.
- 4.Please do not intentionally release the electromagnetic brake, as it may result in the mobility scooter moving and resulting in an accident.
- 5.Please mount or dismount from the mobility scooter on a flat and level surface.



Warning

6. Please take extra care when riding on slopes.

-6.1. When riding inclines, prioritize safety and adjust the speed to "Low" whenever possible.

-6.2. When parking on a downhill slope the braking distance will increase. Please release the throttle lever in advance and allow sufficient time for stopping.

-6.3. The mobility scooter will appropriately reduce speed as the slope increases to ensure rider safety when riding downhill.

7. Do not lend the mobility scooter to individuals who are not familiar with its operation.

8. Individuals under the age of 16 are strictly prohibited from riding the mobility scooter.

9. It is recommended to wear helmet, goggles, and other protective equipment when riding.

10. The braking distance will increase on slippery roads. Please reduce speed or avoid nonessential travel. Please turn on the headlights during night riding.

11. Riding while intoxicated is prohibited.

Load Requirements

1. The weight of the driver should not exceed 265lbs (120kg).

2.7 Indicator Descriptions

2.7.1 Dashboard Indicators



L5 Pro		
Indicator	Name	Description
	Ride-Ready Indicator Light	White: Normal riding or usage. Red: Unable to ride or use. Common situations in which red may appear: a、Putting the Mode Knob in “N” mode when riding on a steep slope. b、The indicator light becomes red after the mobility scooter is started and throttle lever toggled mobility scooter; The throttle lever must be released and mobility scooter restarted to be able to use it normally. c、During the Mode Knob adjustment process, if the Mode Knob adjustment knob is not adjusted to the correct position, the red light will also appear when in-between Mode Knob. After adjusting to the correct position, the red light will turn off. d、When the Passive Collision Function or STOP Emergency Brake Function is triggered, the red indicator light will illuminate. Once the function is deactivated, the red light will turn off. e、When the electromagnetic brake is released, the red indicator light will illuminate. When the electromagnetic brake is engaged, the red light will turn off.
	Safety Indicator	White: The “PAi” Safety System is not activated. Green: The “PAi” Safety System has been activated to detect road conditions and optimizes mobility scooter operation for a better driving experience.
	Battery Indicator	Displays the current remaining battery level percentage.

Indicator	Name	Description
	Charging Indicator	Lights up during charging.
	Brand Logo Indicator Light	Lights up after the device is powered on.
	Left and right turn signal indicators	When the left turn signal is activated, the left turn indicator lights up. When the left turn signal is turned off, the left turn indicator goes off. When the right turn signal is activated, the right turn indicator lights up. When the right turn signal is turned off, the right turn indicator goes off.

2.7.2 Lighting System

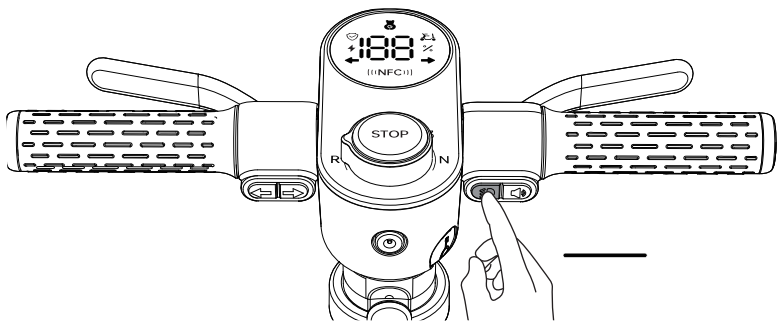
1.Headlight

Function Description :

·The headlight provides illumination in low-light conditions, improving visibility while driving.

Operation Instructions:

- When the headlight is off, press the headlight switch to turn it on.
- When the headlight is on, press the headlight switch again to turn it off.



Automatic Headlight Function

Function Description: The scooter is equipped with a light sensor. In addition to the manual headlight operation described above, the automatic headlight function can turn the headlight on or off automatically based on ambient light levels:

- When the ambient light is low, if the headlight is off, it will automatically turn on.
- When the ambient light is bright, if the headlight is on, it will automatically turn off.

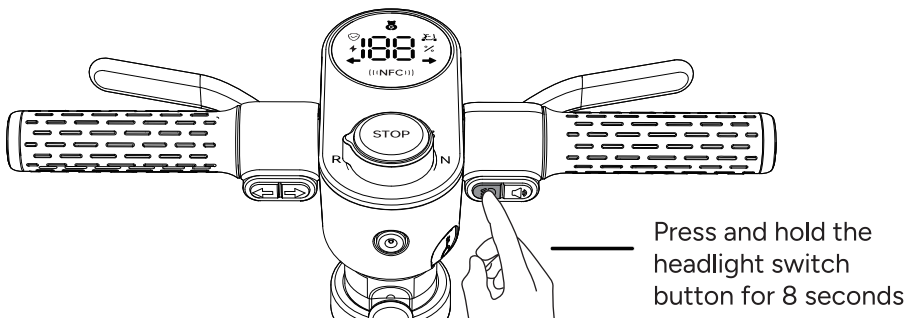
• **Note:**

The automatic headlight function does not affect manual control of the headlight. For example, if the automatic function turns the headlight on due to low light, you can still manually press the headlight switch to turn it off.

Turning the Automatic Headlight Function On or Off:

You can manually enable or disable this function using the following long-press operations:

- **Enable:** When the automatic headlight is off, press and hold the headlight switch for 8 seconds. A voice prompt will announce: "Automatic headlight enabled", and the function will be turned on.
- **Disable:** When the automatic headlight is on, press and hold the headlight switch for 8 seconds. A voice prompt will announce: "Automatic headlight disabled", and the function will be turned off.

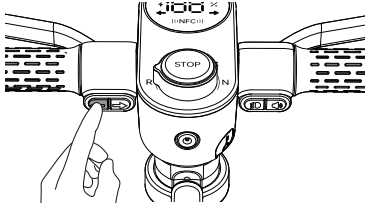


2.Left and Right Turn Signals

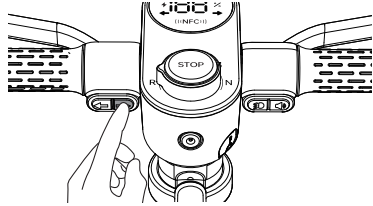
Function Description: The left and right turn signals are used to alert vehicles and pedestrians behind the scooter that you intend to turn left or right, or change lanes, improving driving safety.

Operation Instructions for Turn Signals

- When the left turn signal is off, press the left turn signal button to turn it on; press the button again to turn it off.
- When the right turn signal is off, press the right turn signal button to turn it on; press the button again to turn it off.



Press the left turn signal button



Press the right turn signal button

3.Rear Tail Light

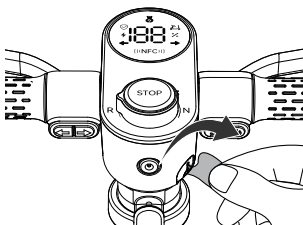
Function Description:

- The rear tail light automatically illuminates when the scooter's braking or reverse function is activated, alerting vehicles and pedestrians behind the scooter.
- The rear tail light also automatically turns on when the scooter's light sensor detects low ambient light, serving as a safety reminder for vehicles and pedestrians behind the scooter.

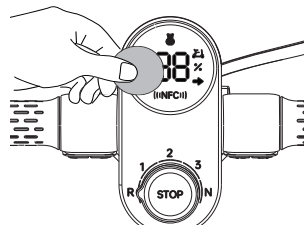
2.8 Pairing and Removing the NFC Key Card

- NFC Key Binding: The NFC key card is pre-bound to the vehicle by default at the factory. If you need to bind a new NFC card, you can manually perform the operation using the following key combinations:

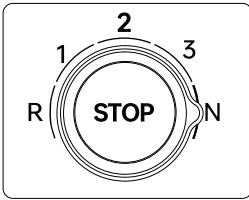
1.Start the scooter



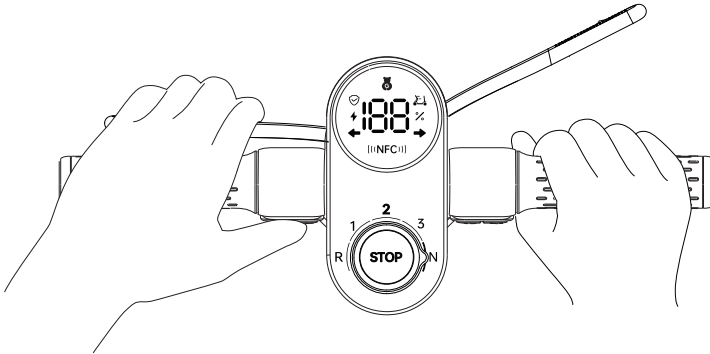
or



2. Turn the gear knob to the "N" position.

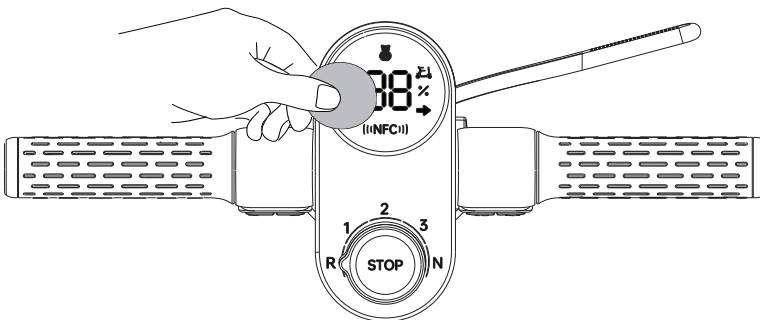


3. Hold the left throttle lever while continuously pressing the left turn signal button for approximately 8 seconds.



4. The vehicle will issue a voice prompt: "Di", indicating that it has entered the unbinding mode.

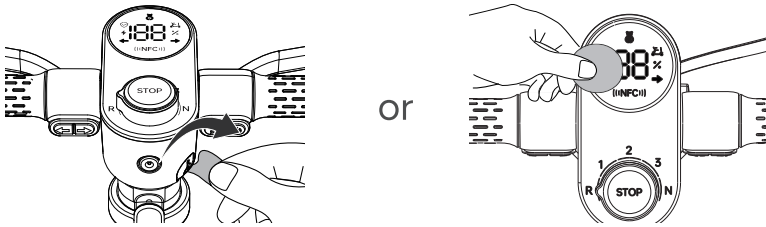
5. Once in binding mode, place the NFC card on the NFC sensing area (on the tiller). Upon completion, the vehicle will issue a voice prompt: "NFC card bound successfully".



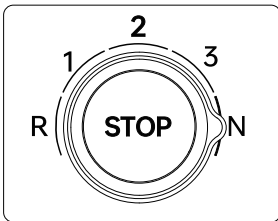
2.9 Voice Prompt Volume Adjust

The default volume of voice prompt is loud. If you want to turn the volume down or shut it off, please follow our instructions below. By taking the steps below sequentially you can adjust the volume to 100%, 50% and mute.

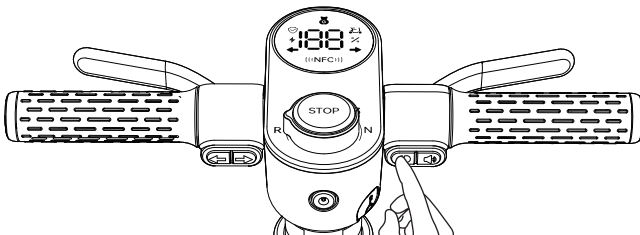
1. Turn the key switch to the ON position or place the NFC key card on the NFC key card sensing area to start the scooter.



2. Turn the mode knob to "walk" mode.

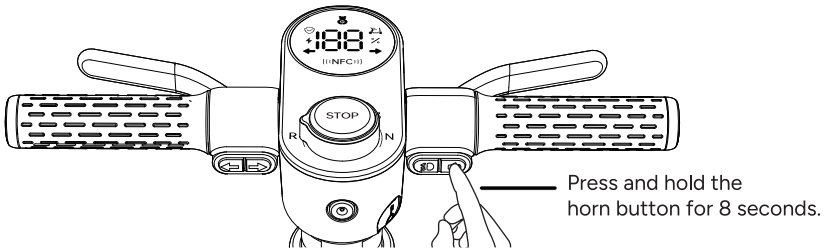


3. Press the "Light" button. By now the headlight is on.



4. Press and hold the "horn" button for 8 seconds.

Until I hear the voice: Volume adjusted to 50%. Please drive with caution.



5. After these steps, the volume will be set to 50%.

·To mute the voice prompt from 50%, you will need to do these steps all over again.

·By doing all these steps three times, the volume will be set to the default settings (100% volume).

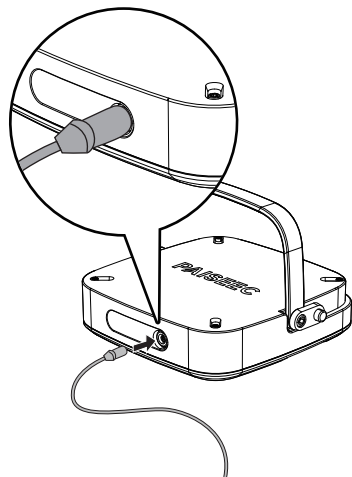
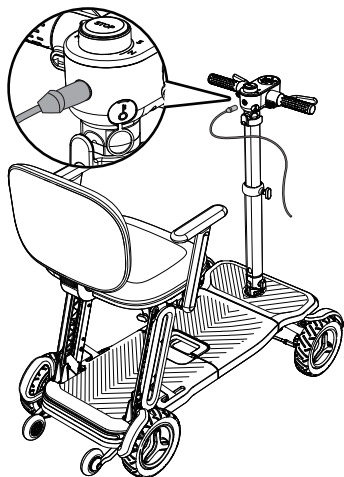
The volume of horn will not be modified by these operations to make sure the horn will honk when you need it when riding.

3.Battery and Charging Precautions

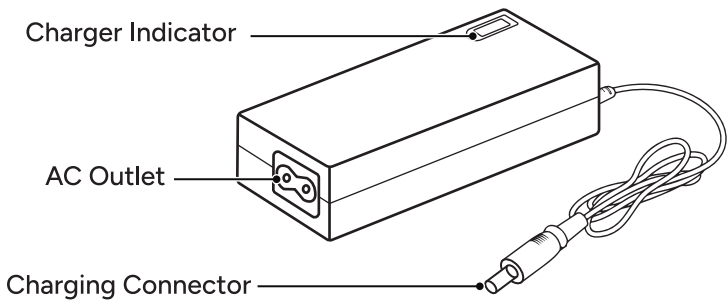
3.1 Charging Method

•Press the left turn signal button

•Battery Charging



Charger Indicator



Indicator	Name	Description
	Charger Indicator	Red: Charging Green: Fully charged or on standby

Charging Steps

- 1.Power off the mobility scooter and plug the dedicated Paiseec Travel Mobility Scooter charger into the charging socket.
- 2.Connect the charger: Plug the charger into a socket (110V~220V AC power plug) and connect to the charging port under the front of the mobility scooter.
- 3.Charging: The indicator with a steady red light on the charger will be on. At the same time, confirm that the charging indicator on the mobility scooter's dashboard is illuminated, which indicates that charging is in progress.
- 4.Charging duration: 7~8 hours.
- 5.Charging completion: the charger powers o automatically when the battery is fully charged. The green light stays lit, indicating that charging is complete.
- 6.Disconnecting the charger: unplug the charger from the mobility scooter charging port mobility scooter before unplugging the charger from the socket.tt

3.2 Battery Maintenance and Charging Precautions

Please carefully read the instructions in this manual regarding batteries and chargers, and follow the instructions provided.

1.Please use the original Paiseec Travel Mobility Scooter charger

2.Do not disassemble the Paiseec Travel Mobility Scooter battery and charger.

2.1 Disassembling the battery or charger may lead to res or battery explosions.

2.2 Disassembling the mobility scooter or charger will void the warranty.

3.Charging environment requirements

3.1 Please charge in an environment within a temperature range of 32-104°F. Charging the mobility scooter outside of this temperature range may result in inability to charge or even damage the mobility scooter or battery.

3.1.1 Avoid charging at high temperatures: Charging at high temperatures can cause the battery to overheat and cause damage.

3.1.2 Avoid charging at low temperatures: Charging in temperatures below zero should be avoided to prevent battery overcharge.

3.1.3 Avoid humid environments: Avoid charging in humid environments to prevent short circuits.

3.2 Charge the battery in a well-ventilated and sufficiently large space (at least twice the area of the mobility scooter) free of amammable gases.

3.2.1 If the charging environment contains amammable gases or poor ventilation, there may be an explosion risk or other safety hazards.

4.Charging requirements

4.1 Please charge the mobility scooter from a 110~220V /50~60Hz power outlet.

4.1.1 Avoid using excessively high or low voltages to charge the mobility scooter, as this can damage the device or pose other dangers.

4.2 After charging is complete, please disconnect the charging connector from the mobility scooter.

4.2.1 Prolonged insertion of the charging connector into the battery can lead to a decrease in battery quality.

4.2.2 Mobility scooter batteries typically require 7~8 hours of charging to reach maximum capacity. Overcharging will damage the battery and shorten its lifespan. The Paiseec Travel Mobility Mobility Scooter charger will automatically power off after the battery is fully charged. Please use the original charger to avoid battery overcharging.

4.3 Do not touch the battery and charger during or after the charge is complete.

4.3.1 During the charging process, the temperature of the battery and charger will rise. Do not touch to avoid the risk of heat burns.

4.4 Do not directly touch or wet the interface, nor place it near any metal or other foreign objects.

4.4.1 During the charging process, such actions pose a risk of short circuits, which may cause personal injury and damage to the mobility scooter and parts.

4.5 Do not use extension cords with the charger as there is risk of electric shock, short circuit, and fire.

4.6 Do not pull the power cord excessively hard as there is risk of electric shock, short circuit, and fire.

4.7 Do not handle the battery with wet hands as there is risk of electric shock.

4.8 Do not charge the battery during brake release as there is risk of accident due to mobility scooter movement.

5.Storage requirements for the mobility scooter and charger

5.1 Keep the mobility scooter and battery away from heat sources to avoid explosions or other accidents.

5.2 Do not let the mobility scooter or battery come into contact with water. Do not immerse the battery in water to avoid short circuits.

5.3 Keep the battery and charger dry to avoid short circuits or other malfunctions during subsequent charging.

5.4 Prevent the battery or charger from any collision (impact, dropping or force, etc.) to avoid other accidents arising from damage to internal parts.

5.4.1 If the battery is damaged externally or its function is found to be abnormal, stop using or charging immediately and contact customer service.

5.5 Be sure to close the cover to avoid water ingress or other damage when the battery charging port is not in use.

5.6 Regularly check the charger and battery: Regularly check the charger and battery for damage or wear. If any issues are discovered, please replace the charger or battery immediately.

6.Long-Term Storage and Maintenance

6.1 If the scooter is not used for 30 days, it should be charged to about 80% and stored in a cool, dry place. For long-term storage, charge the scooter for at least 4 hours every 30 days to maintain approximately 80% battery power.

6.2 Charge the scooter every 3 months to 100% to lengthen the span life of battery.

6.3 If the scooter's battery level drops to 20% after riding, please recharge the battery within 7 days.

Otherwise, there is a risk of over-discharge, which may damage the battery.

6.4 Note: If not been charged in time, the battery may sustain irreversible damage of over-discharge. Battery failure caused by over-discharging is not included in warranty.

4. Product Daily Care Guidelines

To maintain the mobility scooter's optimal performance, reduce the occurrence of malfunctions, and ensure your safe and comfortable riding experience during everyday usage, please pay attention to the following:

1. Carefully read the safety operation instructions and understand the meaning of each item. The Paiseec Mobility Scooter controller is a critical component of the entire mobility scooter. Do not attempt to open, repair or perform actions that alter the controller. Regularly wipe the controller surface with a dry and soft cloth to remove dirt. It is strictly prohibited to use the controller in environments with excessive temperature or high humidity.
2. Do not attempt to open, repair or manipulate the internal structure of the motor, as doing so can damage the motor and void the warranty. Prolonged motor overloading or blockage is strictly prohibited. You should regularly clean the surface of the motor, especially the dirt on the motor lead-out wires. Do not expose the motor to water. Crossing water with a depth of more than 5cm may lead to water entering the motor, which may result in permanent motor damage.
3. Do not use chemicals like gasoline to clean the housing and other parts of the Paiseec Mobility Scooter. Instead, use a dampened cloth to wipe. Additionally, carry out regular inspections and maintenance on the mobility scooter.
4. Regularly check if charging is needed and inspect the brakes for any malfunction before riding. Periodically examine the tightness of the lever's xing screws and ensure the lever is in the neutral position. Keep the electrical system dry. Regularly assess the battery's condition and wipe the battery connector if necessary.

If the mobility scooter isn't used for an extended period, charge it once a month. Regularly check the insulation of the wires and the quality of plug connections. Check whether there is any wobbling of the front and rear tires. In case of any abnormalities, please visit a dealership where professional technicians can perform a comprehensive inspection mobility scooter.

5.Product Specifications

Mobility Scooter	Category	L5 pro
Mobility Scooter Performance	Max Speed	5mph (8km/h)
	Maximum Obstacle Crossing Height (Stepped)	1.57" (4 cm)
	Maximum Obstacle Crossing Height (Non-Stepped)	2.76" (7cm)
	Operating Environment	-15°C~40°C
Battery Specifications	Battery Specifications	24V10Ah Lithium Battery
	Charger Specifications	29.2V 2A
	Battery Detachment	Supported
Mobility Scooter Specifications	Expanded Dimensions (L*W*H)	41.1*23.2*36.4" (104.5*59*92.5 cm)
	Folded Dimensions (L*W*H)	Including the seat: 20.9*23.2*28.8" (53*59*73 cm)
		Excluding the seat: 16.5*23.2*27.6" (42*59*70 cm)
	Heaviest Component Weight (excluding battery and seat)	37.5 lbs (17kg)
	Heaviest Component Weight (including battery and seat)	37.5 lbs (23kg)
	Front Wheels	8-inch pneumatic tires
	Rear Wheels	8-inch pneumatic tires
	Ground Clearance	3.5" (9cm)

Seat Specifications	Seat Size	16.9*13.8" (43*35 cm)
Electronic System	Drive System	"PAi" Safety System
	Motor Specifications	250W brushless motor
	Brake System	Dual Brake System: electromagnetic brake & electronic brake
	Unlocking Method	NFC Key Card & mechanical key
Lighting System	Headlight	Supported
	Rear Tail Light	Supported
	Left and Right Turn Signals	Supported
Charger Specifications	Input power voltage	29.2V
	Rated output voltage	2A
	Operating temperature	0~40°C
	Charging time	7~8h

Note: The maximum driving speed is influenced by various factors, including but not limited to, pavement surface, ground wetness, road gradient (incline), battery charge level, and vehicle load. The actual operating speed may vary based on these real-world conditions.

6.Common Malfunctions and Troubleshooting

S/N	Malfunctions	Cause of Malfunction	Troubleshooting
1	The mobility scooter cannot be powered on after turning the key switch	① Battery voltage too low ② Key switch malfunction	① Fully charge the battery ② Contact dealership to replace the malfunctioning component
2	Throttle lever is unresponsive	① Battery voltage too low ② Electromagnetic brake switch not closed ③ Mode Knob switch misaligned	① Fully charge the battery ② Turn off the electromagnetic brake switch ③ Toggle the Mode Knob switch properly ④ Contact dealership to replace the malfunctioning component
3	Insufficient cruise distance after charging	① Insufficient charging or charger malfunction ② Battery aging or damage	① Charge the battery sufficiently or replace the charger ② Contact dealership to check if the battery is damaged and replace the malfunctioning component
4	Charger not charging	① The charger socket comes off or the plug connection is not secure ② AC power supply malfunction ③ Battery malfunction	① Tighten the socket and the connector ② Check the power supply or adjust the transformer ③ Contact dealership to check if the battery is damaged and replace the malfunctioning component
5	Power interruption during riding	① Controller protection activated ② Battery box thermal protection activated	① Turn the mobility scooter off and on again ② Resume driving after the motor cools down
6	Other malfunctions	Other malfunctions not covered by the guidance above	Contact the supplier or service station. Do not disassemble the mobility scooter yourself.

7.Warranty Terms

In order to ensure customer's interests and provide high quality after-sales service, our company will oer free replacement parts or warranty service for damages caused by product quality issues or material problems during the warranty period.

After-sales Warranty Policy of Paiseec Products		
Part name	Warranty	Warranty Scenario
Mobility scooter	1 year	Damage caused by factors other than human-induced external forces
Frame	1 year	Natural weld separation, desoldering, cracks at key components, distortion, and fractures
Motor	1 year	Magnet detachment, coil burnout
Gearbox	1 year	Cracked enclosure, oil leakage
Battery	18 months	Cracked lead enclosure, leakage, less than 60% capacity; 12 months warranty for lead-acid batteries and 18 months warranty for lithium batteries
Charger	1 year	Unable to charge, cannot be operated normally
Controller	1 year	Mobility scooter cannot be operated normally
Dashboard	1 year	Malfunction, unable to display properly
Tires	6 months	Cracking, fracture, and natural tire burst

Warranty Exclusions

The warranty service does not cover the following situations, the repairs and related service are to be paid for accordingly:

1. Exceeding the specified service period and scope stipulated in the After-sales Warranty Policy of Paiseec Products.
2. Incorrect usage, operation, or maintenance of the Paiseec electric product according to the provided instructions.
3. Damage resulting from exposure to rainwater or smoke, immersion in ice or snow, or corrosion caused by substances like pharmaceuticals or chemical products, as well as damage or malfunctions caused by natural disasters.
4. Regular wear and tear is not covered by the warranty. Malfunctions or damage caused by force majeure (including but not limited to earthquakes, typhoons, fires, floods, social incidents, mass incidents, violent crimes, etc.).
5. Failure to properly use and maintain the battery, resulting in unrecoverable under-voltage.

If the scooter is left unused for more than 30 days without charging the battery:

Note:

- When not using the scooter for more than 30 days, charge the battery to at least 80% and store it in a cool, dry place.
- For long-term storage, charge the battery for at least 4 hours every 30 days to maintain a minimum of 80% battery level.
- If the battery level drops to 20% after riding, recharge it within 7 days to prevent damage.

6. Repairs, modifications, disassembly, or damage to the overall product or components performed outside of authorized Paiseec electric mobility scooter service centers.
7. Damage to the components of the Paiseec electric mobility scooter due to the use of non-original parts or unauthorized alterations to circuits and wiring configurations.
8. Product malfunctions or damage caused by human factors such as collisions, falls, overloading, or speeding during riding.

8. Warnings and Precautions

Safety has been thoroughly considered during the development and design of the Paiseec Mobility Scooter and extensive safety inspections conducted during production. However, incorrect use of the product or disregard for preventative measures may cause damage or injury to the mobility scooter itself and to individuals.

The Paiseec Mobility Scooter is a new type of mobility scooter. Please use only after thoroughly reading and understanding the contents of this manual.

It is suitable for general paved roads and indoor use. According to Road Traffic Safety Law, using this product does not require a driver's license.

• Usage Warnings

When using the mobility scooter, please take note of the following:

1. The mobility scooter is intended for short-distance travel and should not be used on highways or other hazardous roads. When using the mobility scooter, adhere to traffic regulations to prevent accidents.
2. When using the mobility scooter, wear a helmet and follow local safety regulations. Make sure you are familiar and comply with local laws and regulations to avoid violating traffic laws. If you engage in unlawful behavior, you may be held accountable under the law.
3. The mobility scooter may not be suitable for individuals with certain medical conditions, such as cardiovascular disease or those who are pregnant. Please consult your doctor before using the mobility scooter to ensure your physical condition meeting use requirements. If you sustain bodily harm due to personal reasons while using the mobility scooter, the company will not assume any responsibility.
4. Pay attention to your surroundings and the movement of other vehicles when using the mobility scooter. Please remain highly vigilant to avoid accidents.
If an accident occurs due to your failure to pay attention to your surroundings,
5. Please do not use the mobility scooter for purposes other than intended, such as transporting goods or other illegal purposes. In case of any accidents caused by violation of local laws or regulations or use of the mobility scooter for other purposes, the company will not be held liable.

6. Please do not rent or lend the mobility scooter to others. If you rent or lend the mobility scooter to others resulting in an accident, the company will not be held liable.

We hope that when using the mobility scooter, you will adhere to the above legal disclaimers, ensure your own safety and abide by state or federal laws and regulations.

· Precautions

When using the mobility scooter, please take note of the following:

1. Before using the mobility scooter, please make sure you have a comprehensive understanding of its usage and specifications. Please read the manual carefully and follow the instructions for operation. If you are unsure about how to operate the mobility scooter, seek assistance from professionals.
2. When using the mobility scooter, prioritize road safety by adhering to traffic regulations to prevent traffic accidents. Please obey traffic lights and signs, yield to pedestrians and other vehicles, and avoid acts such as running red lights, speeding, and riding against traffic. Please be mindful of road and weather conditions, and avoid riding mobility scooter in rainy, snowy, or slippery conditions.
3. When using the mobility scooter, refrain from riding in motor mobility scooter lanes to ensure rider safety. Maintain an appropriate distance and speed while riding, and pay attention to traffic conditions ahead and behind you.
4. When using the mobility scooter, do not use your mobile phone or other electronic devices to avoid distractions that can lead to accidents. Stay focused on operating the mobility scooter and refrain from activities such as listening to music, dialing or answering phone calls, or texting, as these actions can compromise road safety. If you need to use your mobile phone or other electronic devices, make sure to come to a complete stop before doing so.
5. Do not ride the mobility scooter under the influence of alcohol, as your judgment and reaction abilities will be impaired, which could lead to traffic accidents. If intoxicated, please use alternative means of transportation.
6. Please refrain from riding the mobility scooter during the night or in low light conditions. Please operate the mobility scooter in well-lit areas. Before night riding, install suitable lights and reflectors to improve riding safety. Pay attention to your surroundings and the movement of other vehicles, and stay highly vigilant.
7. We hope these precautions will help you to use the mobility scooter safely and enjoyably. If you have any questions or comments, please do not hesitate to contact us.
8. We reserve the right to the final interpretation of this manual. Any printing errors or product improvements will be explained in the new version. We may launch new products to meet market demands at any time. If there are discrepancies between the relevant functional descriptions and performance indicators and the manual, the specific product and related supplementary instructions shall prevail.

Product Warranty Card

(for sending-back repairments only)

Dear user,
Thank you for purchasing our company's product. We will provide you with warranty services as repairing, replacement and return. Please fill in this card carefully and keep it properly for future repair purposes.

User's Name: _____ Email Address: _____

Shipping _____

Product Model: _____ Mobility Scooter Serial _____

Dealer (manufactur- _____

Contact Number: _____

Maintenance records			
Service Date	Fault Description	Completion Date	Repair Date

Official website: www.paiseec.com;

Email: support@paiseec.com

