

# GRPRO\* 2.1

## QUICK REFERENCE

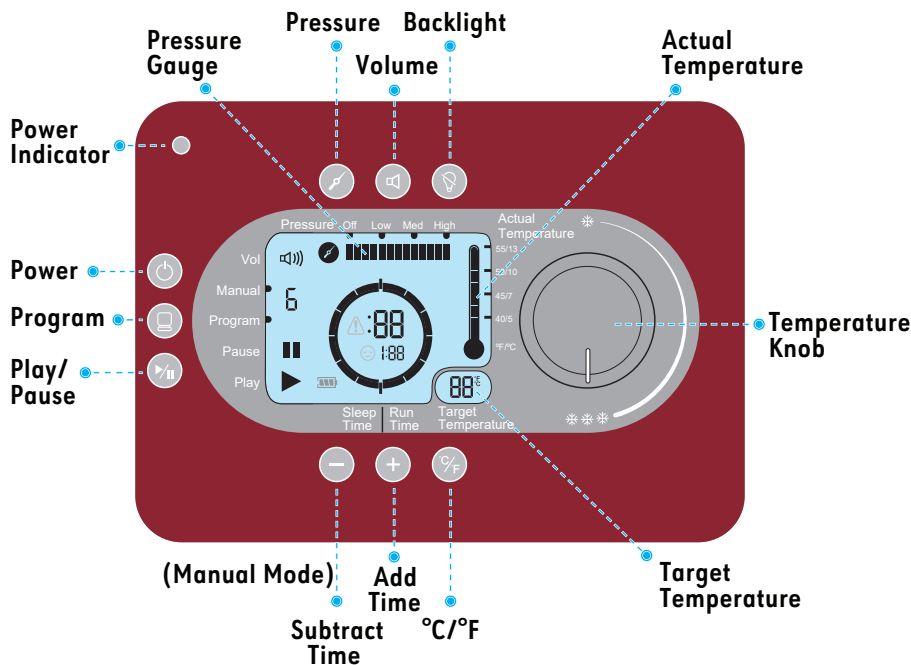
This Quick Reference is designed to answer any questions you may have about operating your Game Ready\* System.

If for any reason you need additional help, we're here to make your recovery as smooth as possible. Our friendly Patient Care team can be reached at **1.800.859.8206**.

AVANOS\* | G A M E  R E A D Y \*



**Caution:** Federal law restricts this device to sale by or on the order of a licensed healthcare practitioner.  
**IMPORTANT:** READ COMPLETE INDICATIONS, CONTRAINDICATIONS, CAUTIONS, AND WARNINGS IN THE CONTROL UNIT USER MANUAL. A digital version of the User Manual can be found at [www.gameready.com](http://www.gameready.com).



## MANUAL MODE:

The system automatically starts in this mode, and allows the user to adjust treatment time and pressure settings.

## PROGRAM MODE:

This mode allows the user to choose one of six treatment programs that provide therapy for a set time then sleep (no treatment) for a set time, continuously, at a specific pressure setting.

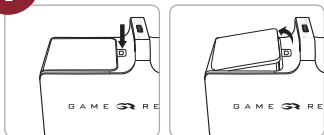
# A

## THE CONTROL UNIT

### GETTING STARTED

To operate your GRPro\* 2.1 System, you need to first fill the Control Unit with water and ice. Follow the steps below to prepare your Control Unit.

1



#### OPEN THE RESERVOIR

Push the door release button to open the reservoir door.

2



#### ADD WATER

Add water to the reservoir fill-line.

3



#### ADD ICE

Add ice to top of reservoir. Replenish the ice as necessary.

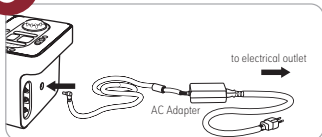
4

Close the reservoir door.  
Make sure you hear it click.

5

Place the Control Unit upright in a location where you plan to use it.

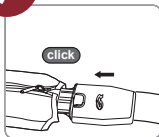
6



#### CONNECT POWER

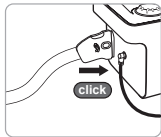
Connect AC Adapter to the receptacle on the end panel of the Control Unit, then plug the AC Adapter into an electrical outlet.

7



#### CONNECT WRAP

Connect Hose to Wrap, then to Control Unit. You should hear an audible "click" at both ends.



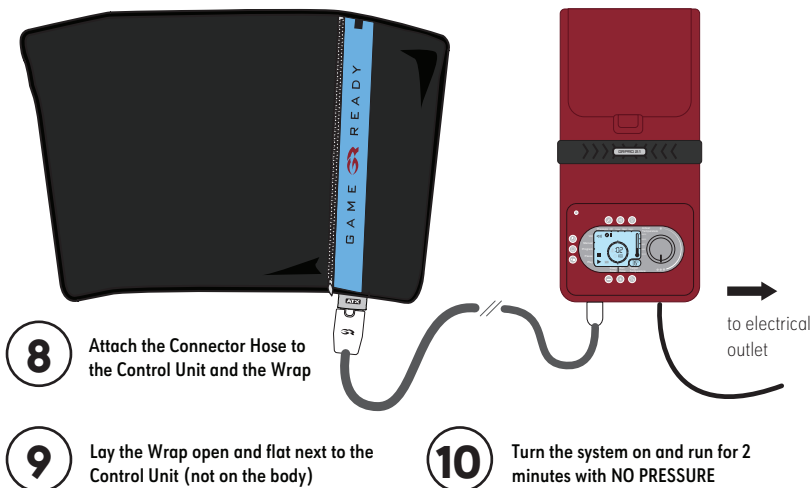
Continue with Steps 8-10 if you are using the Wrap for the first time or after an extended period of storage.

**B**

# THE WRAP

## PRIME THE WRAP

If you are using the Wrap for the first time, it's important to prime the wrap before beginning your therapy. Priming the Wrap helps ensure water flows properly through the Wrap. **Before priming the Wrap, please follow steps 1-7 on the previous page.**



## WRAP APPLICATION

Each individual Wrap has a specific set of application instructions, which may be found in the Wrap Use Guide supplied with each Wrap. Apply the Wrap uniformly against the body with a close and snug fit.

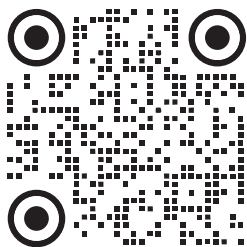
## CARE AND CLEANING

For daily care and to minimize formation of mildew, remove Heat Exchanger from Sleeve and wipe with dry towel to remove any condensation that may form. Turn Sleeve inside out and hang both the Sleeve and Heat Exchanger to release excess moisture. Refer to the Wrap Use Guide for assembly instruction.

## C

## ADDITIONAL RESOURCES

Do you have questions about operating your  
Game Ready\* System? We're here to help!



Just scan the QR code or visit

**[www.gameready.com/help-center](http://www.gameready.com/help-center)**

for step-by-step videos on how to use the  
GRPro® 2.1 System or Wraps.

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make your recovery as smooth as possible. Our friendly  
Patient Care team can be reached at **1.800.859.8206**.

**Patient Care:**

1.800.859.8206

**Wrap Application Videos:**

[www.gameready.com/help-center](http://www.gameready.com/help-center)

**User Manuals:**

[www.gameready.com/help-center](http://www.gameready.com/help-center)

## NEED HELP?

1. Review the following common troubleshooting tips.
2. See full User Manual accompanying Patient Welcome Kit  
(also available online at [www.gameready.com](http://www.gameready.com)).
3. Contact Patient Care for additional troubleshooting at 1.800.859.8206.

| ERROR CODE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | WHAT IT MEANS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <p><b>Dry Pump Alarm</b></p> <p>The Control Unit has detected a dry pump. In order to prevent possible damage to the fluid pump, the unit will stop therapy.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| WHAT CAN I DO?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <ul style="list-style-type: none"> <li>• Make sure to use an ATX® Series Heat Exchanger with the Wrap.</li> <li>• Ensure that water is filled to level as indicated inside reservoir.</li> <li>• Verify that the reservoir filter is not clogged.</li> <li>• Make sure there are no kinks in the Wrap or Connector Hose.</li> <li>• Turn the Control Unit off and on again.</li> <li>• Disconnect and reconnect the Hose from the Control Unit and the Wrap, verifying an audible “click” at both connection points.</li> <li>• If the System still will not operate, try priming the Wrap and the Control Unit.</li> <li>• If the error persists, call your Game Ready Representative or Customer Service.</li> </ul> | <p><b>HOW TO PRIME THE WRAP:</b></p> <ol style="list-style-type: none"> <li>1. Fill System with water and ice. (See Section A)</li> <li>2. Select “Pressure Off.”</li> <li>3. Connect Wrap and Control Unit with the Hose.</li> <li>4. Lay the Wrap open and flat (not on the body).</li> <li>5. Run the System for 2 minutes.</li> </ol> <p><b>HOW TO PRIME THE CONTROL UNIT:</b></p> <ol style="list-style-type: none"> <li>1. Disconnect the Hose from the Control Unit.</li> <li>2. Find the three valves at the Hose connection point on the Control Unit.</li> <li>3. On the top valve, push the white prong in so that it is even with the metal connector.</li> <li>4. Make sure you are not fully covering the opening in the prong.</li> <li>5. Push Start—water should squirt from valve.</li> <li>6. Restart the System.</li> </ol> |



## CONSULT USER MANUAL

Consult User Manual for additional troubleshooting tips



Instructions for Use  
and Symbol Glossary  
[eifu.avanos.com](http://eifu.avanos.com)



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| ERROR CODE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | WHAT IT MEANS                                                                            |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Low Flow Alarm</b><br>The Control Unit has detected an interruption in the water flow |
| WHAT CAN I DO?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                          |
| <ul style="list-style-type: none"><li>• Make sure to use an ATX® Series Heat Exchanger with the Wrap.</li><li>• Check all Hose connections.</li><li>• Ensure that water is filled to level as indicated inside reservoir.</li><li>• Verify that the reservoir filter is not clogged.</li><li>• Make sure there are no kinks in the Wrap or Connector Hose, reapply Wrap snugly according to instructions as necessary.</li><li>• Turn the Control Unit off and on again.</li><li>• <b>If the error persists, call your Game Ready Representative or Customer Service.</b></li></ul> |                                                                                          |

| ERROR CODE                                                                                                                                                                                                                                                                                                                                                                     | WHAT IT MEANS          |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|
| <b>All Other Error Codes</b>                                                                                                                                                                                                                                                                                                                                                   | <b>See User Manual</b> |
| WHAT CAN I DO?                                                                                                                                                                                                                                                                                                                                                                 |                        |
| <ul style="list-style-type: none"><li>• Stop treatment.</li><li>• Turn the System off.</li><li>• Disconnect the Hose from the Wrap and Control Unit. Turn the System on.</li><li>• Reconnect the Hose to the Wrap and the Control Unit, then start treatment again.</li><li>• <b>If the error persists, call your Game Ready Representative or Customer Service.</b></li></ul> |                        |



CE Mark on the Instructions for Use is not valid unless there is a CE Mark on the product label.

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