

STRATORM Digital Product Refund Policy

Effective date: October 2, 2026

STRATORM digital products are delivered electronically and may be accessed, downloaded, copied or used promptly after purchase. For that reason, sales are generally final.

STRATORM does not generally provide a refund, return, exchange, credit or cancellation for change of mind; failure to use the Product; dissatisfaction with results; purchasing the wrong Product; lack of technical knowledge; incompatibility disclosed or reasonably identifiable before purchase; failure to read the description or download the files; overlap with tools already owned; or no longer needing the Product.

All sales are final except where a refund, cancellation or other remedy is required by applicable law. Nothing in this policy removes a right or remedy that cannot legally be excluded, including a right required by applicable consumer law, Whop or another governing platform rule, a payment provider, card network or financial institution.

Payment-layer errors, duplicate charges, unrecognized transactions, fraud and chargebacks may also be handled under applicable Whop and payment-provider rules. A refund required by law or a mandatory platform or payment rule will be provided as required.

Before purchase, review the product description, included files, compatibility, delivery method, licence and system requirements. For a product concern, contact stratormconsulting@gmail.com and include the product name, purchase date, order reference and a concise description. Do not send passwords, access tokens or unnecessary sensitive business information.

This policy forms part of the STRATORM Digital Product Licence and Terms of Use. Where a mandatory rule conflicts with this policy, the mandatory rule applies.