Privacy Policy

ShopSociety LLC · TikTok Shop Affiliate Course and Mentorship

Effective date: October 28, 2026

1. Introduction

ShopSociety LLC (“we,” “us,” or “our”) runs the TikTok Shop Affiliate Course and Mentorship (the “Mentorship”). This policy explains what personal information we collect, how we use it, and the choices you have. It works together with our Terms of Service, End User License Agreement (EULA), and Refund Policy. By buying or using the Mentorship, you agree to this policy.

2. Information We Collect

Information you give us:

- Your name and email address.
- Payment and billing details. These are handled by our payment processor, and we do not store your full card number.
- Your signed agreements and your acceptance of our policies.
- Your TikTok account name, handle, and a link to your account.
- Information about your TikTok Shop earnings, such as commissions, retainers and bonuses, if you submit it for a refund request or ask us to review your results.
- The monthly TikTok Shop dashboard screenshots you upload under the Refund Policy.
- Your mentorship call attendance, the videos you submit for feedback, and the feedback we give you.
- Your affiliate application answers.
- Messages and emails you send us.
- If you buy the option that includes a TikTok account provided by us: information about that account and the questions or issues you send us about it.

Information collected automatically:

- Your login and access records, such as when you sign in and which lessons you view.
- Basic device and browser information, IP address, and cookies.

Information from third parties:

- Our hosting platform (Whop) gives us your account details, purchase records and access status.
- Discord gives us your username and user ID when you link your account to join the community.
- Your public TikTok page, which our team reviews to confirm posting requirements.

3. How We Use Your Information

We use your information to:

- Process payments and give you access to the Mentorship.
- Add you to, and manage your place in, our Discord community.
- Verify that you meet the refund requirements, including reviewing your public TikTok videos, your earnings, your call attendance, and your feedback submissions.
- Review affiliate applications and pay or track affiliate commissions.
- Enforce our Terms of Service, EULA, Student Agreement, and Refund Policy, including preventing account sharing and content piracy.
- Respond to your questions and send you service messages.
- Respond to chargebacks, payment disputes and legal claims.
- Use testimonials, screenshots, and other content you choose to send us in our marketing, as described in our Terms of Service.
- Send you updates and offers about our products. You can opt out at any time.
- Improve the Mentorship and keep it secure.

4. How We Share Your Information

We do not sell your personal information. We share it only as needed with:

- **Platform and payment providers.** Whop and its payment processors handle checkout, access and payouts.
- **Community platforms.** Discord receives your username when you join the community.
- **Service providers.** Tools for email, contracts and signatures, and team operations. If you buy the option that includes a TikTok account, this includes our contracted account supplier, who handles questions and issues about the account.

- **Payment processors and banks.** If you file a chargeback or dispute, we may give them your agreements, access records and correspondence.
- **Legal and safety reasons.** We may share information to comply with the law, respond to legal requests, enforce our rights, or protect our users.
- **Business transfers.** If ShopSociety LLC is sold or merged, your information may transfer to the new owner.

5. Community Content

Anything you post in our Discord community may be seen by other members and by us. Don't share sensitive personal information there. Discord's own terms and privacy policy also apply to your use of Discord.

6. Cookies and Tracking

Our hosting platform and tools may use cookies and similar technologies to keep you signed in, remember your settings and understand how the service is used. You can control cookies in your browser settings. Blocking some cookies may affect how the Mentorship works.

7. How Long We Keep Your Information

We keep your information for as long as you have access to the Mentorship and for a reasonable time after. We keep signed agreements, policy acceptances, access records, refund requests and the records sent with them, and payment records for as long as needed to resolve disputes, respond to chargebacks, meet legal requirements and enforce our agreements. When we no longer need your information, we delete or anonymize it.

8. Security

We use reasonable measures to protect your information, including relying on established platforms and limiting who on our team can see it. No system is completely secure, and we can't guarantee absolute security.

9. Your Choices and Rights

- **Marketing emails:** you can unsubscribe using the link in any email, or by contacting us.
- **Access, correction and deletion:** you can ask what information we hold about you, ask us to correct it, or ask us to delete it. We may keep information we are required or permitted to keep, such as records needed for disputes, legal compliance and enforcing our agreements.
- **State privacy rights:** residents of some US states, including California, may have additional rights, such as knowing what we collect, requesting deletion, and opting out of the sale or sharing of personal information. We do not sell personal information. To make a request, email us at the address below. We may need to verify your identity first.

10. Children's Privacy

The Mentorship is intended for people who are 18 or older. We do not knowingly collect information from anyone under 18. If you believe a minor has given us information, contact us and we will delete it.

11. Third-Party Services

The Mentorship uses services we do not control, including Whop, Discord and TikTok. Their privacy policies apply to the information they collect. We are not responsible for their practices.

12. International Users

We are based in the United States, and your information is processed and stored in the US and wherever our service providers operate. If you are outside the US, you understand your information will be transferred to and handled in the US.

13. Changes to This Policy

We may update this policy. When we make significant changes, we will update the effective date above and notify you by email or in the community. Continued use of the Mentorship after an update means you accept the changes.

14. Contact Us

ShopSociety LLC · Email: shopsocietysupport@gmail.com