Terms of Service

DIGYBOX, a brand operated by Scalehood LLC | Effective date: November 17, 2026

1. Who we are

These Terms of Service ("Terms") govern the services provided under the DIGYBOX brand by Scalehood LLC, a limited liability company registered in Wyoming, USA ("DIGYBOX", "we", "us"). By requesting, accepting or paying for our services, you ("Client", "you") agree to these Terms. Contact: contact@digybox.online.

2. Our services

We create AI-generated promotional images and short promotional films (together, "Content") for businesses to use in their marketing, such as on websites and social media.

3. Free sample images

We may send you free sample images of your products without any request or obligation on your part. You may keep and use these sample images for your own business at no cost. Sample images are AI-generated and provided "as is".

4. Previews and payment

Before you pay for a promotional film, we send you a watermarked, reduced-quality preview so you can see what you are buying. The preview is free to watch but may not be published or used publicly.

To receive the full-quality files and the right to use them, you pay through our secure checkout, which is processed by Whop. The price is the amount shown on the checkout link you receive. Where we invite you to choose your own price, the amount you pay must be at least the minimum stated at checkout. Prices are in US dollars unless the checkout shows otherwise.

Payment is due once, in full, at checkout. We do not offer credit or delayed payment.

5. Delivery

After payment, the full-quality files are delivered by a private download link, normally immediately and in any case within 3 business days. Please download and keep your own copy. We may delete stored files after 12 months.

6. Revisions

You may request reasonable changes to a preview before paying. We include one round of revisions per film. Further revisions or new concepts may be quoted separately.

7. Your right to use the Content

Once we receive full payment, you receive a non-exclusive, worldwide, perpetual license to use, copy, edit and publish the delivered Content to promote your own business, in any media. You may not resell or license the Content to others as a standalone product.

Until full payment is received, no license is granted for previews or films, except for the free sample images described in section 3.

We may show Content we created for you in our portfolio and marketing. If you prefer that we do not, tell us in writing at contact@digybox.online and we will stop.

8. Materials you provide

You confirm that you have the right to the logos, product images, names, trademarks and other materials you provide to us or that appear on your public website and social media, and you allow us to use them solely to create Content for you.

9. AI-generated content

Content is created with third-party artificial intelligence tools. Characters, people, scenes and stories in films are fictional unless agreed otherwise in writing. We make reasonable efforts to show your products accurately, but AI output can contain errors.

You are responsible for reviewing Content before publishing it, for making sure it is accurate for your customers, and for complying with advertising laws and platform rules where you publish it. Do not present fictional characters as real customers or as testimonials.

10. What we will not create

We will not create Content that is unlawful, deceptive or misleading about a product, that infringes someone else's rights, that uses the likeness of a real person without their consent, or that includes claims (such as awards, certifications or health claims) that you cannot support.

11. Refunds

Refunds are handled under our Refund Policy, which forms part of these Terms.

12. No guarantee of results

We do not guarantee any specific marketing result, such as sales, views, followers or engagement, from the use of the Content.

13. Limitation of liability

Content is provided "as is". To the fullest extent permitted by law, our total liability for any claim related to our services is limited to the amount you paid us for the Content concerned, and we are not liable for indirect or consequential losses. Nothing in these Terms limits liability that cannot be limited by law.

14. Third-party services

Payments, file storage and content generation use third-party services (including Whop, Google Workspace and AI generation tools), which are subject to their own terms.

15. Governing law and changes

These Terms are governed by the laws of the State of Wyoming, USA. We may update these Terms from time to time; the version in force on the date of your purchase applies to that purchase.

Questions about these Terms: contact@digybox.online.