THE ALPHA CLUB INC.

REFUND AND RETURN POLICY

Effective Date: April 11, 2026 | Last Updated: November 20, 2026

1. Scope

This Refund and Return Policy ("Policy") governs refunds and cancellations for products and services offered by The Alpha Club Inc. (the "Company," "we," or "us") through the Whop platform. It is incorporated into our Terms of Service.

This Policy does not apply to the Private Mentorship program, which is governed by a separate signed Mentorship Agreement with its own refund and guarantee terms.

2. Refund Terms

2.1 Subscriptions, Renewal, and Cancellation

Subscriptions renew automatically at the then-current rate until you cancel. If the price changes, we will notify you by email or through the Whop platform at least 30 days before, and you may cancel first. You may cancel your subscription at any time through the Whop platform. To cancel, log into your Whop account, navigate to your subscription settings, and select cancel. Cancellation stops future billing immediately. You retain access until the end of your current paid billing period. No retroactive refunds are issued for partial billing periods, except as set out in Section 2.4. In accordance with the Business Practices and Consumer Protection Act (British Columbia), subscriptions with renewal terms of less than 60 days may be cancelled at any time without charge or penalty.

2.2 Free Trials

Where offered, free trials convert to paid subscriptions at the standard rate unless cancelled before the trial expires. If you cancel during the trial period, you will not be charged.

2.3 Accidental or Duplicate Charges

If you believe you have been charged in error or charged twice for the same billing period, contact mattwayneconcepts@gmail.com with your purchase details. Verified duplicate or erroneous charges will be refunded to the original payment method. The refund is issued through Whop, and how long it takes to reach you depends on Whop and your payment provider.

2.4 7-Day Refund on Your First Payment

If you subscribe to the standard monthly (30-day) Elite subscription, you may request a full refund of your first payment within 7 days of that payment. This applies whether or not your subscription began with a free trial. To request it, contact us within the 7 days through the Whop platform, by Discord direct message (username: mattwayne), or by email at mattwayneconcepts@gmail.com. This refund applies once, to your first payment only. It does not apply to any other product, plan, or pass. A request made within the 7 days is approved. The refund is issued through Whop, and how long it takes to reach you depends on Whop and your payment provider.

2.5 All Other Sales

Outside of the 7-day refund in Section 2.4, applicable statutory cancellation rights, and verified billing errors, all sales are final. No refunds are issued on any later payment, after the 7 days have passed, or for any product other than the standard monthly subscription.

Any refund is made in the original currency to the original payment method. We ask you to contact the Company directly at mattwayneconcepts@gmail.com before initiating a chargeback or payment dispute. The Company commits to resolving all refund requests in good faith within 30 days of receiving the request.

3. Statutory Rights

Nothing in this Policy is intended to limit, exclude, or waive any rights, benefits, or protections you may have under applicable consumer protection legislation, including the Business Practices and Consumer Protection Act (British Columbia) or the consumer protection laws of your home jurisdiction. Where any term of this Policy conflicts with a mandatory consumer protection right, the consumer protection right shall prevail.

Nothing in this Policy restricts your ability to post honest reviews of our services or to file a complaint with any government agency or regulatory body.

4. Changes to This Policy

The Company may update this Policy from time to time. For material changes, the Company will notify you by email or through the Whop platform at least 30 days before they take effect. The version of this Policy in effect at the time of your purchase governs that purchase.

5. Governing Law

This Policy is governed by the laws of the Province of British Columbia and the federal laws of Canada applicable therein, consistent with our Terms of Service. If any provision of this Policy is found to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and effect.

6. Contact

The Alpha Club Inc. (Corp. No. BC1549628), 112 – 970 Burrard Street, Vancouver, BC, Canada, V6Z 2R4. Email: mattwayneconcepts@gmail.com. Phone: 778-288-3596.