

Privacy Policy

Last Updated: February 2026

1. Introduction

This Privacy Policy explains how Cryptohub ("we", "us", or "our") handles user information in connection with our educational crypto and forex trading community, including the Cryptohub website (cryptohub.gg), Discord community, and associated services. Cryptohub is committed to protecting your privacy and maintaining transparency.

2. Our Commitment to Privacy

Cryptohub is built on a privacy-first principle. We do not use tracking cookies, analytics trackers, or advertising pixels. We do not sell, share, rent, or monetize your personal data in any way. The only data we process is what is strictly necessary to provide our service to you.

3. No Independent Data Storage

Cryptohub does not independently store or collect:

- Payment information
- Financial information
- Billing addresses
- Personal identification data beyond what is required to associate your subscription with your Discord account

We do not maintain local databases of customer personal information.

4. Information We Collect

When you log in with Discord, we receive your Discord username, user ID, avatar, and server membership roles via Discord's OAuth2 protocol. We use this solely to verify your identity and subscription status. We do not receive or store your Discord password, email address, or access token.

5. Information We May Access

Through our third-party platforms, we may access limited information solely to maintain your membership:

- Discord username or Discord ID
- Given name
- Email address
- Address and location
- Subscription status
- Support ticket correspondence

We do not store this information outside of the relevant platforms.

6. Course Progress Data

When you use our courses, your progress (modules completed, quiz results) is stored on our server and linked to your Discord user ID. This allows your progress to sync across all your devices. This data is used exclusively to provide you with a seamless course experience and is not shared with any third party.

7. Trade to Earn Data

When you participate in our Trade to Earn program, you voluntarily submit your exchange User ID (UID) along with the exchange name. This information is stored on our server and linked to your Discord user ID. It is used solely to verify your affiliate registration and calculate rewards. Only administrators can access this data. You can update or request deletion of your submissions at any time through your dashboard.

8. How We Use Limited User Data

We may use the limited information available to us to:

- Verify and manage active subscriptions
- Provide customer support
- Enforce our Terms of Service
- Communicate important service updates
- Track course progress and quiz results
- Manage Trade to Earn reward verification

9. Cookies

The website uses a single essential session cookie (ch_session) to keep you logged in after Discord authentication. This cookie expires after 24 hours and contains only your session identifier. We do not use any tracking, advertising, or third-party cookies. Under EU (GDPR/ePrivacy Directive) and US (CCPA) regulations, essential cookies required for the functioning of a service do not require separate consent.

10. Data Sharing

Cryptohub does not sell, rent, or share your personal data with any third parties for marketing purposes. Data is shared only with the third-party platforms listed below, solely for the purpose of operating the Service.

11. Affiliate Links

Our Platforms page contains affiliate referral links. When you sign up for a service through these links, Cryptohub may earn a commission. This does not affect the price you pay. All affiliate content is clearly labeled. Clicking an affiliate link may set cookies by the third-party platform according to their own privacy policies.

12. Third-Party Services

We use the following third-party services, each with their own privacy policies:

- Vercel: Hosting and serverless infrastructure
- Discord: Authentication and community (discord.com/privacy)
- Whop: Subscription and payment processing (whop.com/privacy)
- Stripe: Payment processing (stripe.com/privacy)
- PayPal: Payment processing (paypal.com/privacy)

- Ghost: Content management

13. Data Storage & Security

Session data is encoded and transmitted exclusively over HTTPS. Course progress data is stored securely on Vercel's infrastructure (Vercel KV). We do not maintain a traditional user database. While we take reasonable measures to protect access to our administrative accounts and platforms, no method of electronic transmission or storage is 100% secure.

14. Your Rights (GDPR & CCPA)

If you are a resident of the European Economic Area (EEA), you have the following rights:

- Right to access your personal data
- Right to rectification of inaccurate data
- Right to erasure (right to be forgotten)
- Right to restrict processing
- Right to data portability
- Right to object to processing

To exercise any of these rights, contact us at admin@cryptohub.gg or through the Discord server. Since Cryptohub does not maintain local databases of personal information, most data requests will need to be directed to the relevant third-party platform. You can log out at any time to clear your session cookie. You can leave our Discord server to revoke authentication access.

15. Data Retention

Cryptohub does not independently retain personal data beyond what is described in this policy. When your subscription ends, your access is revoked, and any associated data is handled according to the respective platform's retention policies. Course progress data is retained unless you request deletion.

16. Children's Privacy

Our Services are not directed to individuals under the age of 18. We do not knowingly collect personal information from minors. If we become aware that a minor has provided us with personal data, we will take steps to remove that information.

17. Governing Law & Legal Entity

This Privacy Policy is governed by the laws of Norway. Cryptohub is owned and operated by a company registered in Norway.

18. Changes to This Policy

Cryptohub may update this Privacy Policy at any time. Material changes will be communicated through our Discord server or website. Continued use of the Services constitutes acceptance.

19. Contact

- Discord: Open a ticket inside the Discord
- Email: admin@cryptohub.gg