

Return & Refund Policy

MAVERICK CREATIVE MEDIA INC.

Effective Date: July 26, 2026 **Last Updated:** July 26, 2026

This Return & Refund Policy is issued by **MAVERICK CREATIVE MEDIA INC.**, a corporation organized under the laws of the State of Texas, acting through its Owner & CEO, Noah Frydberg (the "AGENCY"), and applies to every purchaser of the Creator Membership Program (the "MEMBER"). It is incorporated into and forms part of the AGENCY's Terms of Service; capitalized terms have the meanings given there.

I. NO REFUNDS — ALL PAYMENTS FINAL

By enrolling in the Program, the MEMBER agrees that **all payments made are final and non-refundable under any circumstance**, except:

- **(a)** a refund issued in accordance with the conditional **Money-Back Guarantee** set forth in Section II below;
- **(b)** a refund that **Noah Frydberg (Owner & CEO of Maverick Creative Media Inc.) approves in writing at his sole discretion** — if Noah Frydberg determines not to issue a discretionary refund, that decision is final and binding; or
- **(c)** a refund required by applicable law that cannot be waived by agreement.

Fees are applied to services rendered and resources committed upon enrollment — including course access, community provisioning, coaching capacity, and brand-partnership sourcing. Accordingly, no refund is available for change of mind, non-use of the Program, failure to attend coaching calls, dissatisfaction with results (except as provided by the Guarantee), platform algorithm changes or account restrictions, or termination of access for violation of the Terms of Service.

II. THE MONEY-BACK GUARANTEE — THE EXCLUSIVE RESULTS-BASED REMEDY

The Program includes one conditional path to a refund, which is the MEMBER's **sole and exclusive remedy** if the Program does not produce the MEMBER's desired results:

1. Guarantee Period. Six (6) months from the Effective Date of enrollment.

2. Qualification Requirements. During the Guarantee Period, the MEMBER must **both**: (a) generate and publicly post a minimum of **two hundred (200) quality videos** in accordance with the AGENCY's training and content standards; and (b) achieve a combined total of at least **one hundred thousand (100,000) views** across those videos. "Quality videos" means content that is original, complies with the AGENCY's training and brand-appropriateness standards, and complies with the terms of service of the platform on which it is posted.

3. Claim Process. The MEMBER must notify the AGENCY in writing at noah@maverickcreative.net no later than **fourteen (14) calendar days** following the end of the Guarantee Period, with documentation reasonably sufficient to verify both requirements — including links to all posted videos and corresponding view-count analytics. The AGENCY will issue its determination within thirty (30) calendar days of receiving a complete claim.

4. Effect. If the AGENCY determines, in its reasonable discretion, that both requirements were satisfied, the fee paid will be refunded within thirty (30) calendar days of that determination. A refund under the Guarantee is the MEMBER's sole and exclusive remedy and ends the MEMBER's access to the Program. Claims that are late, incomplete, or unqualified receive no refund, and Section I applies in full.

III. TERMINATION AND REFUNDS

Termination of the Program by either Party does not create a refund right. If the MEMBER terminates, no refund is due except under a valid Guarantee claim per Section II. If the AGENCY terminates for the MEMBER's unethical, fraudulent, or unlawful conduct or violation of platform terms or community guidelines, all fees remain non-refundable and any unpaid amounts remain due.

IV. EU/UK CONSUMERS — WITHDRAWAL RIGHT

If the MEMBER is a consumer in a jurisdiction with a statutory 14-day withdrawal or "cooling-off" right for digital content (including the EU and UK): at checkout, the MEMBER expressly requests immediate access to the digital content and acknowledges that **the right of withdrawal is lost once delivery begins**, to the extent permitted by law. For live services beginning within the withdrawal period at the MEMBER's request, the withdrawal right is lost upon full performance, and any legally required refund for partial performance may be reduced proportionally. Nothing in this policy limits statutory rights that cannot be waived, including remedies for digital content that is defective or not as described.

V. CHARGEBACK PROHIBITION

The MEMBER agrees not to initiate a chargeback or payment reversal for fees paid under the Terms of Service without **first contacting the AGENCY** at noah@maverickcreative.net or

through Whop's Resolution Center and allowing fifteen (15) days for resolution. A chargeback initiated on validly delivered services in violation of this provision will be treated as chargeback or refund fraud; the MEMBER — and, if applicable, its company and its founder or principal, jointly and personally — shall be liable for all resulting damages, costs, and fees incurred by the AGENCY, to the extent permitted by law and card network rules. Such chargebacks may result in immediate and permanent termination of all access and will be contested with evidence of checkout acceptance, these policies, and delivery records. Nothing in this Section waives rights the MEMBER holds under card network rules or applicable law that cannot be waived by agreement.

VI. FAILED DELIVERY

If the MEMBER completes a purchase and does not receive access to the Program within 24 hours, the MEMBER should contact noah@maverickcreative.net. Verified non-delivery that the AGENCY cannot remedy will be resolved with delivery or a refund.

VII. CONTACT

Maverick Creative Media Inc. Attn: Noah Frydberg, Owner & CEO Email: noah@maverickcreative.net Whop store: [WHOP STORE URL]
