

# Terms of Service — Paid Leads & Mentoring / Coaching

*(via Whop)*

Effective Date: January 2, 2026

These Terms of Service ("Terms") govern your purchase and use of Paid Leads and any Mentoring / Coaching Programs (together, the "Service"). By purchasing or using the Service, you agree to these Terms.

## 1. Service Description

Paid Leads provides curated product leads. Mentoring and Coaching Programs provide scheduled coaching, training, and related guidance. Leads are based on publicly available information and reflect pricing and availability at the time of posting. We do not guarantee the availability, profitability, accuracy, or future performance of any product, recommendation, or coaching outcome.

## 2. Refunds and Money-Back Guarantee

**2.1 Paid Leads (No-Refund Policy).** All Paid Leads purchases and subscription charges are final. We do not issue refunds or prorated credits for Paid Leads under any circumstances, including but not limited to changes in product availability or pricing, marketplace policy changes, or user dissatisfaction.

**2.2 Mentoring / Coaching Program Money-Back Guarantee (Conditional).** If you fully participate in the Mentoring / Coaching Program and complete the required action steps below, but feel you did not receive value, you may request a full refund of the Mentoring / Coaching Program fees within 7 days after the final month of your active program term ends.

To be eligible, you must complete all of the following during your program term and provide supporting documentation upon request:

- Complete the Account Setup and Tool Setup milestones.
- Book and attend 100% of the weekly 1:1 calls.
- Complete the full 4-hour Boot Camp course.
- Wholesale Sellers: Provide proof of reaching out to a minimum of 200 suppliers (email and/or phone outreach logs).
- Wholesale Sellers: Provide proof of opening a minimum of 10 supplier accounts.
- Online Arbitrage: Provide proof of researching a minimum of 5,000 products (e.g., exports, screenshots, or tool logs).

- Wholesale Sellers: Maintain an active Reseller Certificate for the duration of the program.
- Attend at least 3 of 4 monthly Group Q&A calls.
- Create at least 2 shipment plans or list at least 30 products during the program (screenshots or shipment plan exports required).
- Maintain your Amazon Seller Central account open and in good standing.
- Complete and submit all 16 weekly accountability scorecards.

Refund requests must be submitted through the official support channels inside the Service (Discord or email) and must include your supporting documentation. Approved refunds are processed back to the original payment method through the platform used at checkout, subject to platform and payment-processor rules.

*“This guarantee is here to protect committed students—not spectators—so it’s based on completion of the work, not on results we can’t control.”*

### **3. Subscriptions, Renewals, and Cancellation**

Subscriptions are billed on the recurring schedule shown at purchase (typically monthly). You may cancel at any time via Account → Cancel Membership. Cancelling before the next billing date prevents the next charge; your account will remain active until the end of the current paid period and then close. To avoid renewal and future billing you must cancel prior to the subscription renewal date. If you do not cancel before the renewal date, the subscription will automatically renew and no refund will be given for the renewed period. There are no prorated refunds for partially used periods.

### **4. Scheduling, No-Show, and Use-It-or-Lose-It**

Customers are responsible for scheduling their own mentoring and coaching sessions. Hosts are not responsible for booking sessions on behalf of users. Hosts will wait five (5) minutes from the scheduled start time; if the user has not made contact via email or the agreed meeting channel within that time, the meeting will be deemed a no-show and ended. A no-show will result in the scheduled session time being deducted from the user’s allocated block of hours. Cancellations for scheduled meetings must be made at least 24 hours in advance to avoid being charged as a used session. Emergency cancellations will be reviewed on a case-by-case basis at the host’s discretion. Any session time included with a subscription must be used during the active paid period; unused time does not roll over and will be forfeited.

### **5. As-Is Disclaimer**

All information, leads, coaching, templates, and materials are provided “as is” without warranty of accuracy, completeness, or future results. Market conditions and third-party policies (including marketplaces such as Amazon) may change; we are not responsible for such changes or their impact on any lead or recommendation.

## **6. No Warranty**

The Service is provided without any express or implied warranty, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or non-infringement.

## **7. User Responsibility**

You are solely responsible for how you use the Service. You must perform your own due diligence before making purchasing or business decisions. Any decisions made based on the Service are at your own risk.

## **8. Access Controls and Termination**

Access to Discord channels, training materials, and other gated resources is provided for the duration of an active subscription. We reserve the right to suspend or terminate access immediately and without refund for users who abuse the Service, share proprietary materials externally, or violate our Discord rules or these Terms.

## **9. Changes to These Terms**

We may amend these Terms at any time. Continued use of the Service after changes are posted constitutes acceptance of the updated Terms. We recommend that users review these Terms periodically.

## **10. Limitation of Liability**

To the fullest extent permitted by law, our liability for any claim arising out of or relating to these Terms or the Service is limited to the amount you paid for the Service in the six (6) months preceding the claim. We are not liable for indirect, incidental, special, consequential, or punitive damages.

## **11. Governing Law and Dispute Resolution**

These Terms are governed by the laws applicable to the jurisdiction where the Service operator is located, unless otherwise required by law. Any disputes will be resolved in accordance with applicable law.

## **12. Contact**

For cancellations, scheduling changes, emergency reviews, or support, please use the contact methods provided on the Whop product page or the support channels inside the Service (Discord or email).