

Refund & Cancellation Policy

Unloopa – Effective May 17, 2026

1. Overview

This policy outlines the terms for refunds and cancellations for all Unloopa products and services sold through the Whop platform.

2. Cancellation Policy

- You may cancel your subscription **at any time** through your Whop membership dashboard.
- Cancellation takes effect at the **end of your current billing period**. You will retain access until that date.
- No partial refunds are issued for unused time remaining in a billing cycle.
- Once canceled, your access will not auto-renew and you will not be charged again.

3. Refund Policy

All sales are final. Due to the digital nature of our products and the immediate access granted upon purchase, we generally do not offer refunds.

However, we may consider refund requests on a case-by-case basis under the following circumstances:

- **Technical issues** – If a significant technical problem prevents you from accessing the product and we are unable to resolve it within a reasonable timeframe.
- **Duplicate charges** – If you were charged more than once for the same product or billing period in error.
- **Billing errors** – If you were charged after a confirmed cancellation.

4. How to Request a Refund

To request a refund:

1. Open a claim through **Whop's Resolution Center** from your membership page.
2. Alternatively, send us a direct message through Whop.
3. Include your payment details and reason for the request.

We will review your request within **3 business days** and respond with a decision.

⚠ Important: Please contact us directly before filing a dispute with your bank. Chargebacks filed without first contacting us may result in permanent account termination and additional fees. We are committed to resolving issues fairly and quickly.

5. Chargebacks & Disputes

- By purchasing from Unloopa, you agree to attempt resolution through Whop's Resolution Center or direct communication with us **before** initiating a chargeback with your bank.
- Fraudulent chargebacks – disputes filed despite receiving and using the product – may result in permanent ban from all Unloopa products.
- We reserve the right to pursue recovery of funds lost to fraudulent chargebacks.

6. Free Trials

If a free trial is offered, you will not be charged during the trial period. If you do not cancel before the trial ends, your subscription will automatically convert to a paid plan at the listed price.

7. Contact

For refund or cancellation questions, reach us through Whop's direct messaging or support system. We aim to resolve all inquiries within 3 business days.