

TERMS AND CONDITIONS OF SERVICE

Last Updated: Dec 7, 2025

1. ACCEPTANCE OF TERMS

By purchasing a membership (Gold, Platinum, Diamond, or Lifetime) to Exosoft Mastery (the "Service"), hosted on the Whop platform, you ("Client," "Member," "You") agree to be bound by these Terms and Conditions ("Terms"). These Terms constitute a legally binding agreement between you and Exosoft Development Ltd., operating out of Kelowna, British Columbia.

2. DESCRIPTION OF SERVICE & LICENSING MODEL

Exosoft Mastery provides educational content, software automation templates ("Workflows"), and access to third-party CRM tools.

- Nature of Relationship: We act as a "Done-With-You" backend partner. We provide the assets; you are responsible for the sale, implementation, and management of these assets for your end clients.
- Not a Franchise: This agreement does not create a franchise, partnership, or joint venture relationship.

3. INTELLECTUAL PROPERTY & COMMERCIAL LICENSE

- Ownership: All intellectual property, including but not limited to automation workflows, video training, document templates, and sales scripts, remains the sole property of Exosoft and its partners.
- Limited Commercial License:
 - Permitted Use: You are granted a non-exclusive, non-transferable license to white-label and resell the "Resellable Workflows" and CRM solutions to your end-user business clients.
 - Prohibited Use: You may NOT repackage, resell, or distribute the workflows, training videos, source code, or document templates to other agencies, educational platforms, or competitors.
- Termination of License: Upon cancellation of your subscription, your right to receive new updates ceases immediately.

4. MEMBERSHIP TIERS & PAYMENTS

- Recurring Billing: You authorize us to charge your payment method automatically on a monthly basis for the following tiers:

- Gold Tier: \$47.00/month.
- Platinum Tier: \$97.00/month.
- Diamond Tier: \$151.00/month.

Price Changes: We reserve the right to increase membership prices for new members. Your recurring pricing is locked in only as long as your subscription remains active without interruption.

Cancellation: You may cancel your subscription at any time via the Whoq dashboard.

5. LIFETIME ACCESS DEFINITION

For the "Lifetime Premium Access" tier (\$2,199.00):

- Definition: "Lifetime" is defined as the lifetime of the Exosoft Mastery product/community, not the lifetime of the purchaser.
- Discontinuation: Should Exosoft Mastery cease operations, we reserve the right to terminate the "Lifetime" service with 30 days' notice.

6. THIRD-PARTY DEPENDENCIES

- Exosoft CRM: The CRM provided in the Diamond Tier is a white-labeled instance powered by GoHighLevel (GHL).
- Platform Risk: We are not liable for service interruptions, data loss, or account bans originating from GoHighLevel, N8n, OpenAI, Whop, or any other third-party platform required to run your automations.
- User Responsibility: You are responsible for your own API costs (e.g., OpenAI, Twilio).

7. REFUND POLICY

- All Sales Final: Due to the immediate digital nature of our products (downloadable automation assets, documents, and course access), ALL SALES ARE FINAL.
- No Guarantees: We make no guarantees regarding your ability to generate income or secure clients.

8. LIMITATION OF LIABILITY

- "As-is" Basis: All workflows are provided "as-is." We are not liable for any damages (data loss, financial loss) caused by the implementation of our automations on your clients' systems.

- Cap on Liability: To the maximum extent permitted by British Columbia law, our total liability shall not exceed the amount paid by you to us in the 12 months preceding the claim.

9. GOVERNING LAW

These Terms shall be governed by the laws of the Province of British Columbia and the federal laws of Canada applicable therein.