

Refund & Cancellation Policy

Last updated: June 2026

1. Free trial

STRATA Full includes a 7-day free trial. If you cancel before the trial ends, you are not charged. You can start cancellation at any time from your Whop account.

2. Cancelling a subscription

You can cancel your subscription at any time through your Whop account. Cancellation stops future renewals; your access remains active until the end of the current paid period. Already-paid recurring fees are non-refundable.

3. EU/EEA right of withdrawal for digital content

As a consumer in the EU/EEA you generally have a 14-day right of withdrawal for digital purchases. Because STRATA Full provides immediate digital access, this right ends once performance has begun: by starting to use the indicator during the withdrawal period, you expressly consent to immediate performance and acknowledge that you thereby lose your right of withdrawal once performance has fully begun.

4. How billing and refunds are handled

Checkout, billing and any refunds are processed through Whop. Approved refunds are returned to the original payment method. If you believe you were charged in error, contact us at onkelgo@gmail.com and we will review your case.

5. Free build

STRATA Lite is free on TradingView and involves no payment, so no refund applies.

6. Contact

For any billing or cancellation question, reach us at onkelgo@gmail.com.