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# Privacy Policy: 6 Figure AI Agency Launchpad

Controller: Chrono AI Agency

## 1. Introduction

We respect your privacy. This policy explains what personal data we collect, why we process it, how we share it, and your rights.

## 2. Data we collect

**Account & purchase data:** name, email, billing address, payment token (payment processors handle card data).

**Profile & community data:** username, avatar, bio, posts, messages, files you upload.

**Usage & technical data:** IP address, device, browser, session logs, course progress, pages visited, time spent, diagnostics.

**Communications:** support requests, emails, survey responses.

**Cookies & tracking:** session cookies, analytics cookies, optionally marketing cookies (dependent on consent).

## 3. How we use your data

- Provide and manage your access to the Program.
- Process payments and prevent fraud.
- Deliver community features and course content.
- Improve product experience and provide analytics.
- Send transactional messages (receipts, account updates) and promotional messages if you opt-in.
- Comply with legal obligations.

## 4. Legal basis for processing (EU/GDPR)

- Performance of contract: to provide the Program and process payments.
- Legitimate interests: product improvement, fraud prevention, analytics (where balanced against your privacy).
- Consent: for marketing and non-essential cookies (where required).

## 5. Data sharing & third parties

We share data with:

- Payment processors (e.g., Whop, Stripe) to handle payments.
- Hosting, analytics, and email providers to deliver and operate the Program.
- Legal or regulatory authorities when required.

We do not sell personal data.

## 6. International transfers

Your data may be processed outside your country. We use appropriate safeguards (standard contractual clauses or equivalent) where required.

## 7. Data retention

We retain personal data for as long as necessary to provide the Program, comply with legal obligations, resolve disputes, and enforce agreements. Account deletion requests will remove active data; some backup copies may persist for a limited period.

## 8. Your rights

Depending on your jurisdiction you may have rights to access, correct, delete, restrict processing, object to processing, portability, and to lodge a complaint with a supervisory authority. EU/EEA residents can contact us for data access or deletion.

## 9. Security

We implement reasonable administrative, technical, and physical safeguards to protect data. No system is 100% secure; promptly report suspected data incidents to [contact@chronoaiagency.com](mailto:contact@chronoaiagency.com).

## 10. Children

The Program is not for children under 13 (or higher minimum age as required). We do not knowingly collect data from children. If we learn personal data from a child was collected, we will delete it.

## 11. Third-party links & services

We may link to third-party sites. This policy does not apply to third-party services. Review those providers' privacy policies.

## **12. Changes to this policy**

We will post an updated effective date at the top when this policy changes. For material changes we will seek to notify users by email where possible.

## **13. Contact & data controller**

Chrono AI Agency

Email: [contact@chronoaiagency.com](mailto:contact@chronoaiagency.com)

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