

PRIVACY POLICY

PHANTOM CHECKER, LLC

Last Modified: July 2026

This Privacy Policy describes how PHANTOM CHECKER, LLC (“Phantom Checker,” “we,” “us,” or “our”) collects, uses, and discloses information about you when you access or use phantomchecker.com, our mobile and desktop applications, and related features (collectively, the “Service”). It applies to information we collect through the Service and in related communications. This Policy is incorporated into and subject to our Terms of Service.

The Service is intended for users who are 18 or older. We do not knowingly collect information from anyone under 18. The Service is directed to users in the United States; if you are located in the European Economic Area, the United Kingdom, or Switzerland, the additional terms in Section 12 (Additional Information for EEA, UK, and Switzerland Users) apply to you, and if you are located in Canada, the additional terms in Section 13 (Additional Information for Canadian Users) apply to you.

1. Information We Collect

Information you provide to us. When you create an account, subscribe, or contact us, we collect information such as your name, email address, username and password, and the events or platforms you choose to monitor. If you purchase a subscription, payment is processed by our third-party marketplace and payment providers; we do not collect or store your full payment-card details.

Information we collect automatically. When you use the Service, we may automatically collect your IP address, device and browser type, operating system, app version, identifiers such as device or push-notification tokens, diagnostic, crash, performance, and configuration information about the applications and your device, and usage data about how you interact with the Service, including the Alerts you configure and receive. Where you obtain our applications through a distribution or beta-testing platform, that platform may also collect this information and provide it to us under its own terms, and that collection may not be subject to opt-out. We and our service providers may collect this information using cookies and similar technologies (described below). We do not collect or process sensitive personal information (such as government identifiers, precise geolocation, racial or ethnic origin, health, or financial-account information) for the purpose of inferring characteristics about you.

Information from third parties. We may receive information about you from our marketplace and payment providers, from the distribution and beta-testing platforms

through which you obtain our applications, and from our analytics providers, which we combine with information we collect directly.

2. Cookies and Tracking Technologies

We and our service providers use cookies and similar technologies to operate and secure the Service, remember your preferences, and analyze usage. A cookie is a small file placed on your device. You can set your browser to refuse some or all cookies, but parts of the Service may not function properly if you do. Some browsers offer a “Do Not Track” (DNT) setting; because there is no common standard for DNT, the Service may not respond to DNT signals, and you can instead use the controls described in “Your Rights and Choices.” We and certain third parties, including Google, may use cookies, software development kits (SDKs), and similar technologies, including Google Analytics and Firebase, to analyze usage of the Service and, where applicable, to support advertising or related purposes. These technologies may collect information about your activity, including device and online identifiers, and may disclose it to Google and other providers. To the extent any such use involves the disclosure of personal information, it may, depending on how the information is used, be considered “targeted advertising,” a “sale,” or “sharing” of personal information under certain state privacy laws. You can exercise choices about these technologies as described in “Your Rights and Choices” and “Your State Privacy Rights,” and through Google’s own opt-out tools, including the Google Analytics opt-out browser add-on (tools.google.com/dlpage/gaoptout).

3. How We Use Your Information

We use the information we collect to: provide, maintain, and improve the Service and deliver Alerts you configure; create and manage your account and process your subscription; communicate with you, including about your account, security, and changes to the Service; personalize and improve your experience; monitor, detect, and prevent fraud, abuse, and violations of our Terms of Service; comply with legal obligations and enforce our agreements; and, with your consent where required, send marketing communications.

4. How We Share Your Information

We do not sell your personal information for monetary consideration. However, our use of analytics and advertising technologies, including Google Analytics and Firebase, may involve disclosing personal information, such as device and online identifiers and information about your activity, to Google and other third parties. Under some state privacy laws, this disclosure may be considered a “sale” or “sharing” of personal information, or processing for “targeted advertising.” We may also share information: with service

providers who perform functions on our behalf (such as hosting, analytics, payment, and customer support) and are permitted to use it only for those purposes; to comply with law, legal process, or lawful requests from public authorities; to protect the rights, property, or safety of Phantom Checker, our users, or others, and to enforce our Terms of Service; and in connection with a merger, financing, acquisition, or sale of assets, in which case information may be transferred as a business asset.

To the extent any use of cookies or similar technologies could be considered a “sale” or “sharing” of personal information, or processing for “targeted advertising,” under applicable state law, you can exercise choices as described in “Your Rights and Choices” and “Your State Privacy Rights.”

5. Your Rights and Choices About Your Information

Account information. You may review and update your account information directly within your account on the Service or through your account with our third-party marketplace, or contact us to request changes.

Marketing. You may opt out of marketing emails by following the unsubscribe instructions in any such email; transactional and account messages will continue.

Cookies and tracking. You can control cookies through your browser settings as described above.

Advertising. We, or third parties including Google, may use cookies and similar technologies for analytics and, where applicable, advertising or related purposes. To the extent interest-based advertising occurs, you may opt out through the Digital Advertising Alliance (optout.aboutads.info) and the Network Advertising Initiative (optout.networkadvertising.org). You may also opt out of Google Analytics through Google’s opt-out browser add-on (tools.google.com/dlpage/gaoptout), and you may exercise the opt-out rights described in “Your State Privacy Rights.”

6. Your State Privacy Rights

Depending on your state of residence, you may have some or all of the following rights regarding your personal information, subject to the exceptions and limitations in applicable law:

- to know/access the categories and specific pieces of personal information we have collected, the sources, the purposes, and the categories of third parties to whom we disclose it;
- to correct inaccurate personal information;

- to delete personal information we have collected from you;
- to obtain a portable copy of your personal information;
- to opt out of the sale or sharing of your personal information and of processing for targeted advertising or certain profiling; and
- to limit the use of any sensitive personal information, and to not be discriminated against for exercising your rights.

How to exercise your rights. You may submit a request by emailing us at Info@PhantomChecker.com. For help with the process, you may also reach us through our Discord server (<https://discord.gg/NG6DMPvj7J>); however, formal requests to exercise your privacy rights should be submitted to Info@PhantomChecker.com so that we can verify and process them as required by law. We will verify your request as required by law and respond within the time the law allows. You may use an authorized agent where permitted. If we deny your request, you may appeal by contacting us at Info@PhantomChecker.com, where applicable law provides an appeal right.

7. Children's and Minors' Data

The Service is not directed to children, and we do not knowingly collect personal information from anyone under 18. If we learn we have collected such information, we will delete it. If you believe a minor has provided us information, contact us at Info@PhantomChecker.com.

8. Data Security

We use reasonable administrative, technical, and physical safeguards designed to protect personal information. No method of transmission or storage is completely secure, however, and we cannot guarantee absolute security. You are responsible for keeping your account credentials confidential.

9. Data Retention

We retain personal information for as long as needed to provide the Service, maintain your account, comply with our legal obligations, resolve disputes, and enforce our agreements, after which we delete or de-identify it in accordance with our retention schedule.

10. Changes to This Policy

We may update this Policy from time to time. We will post the updated Policy with a revised Effective Date and, for material changes, provide additional notice as required by

law or through the Service. Your continued use of the Service after the changes take effect means you accept the updated Policy.

11. Contact Us

If you have questions about this Policy or our privacy practices, contact us at Info@PhantomChecker.com or Phantom Checker, LLC, 175 Great Neck Road, Suite 408, Great Neck, NY 11021. You may also reach us for general and support inquiries through our Discord server (<https://discord.gg/NG6DMPvj7J>).

12. Additional Information for EEA, UK, and Switzerland Users

This section provides additional information for individuals located in the European Economic Area (“EEA”), the United Kingdom (“UK”), and Switzerland, and supplements the rest of this Policy. If you are located in the EEA, the EU General Data Protection Regulation (“EU GDPR”) applies to the processing of your personal data; if you are located in the UK, the UK GDPR applies; and if you are located in Switzerland, the Swiss Federal Act on Data Protection (“FADP”) applies. References to the “GDPR” in this section mean the EU GDPR, the UK GDPR, and, interpreted analogously, the FADP, as applicable to you. Where this section conflicts with another part of this Policy with respect to individuals it covers, this section controls.

Controller. Phantom Checker, LLC, 175 Great Neck Road, Suite 408, Great Neck, NY 11021, is the controller of the personal data processed about you under this section. You can contact us regarding data protection matters at Info@PhantomChecker.com.

Legal bases for processing. We process your personal data only where we have a legal basis to do so. Depending on the processing activity, our legal bases are: (a) performance of a contract, to provide the Service, create and administer your account, and process your subscription; (b) our legitimate interests, to secure, maintain, analyze, and improve the Service, to prevent fraud and misuse, and to communicate with you, provided those interests are not overridden by your interests or fundamental rights; (c) your consent, where we request it, for example for certain marketing communications or where required for cookies and similar technologies, which you may withdraw at any time without affecting processing carried out before withdrawal; and (d) compliance with a legal obligation to which we are subject.

Your rights. Subject to the conditions and exceptions in the GDPR, you have the right to: request access to and a copy of the personal data we hold about you; request rectification of inaccurate or incomplete personal data; request erasure of your personal data; request restriction of processing; object to processing that is based on our legitimate interests, and object at any time to processing for direct marketing; request portability of

personal data you provided to us, in a structured, commonly used, and machine-readable format; and, where processing is based on consent, withdraw that consent at any time. We do not make decisions producing legal or similarly significant effects about you based solely on automated processing. To exercise any of these rights, contact us at Info@PhantomChecker.com. We may need to verify your identity before responding, and we will respond within the time required by applicable law.

International transfers. We are located in the United States and process personal data there, and our service providers may process it in the United States and other countries. These countries may not provide the same level of data protection as your jurisdiction. Where we transfer personal data out of the EEA, the UK, or Switzerland to a country that has not received an adequacy decision from the relevant authority, we rely on appropriate safeguards to protect that data, including the European Commission's Standard Contractual Clauses (together with the UK International Data Transfer Addendum for UK transfers, and as applicable for Switzerland), or another lawful transfer mechanism. You may request more information about the safeguards we use, or a copy of the relevant mechanism, by contacting us at Info@PhantomChecker.com.

Retention. We retain personal data for the periods described in "Data Retention" above, determined by the purposes for which it was collected, our legal obligations, and the need to resolve disputes and enforce our agreements.

Right to lodge a complaint. If you believe our processing of your personal data infringes applicable law, you have the right to lodge a complaint with a supervisory authority. In the EEA, this is the authority in the country of your habitual residence, place of work, or the place of the alleged infringement (see https://edpb.europa.eu/about-edpb/about-edpb/members_en). In the UK, this is the Information Commissioner's Office (<https://ico.org.uk>). In Switzerland, this is the Federal Data Protection and Information Commissioner (<https://www.edoeb.admin.ch>). We would, however, appreciate the chance to address your concerns before you approach a supervisory authority, so please consider contacting us first.

13. Additional Information for Canadian Users

If you are located in Canada, we process your personal information in accordance with the Personal Information Protection and Electronic Documents Act ("PIPEDA") and applicable provincial privacy laws. We collect, use, and disclose your personal information for the purposes described in this Policy, and, where required, we obtain your consent to do so; depending on the sensitivity of the information and the circumstances, consent may be express or implied, and you may withdraw it subject to legal or contractual restrictions and

reasonable notice. You have the right to request access to the personal information we hold about you and to request correction of inaccurate or incomplete information by contacting us at Info@PhantomChecker.com. As described elsewhere in this Policy, your personal information may be stored and processed in the United States or other countries, where it may be accessible to courts, law enforcement, and governmental authorities under the laws of those jurisdictions. If you have an unresolved privacy concern, you may contact the Office of the Privacy Commissioner of Canada (www.priv.gc.ca).