

Terms & Conditions

Terms and Conditions for Ascend Partnership

Last Updated: January 18, 2026

1. Introduction and Agreement to Terms

These Terms and Conditions ("Terms") constitute a legally binding agreement made between you, whether personally or on behalf of an entity ("you" or "User"), and Hypertrophy Headquarters, LLC, doing business as Ascend Partnership ("we," "us," or "our"), concerning your access to and use of our website, ascend-partnership.com (the "Site"), and the various services we provide (collectively, the "Services").

Our Services are designed to provide clients with the strategies, systems, and support necessary to scale their businesses. This includes, but is not limited to, one-on-one and group coaching, business consulting, marketing strategy programs, access to an exclusive client community, proprietary training materials, standard operating procedures (SOPs), and, where applicable, certain 'done-for-you' services (collectively, the "Services").

By accessing the Site, purchasing any Services, or participating in our community, you acknowledge that you have read, understood, and agree to be bound by all of these Terms. If you do not agree with all of these Terms, you are expressly prohibited from using the Site and our Services and must discontinue use immediately.

2. Payments, Subscriptions, and Refund Policy

a. **Payments:** All Services are offered for a fee as specified at the time of purchase, on the Site, or in a separate client agreement. Prices for our Services are subject to change without notice. You agree to provide current, complete, and accurate purchase and account information for all purchases made. You further agree to promptly update account and payment information, including email address, payment method, and payment card expiration date, so that we can complete your transactions and contact you as needed. We bill you through a secure online billing account for purchases. Sales tax will be added to the price of purchases as required by law.

b. **Payment Processors:** We use third-party payment processors, including but not limited to Stripe, Whop, and Fanbasis, to handle transactions. Your use of these services is subject to their respective terms and conditions.

c. **No Refund Policy:** All sales are final, and we offer no refunds for any Services purchased. By making a purchase, you acknowledge and agree that you are not entitled to a refund for any reason, regardless of your satisfaction with the Services or your level of participation.

3. Client Responsibilities and Acknowledgements

a. **Active Participation:** You acknowledge that your success in our programs is dependent on your own effort, motivation, commitment, and follow-through. We provide the tools, strategies, and support, but you are responsible for implementing them in your business.

b. **Provision of Information:** For any consulting or 'done-for-you' services, you agree to provide all necessary information, access, and feedback in a timely manner. Delays on your part may result in delays in service delivery.

4. User Accounts and Security

To access certain Services, you may be required to register for an account. You agree to keep your password confidential and will be responsible for all use of your account and password. We reserve the right to remove, reclaim, or change a username you select if we determine, in our sole discretion, that such username is inappropriate, obscene, or otherwise objectionable.

5. Community Guidelines and User-Generated Content

Our community, including any Discord servers or other forums, is a core component of our Services. Your participation is subject to the following rules of conduct.

- a. **User-Generated Content:** You may post, upload, or otherwise contribute content to the community ("User Content"). You retain ownership of your User Content, but you grant us a worldwide, non-exclusive, royalty-free, transferable license to use, reproduce, modify, and display your User Content in connection with operating and promoting the Services.
- b. **Community Rules:** You agree to abide by the following rules:
 - **No Politics:** No political opinions, references, debates, memes, or indirect commentary. This includes current events framed politically. There is zero tolerance for violations.
 - **No Derogatory or Disrespectful Language:** No insults, slurs, mockery, or demeaning remarks toward individuals or groups. This applies even if framed as "jokes."
 - **Business-Focused Only:** This community exists for professional discussion, skill-building, and execution. Drama, controversial social commentary, or off-topic content will be removed.
 - **No Rage Posting or Venting:** Emotional dumping, ranting, or inflammatory posting is prohibited. Communication must be precise and constructive.
- c. **Enforcement:** We reserve the right, in our sole discretion, to determine if a violation of these rules has occurred. Violations may result in immediate action, including content removal, muting, or a temporary or permanent ban from the community and our Services, without notice and without refund.

6. Intellectual Property Rights

Unless otherwise indicated, the Site and all content and materials therein, including but not limited to all scripts, standard operating procedures (SOPs), templates, worksheets, training videos, community content, source code, databases, functionality, software, website designs, audio, video, text, photographs, and graphics (collectively, "Our Content"), are our proprietary property, protected by copyright and trademark laws. Our Content is provided for your information and personal use in connection with the Services only. Except as expressly provided in these Terms, no part of the Site or Our Content may be copied, reproduced, aggregated, republished, uploaded, posted, publicly displayed, encoded, translated, transmitted, distributed, sold, licensed, or otherwise exploited for any commercial purpose whatsoever without our express prior written permission.

7. Privacy Policy

We care about data privacy and security. Please review our Privacy Policy, which is incorporated into these Terms. By using the Site and our Services, you agree to be bound by our Privacy Policy.

8. Disclaimers

- a. **No Guarantees of Results or Earnings:** You expressly agree that your use of our Services is at your sole risk. The Services are for educational and informational purposes only. We make no guarantees about your ability to achieve specific results or earn any money from our ideas, information, tools, or strategies. Any earnings, income statements, or examples shown are aspirational statements only and are not a guarantee of your own success.

- b. **Not Professional Advice:** The information provided through our Services does not constitute legal, financial, tax, or other professional advice. You should consult with your own professional advisors for advice tailored to your specific situation.

9. Limitation of Liability

In no event will we or our directors, employees, or agents be liable to you or any third party for any direct, indirect, consequential, exemplary, incidental, special, or punitive damages, including lost profit, lost revenue, loss of data, or other damages arising from your use of the Site or our Services, even if we have been advised of the possibility of such damages.

10. Dispute Resolution by Binding Arbitration

a. **Governing Law:** These Terms and your use of the Site and Services are governed by and construed in accordance with the laws of the State of California applicable to agreements made and to be entirely performed within the State of California, without regard to its conflict of law principles.

b. **Binding Arbitration:** Any dispute, claim, or controversy arising out of or relating to these Terms or the breach, termination, enforcement, interpretation, or validity thereof, including the determination of the scope or applicability of this agreement to arbitrate, shall be determined by arbitration in Los Angeles, California, before one arbitrator. The arbitration shall be administered by JAMS pursuant to its Comprehensive Arbitration Rules and Procedures.

Judgment on the Award may be entered in any court having jurisdiction.

c. **Class Action Waiver:** You agree that any arbitration shall be limited to the dispute between us and you individually. To the full extent permitted by law, (a) no arbitration shall be joined with any other proceeding; (b) there is no right or authority for any dispute to be arbitrated on a class-action basis or to utilize class action procedures; and (c) there is no right or authority for any dispute to be brought in a purported representative capacity on behalf of the general public or any other persons.

11. Term and Termination

These Terms shall remain in full force and effect while you use the Site or are a client. Without limiting any other provision of these Terms, we reserve the right to, in our sole discretion and without notice or liability, deny access to and use of the Site and our Services (including blocking certain IP addresses) to any person for any reason, including without limitation for breach of any representation, warranty, or covenant contained in these Terms or of any applicable law or regulation.

12. Contact Information

For any questions or to resolve a complaint regarding the Services, please contact us at:

Hypertrophy Headquarters, LLC
1920 Hillhurst Ave #1069 Los Angeles, CA 90027
United States
Email: ops@ascend-partnership.com