

# **Velantra – End User License Agreement & Terms of Use**

## **Product Line: Velantra AI**

This End User License Agreement ('Agreement') is a binding contract between you ('Licensee') and Velantra, LLC ('Licensor'). By purchasing, installing, activating, or using a Product, you acknowledge that you have read, understood, and agree to this Agreement.

### **1) License Grant & Restrictions**

Limited, non-exclusive, non-transferable, revocable license for internal trading use only. No copying, sublicensing, resale, reverse engineering, or misuse.

### **2) Ownership & Intellectual Property**

All software, algorithms, models, and related materials remain the exclusive property of Licensor.

### **3) Eligibility & Compliance**

You represent you are at least 18 years old and legally able to enter this Agreement.

### **4) Account Responsibility**

You are responsible for account configuration, leverage, and risk settings. Licensor does not provide financial advice.

### **5) Payment, Activation & Support**

Payment is required before activation. Support may be provided without service-level guarantees.

### **6) Refund Policy**

Minimum ninety (90) consecutive days of active use required. Refund requests accepted between days 91–120. Refund equals license fee paid minus Net Profits. Trading capital and losses are excluded.

### **7) Tax Responsibility**

You are solely responsible for all taxes.

### **8) Broker Disclaimer**

Licensor is not a broker and is not responsible for broker execution or outages.

### **9) Disclaimer of Warranties**

Product provided 'AS IS' and 'AS AVAILABLE' without warranties.

### **10) Risk Disclosure**

Trading involves significant risk, including potential loss of capital. Past performance does not guarantee future results.

## **11) Termination**

Agreement may be terminated for breach or misuse. Refunds only as described in Section 6.

## **12) Confidentiality**

Proprietary information must remain confidential.

## **13) Non-Disparagement**

False or defamatory statements may result in forfeiture of refund eligibility and possible legal action.

## **14) Limitation of Liability**

Liability is limited to fees paid. No indirect or consequential damages.

## **15) Indemnification**

You agree to indemnify Licensor against claims arising from misuse or breach.

## **16) Dispute Resolution**

Disputes first proceed to mediation in Costa Rica, then binding arbitration before a single arbitrator.

## **17) Governing Law**

Governed by the laws of Costa Rica.

## **18) General Provisions**

Includes force majeure, assignment, notices, entire agreement, and severability.