

Privacy Policy

Last updated: March 2026 | Operated by GB Digital Systems Ltd

1. Introduction

GB Digital Systems Ltd ('GeoboxAI', 'we', 'us') is committed to protecting your personal data. This Privacy Policy explains what data we collect, how we use it, and your rights under the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

GeoboxAI is the data controller for personal data collected in connection with the GeoboxAI service. If you have any questions about how we handle your data, please contact us via Discord or your Whop dashboard.

2. Data We Collect

Account & payment data: When you purchase a membership via Whop, Whop collects and processes your payment and account details in accordance with their own Privacy Policy. GeoboxAI receives limited information from Whop including your username, email address (where provided), and membership status.

Discord data: When you join our Discord server, we collect your Discord username and ID for access management and support purposes.

Usage data: We collect limited technical usage data including connection logs, session activity, and service interaction data. This data is used to maintain service performance, troubleshoot issues, and detect misuse or abuse of the service.

Communications: If you contact GeoboxAI support, we may retain records of that correspondence.

3. How We Use Your Data

We use your personal data for the following purposes: (a) to provide and manage your GeoboxAI membership and access; (b) to process and verify payments in conjunction with Whop; (c) to provide customer support; (d) to detect and prevent misuse, fraud, or violations of our Terms of Service; (e) to communicate service updates, outages, or changes to your membership.

Our legal basis for processing is primarily the performance of a contract (your membership agreement with us) and, where applicable, our legitimate interests in operating a secure and functional service.

4. Data Sharing

We do not sell, rent, or trade your personal data to third parties.

We share limited data with the following categories of third parties where necessary: (a) **Whop Inc.** — for payment processing and platform management; (b) **Infrastructure providers** — third-party server and hosting providers used to operate the service may process technical data as part of normal operation; (c) **Law enforcement or regulators** — where required by law or to protect our legal rights.

All third-party processors are required to handle your data in accordance with applicable data protection law.

5. Data Retention

We retain personal data only for as long as necessary to fulfil the purposes outlined in this policy or as required by law. Account and membership data is retained for the duration of your membership and for a reasonable period afterwards to handle any disputes or legal claims. Usage logs are retained for a maximum of 90 days unless retention is required for an ongoing dispute.

6. Your Rights

Under UK GDPR, you have the following rights regarding your personal data: (a) the right to access a copy of the data we hold about you; (b) the right to request correction of inaccurate data; (c) the right to request deletion of your data ('right to be forgotten'), subject to our legal obligations; (d) the right to object to or restrict processing in certain circumstances; (e) the right to data portability where technically feasible.

To exercise any of these rights, please contact us via Discord or Whop. We will respond within 30 days.

7. Security

We take reasonable technical and organisational measures to protect your personal data from unauthorised access, loss, or disclosure. However, no internet-based service can guarantee absolute security, and you use the service at your own risk.

8. Cookies & Tracking

GeoboxAI does not operate its own website with tracking cookies. Any cookies or tracking on the Whop platform are governed by Whop's own Privacy Policy.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Any material changes will be communicated via the GeoboxAI Discord server. The current version of this policy is always available on our Whop product page.

10. Contact

For any data protection queries or to exercise your rights, please contact GeoboxAI support via Discord or through the Whop Resolution Centre. You also have the right to lodge a complaint with the UK Information Commissioner's Office (ICO) at ico.org.uk if you believe your data rights have been infringed.