

Privacy Policy

The Creative Trader | Effective July 3, 2026

Uncreative Capital LLC d/b/a The Creative Trader ("we," "us") respects your privacy. This Privacy Policy explains what information we collect, how we use it, and your rights regarding it.

1. Information We Collect

- Account information: name, email address, and payment details processed through our platform providers.
- Usage data: how you interact with the indicator, live trading room, Discord, and course content.
- Communications: messages sent to support or posted within our community channels.

2. How We Use Information

- To provide, maintain, and improve the Services.
- To process payments and manage subscriptions.
- To communicate with you about your account, updates, and support requests.
- To enforce these policies and our Terms of Service.

3. Third-Party Services

We rely on third-party platforms to deliver the Services, including Whop (checkout and membership access), Stripe (payment processing), Discord (community access), and TradingView (indicator delivery). These providers process certain data under their own privacy policies, and we encourage you to review them.

4. Data Sharing

We do not sell your personal information. We share information only with the service providers necessary to operate the Services, or as required by law.

5. Data Retention

We retain account and transaction information for as long as necessary to provide the Services, comply with legal obligations, and resolve disputes.

6. Your Rights

You may contact us at support@thecreativetrader.com to ask what information we hold about you or to request that we close your account. Because your information is collected and stored directly by our third-party platform providers (including Whop, Stripe, and Discord), we do not have the technical ability to delete data on their systems ourselves; deletion requests for that data must be directed to the relevant provider under their own privacy policy. We will remove or stop using any information we independently hold to the extent required by applicable law.

7. Security

We use commercially reasonable measures to protect your information. No system is completely secure, and we cannot guarantee absolute security.

8. Children's Privacy

The Services are not directed to individuals under 18, and we do not knowingly collect information from minors.

9. Changes to This Policy

We may update this Privacy Policy periodically. Continued use of the Services after changes take effect constitutes acceptance of the revised policy.

10. Contact

Privacy questions can be sent to support@thecreativetrader.com.