

ZenomTrader Premium — Return & Refund Policy

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Digital Subscription — All Sales Final

ZenomTrader Premium is a digital subscription service. Access to the private Discord server, GitHub repository, strategy source code, and all associated content is delivered **instantly** upon payment.

No refunds, returns, or credits will be issued for any reason.

This includes:

- Partial or unused subscription periods
- Dissatisfaction with content or trading results
- Failure to access or use the Service
- Technical incompatibility with your setup
- Change of mind after purchase

Cancellation

You may cancel your subscription at any time through Whop. Cancellation will:

- Stop all future billing
- Maintain your access until the end of the current paid period
- NOT trigger a refund for the current or any previous period

Chargebacks

Filing a chargeback or payment dispute after receiving access is a violation of our Terms of Service. It will result in immediate and permanent revocation of all access.

EU Consumer Rights Notice

Under EU Directive 2011/83/EU, consumers have a 14-day withdrawal right for online purchases. However, this right is waived for digital content delivered immediately upon purchase when the consumer gives explicit prior consent and acknowledges the loss of withdrawal rights — which you provide by accepting our Terms of Service at checkout.

Contact

If you have billing questions or issues, contact us through the Discord support channel before initiating any dispute with your payment provider.

By purchasing ZenomTrader Premium, you acknowledge and accept this Return & Refund Policy.