

TRADING ARK — PRIVACY POLICY

Effective Date: June 23, 2026 Last Updated: June 23, 2026

1. Introduction

Trading Ark ("Trading Ark," "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains what personal information we collect from you, how we collect it, how we use and share it, and what rights you have regarding your data.

By purchasing any Trading Ark membership or product through Whop, joining our Discord server, or visiting thetradingark.com, you agree to the collection and use of your information in accordance with this Privacy Policy.

2. Who This Policy Applies To

This Privacy Policy applies to:

- Customers who purchase memberships or products through our Whop storefront
- Members of our Discord community server
- Visitors to thetradingark.com
- Participants in our affiliate and referral program
- Individuals located anywhere in the world, including the United States, the European Union and EEA, the United Kingdom, and Australia

3. Data Controller

For the purposes of applicable data protection law, the data controller responsible for your personal information is:

Trading Ark State of Registration: Ohio, United States Website: thetradingark.com Contact Email: officialtradingark@gmail.com

4. Information We Collect

Information you provide directly:

- Full name
- Email address
- Discord username and user ID
- TradingView username (for indicator access)
- Communications you send to us

Information collected through Whop:

- Purchase history and subscription details
- Payment records processed by Whop and Stripe

Note: We do not directly collect or store your payment card details. All payment processing is handled by Whop and Stripe. Please refer to their respective privacy policies for information on how they handle your payment data.

Information collected through Discord:

- Discord account information per Discord's own Privacy Policy
- Activity within our server channels as relevant to administering your membership

Information collected automatically through our website:

- IP address
- Browser type and version
- Device type and operating system
- Pages visited and time spent on those pages

5. How We Use Your Information

We use the personal information we collect for the following purposes:

- To create and manage your membership account

- To deliver and maintain your access to our Discord server and TradingView indicator
- To process payments and manage subscriptions through Whop
- To send service-related communications including access confirmations and policy updates
- To respond to your questions and support requests
- To maintain the security and integrity of our community
- To enforce our Terms of Service and other agreements
- To comply with applicable legal obligations
- To detect and prevent fraud, chargebacks, and unauthorized use

We do not sell your personal information to any third party.

6. Third-Party Services We Use

Platform	Purpose
Whop	Membership management and payment processing
Stripe	Payment processing
Discord	Community platform and member communications
TradingView	Indicator delivery and access management

Each of these platforms maintains its own privacy policy and data practices. We are not responsible for the privacy practices of third-party platforms.

7. Data Retention

- Account and transaction data: Retained for the duration of your membership and for five to seven years thereafter for legal, tax, and accounting purposes
- Communications data: Retained as long as necessary to resolve related inquiries or disputes
- Website analytics data: Retained in aggregated or anonymized form

You may request deletion of your personal information at any time by contacting us at officialtradingark@gmail.com. Certain information may be retained for legal compliance purposes even after a deletion request.

8. Your Privacy Rights

EU/EEA and UK Residents (GDPR / UK GDPR)

- Right of Access — request a copy of the personal data we hold about you
- Right to Rectification — request correction of inaccurate or incomplete data
- Right to Erasure — request deletion of your personal data in certain circumstances
- Right to Restrict Processing — request that we limit how we use your data
- Right to Data Portability — request your data in a structured, machine-readable format
- Right to Object — object to processing based on legitimate interests
- Right to Withdraw Consent — where processing is based on consent, withdraw it at any time
- Right to Lodge a Complaint — with your local data protection supervisory authority

California Residents (CCPA/CPRA)

- Right to Know — request information about the personal data we have collected
- Right to Delete — request deletion of your personal information
- Right to Correct — request correction of inaccurate personal information
- Right to Opt Out of Sale — we do not sell your personal information
- Right to Non-Discrimination — we will not discriminate against you for exercising your rights

Australian Residents (Privacy Act 1988)

- Right to access the personal information we hold about you
- Right to request correction of inaccurate or out-of-date information

- Right to make a privacy complaint to the Office of the Australian Information Commissioner

To exercise any of these rights: Email officialtradingark@gmail.com with the subject line "Privacy Rights Request." We will respond within the timeframe required by applicable law.

9. Cookies and Tracking

Our website may use essential and analytics cookies to understand how visitors interact with thetradingark.com. You may configure your browser to refuse cookies, though this may affect website functionality.

10. Children's Privacy

Our services are intended for adults only. We do not knowingly collect personal information from individuals under the age of 18. If you believe we have inadvertently collected data from a minor, contact us immediately at officialtradingark@gmail.com and we will promptly delete it.

11. Data Security

We implement commercially reasonable technical and organizational measures to protect your personal information, including encrypted data transmission on our website and access controls limiting data access to authorized personnel only. No method of data transmission or storage is completely secure and we cannot guarantee absolute security.

12. International Data Transfers

Trading Ark is based in Ohio, United States. If you access our services from the EU, EEA, UK, or Australia, your personal information will be transferred to and processed in the United States in compliance with applicable data protection law including through Standard Contractual Clauses where required.

13. Third-Party Links

Our services contain links to third-party platforms including Whop, Discord, TradingView, Instagram, X (Twitter), and YouTube. We are not responsible for the privacy practices of those platforms.

14. Changes to This Policy

We may update this Privacy Policy at any time. Changes will be posted on this page with an updated Last Updated date. Continued use of our services after changes are posted constitutes acceptance of the updated Policy.

15. Contact

Trading Ark Ohio, United States Website: thetradingark.com Email: officialtradingark@gmail.com

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