

TRADING ARK — REFUND POLICY

Effective Date: June 23, 2026 Last Updated: June 23, 2026

1. All Sales Are Final

Due to the immediate digital nature of Trading Ark's services, **all sales are final**. By completing your purchase through Whop, you acknowledge that you have read, understood, and agreed to this Refund Policy in full.

No refunds will be issued once access to any of the following has been granted:

- Our members-only Discord server
- Our TradingView indicator invite
- Any other digital Trading Ark service or content

This policy applies regardless of whether you have accessed or used the services following purchase. The moment Discord or TradingView access is granted, the service has been delivered.

2. Why We Do Not Issue Refunds

Trading Ark provides digital services that are delivered immediately or near-immediately upon payment. Once you have been granted access:

- Our proprietary content, indicator, and community resources have been made available to you
- We have no way to reclaim the value of the educational materials and access already delivered
- Access grants on Discord and TradingView are irreversible

For these reasons we are unable to issue refunds after access has been provided.

3. Billing Error Claims

If you believe you were charged in error — for example due to a duplicate charge, an unauthorized transaction, or a clear technical billing error — you must contact us promptly.

To submit a billing error claim:

- Contact us at officialtradingark@gmail.com within **48 hours** of the charge appearing
- Include your full name, the email address associated with your purchase, the date of the charge, and a description or screenshot of the issue

We will review all billing error claims and respond within 2 business days. If a genuine billing error is confirmed we will issue an appropriate correction. Claims submitted outside the 48-hour window will not be eligible for review.

4. Subscription Cancellation

You may cancel your Trading Ark subscription at any time through your Whop account settings. To cancel:

- Log into your Whop account
- Navigate to your active memberships
- Select Trading Ark and follow the cancellation prompts

Upon cancellation:

- Your access to Trading Ark services will remain active until the **end of your current billing period**
- You will **not** be charged for any subsequent billing periods
- No partial or pro-rated refunds will be issued for any unused portion of the current billing period
- Your Discord and TradingView access will be revoked at the end of the billing period

5. Chargeback Policy

Filing a chargeback, payment reversal, or payment dispute with your bank, credit card provider, or payment processor without first contacting Trading Ark and allowing us a minimum of **5 business days** to resolve the matter constitutes a material breach of our Terms of Service and will result in:

- **Immediate and permanent revocation** of your membership and all associated access, including Discord and TradingView, with no refund

- Pursuit of the full disputed amount plus any chargeback fees, processing costs, and related expenses incurred by Trading Ark
- Potential legal action to recover all amounts owed

Attempting to obtain a free membership by initiating a chargeback after receiving access constitutes theft of services and will be treated accordingly.

We strongly encourage all members to contact us directly before initiating any payment dispute. We are committed to resolving genuine billing issues promptly and fairly.

6. Contact for Billing and Refund Questions

Before taking any action regarding a charge, please contact us first:

Email: officialtradingark@gmail.com **Website:** thetradingark.com/refund **Response time:**
Within 2 business days

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