

Guarantee & Refund Policy

New Media International, LLC d/b/a The Next Gen Business

Effective March 14, 2026

By purchasing any digital product or service from The Next Gen Business on Whop, you agree to the following guarantees and our full Terms of Service (available at <https://thenextgenbusiness.com/terms-of-service/>), which is incorporated by reference in its entirety.

Our Guarantees

1. **7-Day Money-Back Guarantee:** If you are not satisfied, you may request a refund in writing within seven (7) calendar days of purchase, provided you have not accessed, downloaded, viewed, or consumed any part of the product. Refunds are granted in TNGB's sole and absolute discretion.
2. **Expert Account Audit:** If you are stuck after 14 days, we will provide one free expert account audit delivered as an easy-to-follow PDF.
3. **Lifetime Updates:** You receive free lifetime updates to the product for as long as it is actively supported.

All other purchases are final and non-refundable except as expressly stated above or where required by non-waivable applicable law. Full license terms, limitations of liability, dispute resolution, and all other rules are governed exclusively by our Terms of Service.