

# Beauty Business Breakthrough Mentorship

## Terms & Conditions

### 1. Payment Options

Payment for the mentorship is available via:

- Pay In Full (PIF), or
- An 8-week payment plan

By selecting a payment plan, you agree to complete all scheduled payments.

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### 2. Failed Payments & Access

If a payment fails, it will be automatically re-attempted on **day 1 and day 4** following the failed payment.

If payment has not been successfully processed and you have not contacted us via **contact@krlashesandbrows.com.au** or direct message inside the mentorship app by **day 7**, access to the mentorship will be paused.

This includes temporary suspension of:

- Course content
- Live calls

Access will be restored once payment has been resolved.

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### 3. No Refund Policy

Due to the digital nature of this mentorship and immediate access to materials, **all payments are non-refundable**.

This applies to both Pay In Full and payment plan options.

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### 4. Payment Plan Commitment

Selecting a payment plan is a commitment to complete **all scheduled payments**.

Early withdrawal, non-attendance, or lack of participation does not cancel or reduce the remaining payment obligations.

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## 5. Course Access & Completion

Participants receive **lifetime access to all course content and future course updates**.

However, the mentorship is designed to be completed within the **8-week mentorship period**. Course content is drip-fed, and live calls are largely based on follow-up, implementation, and discussion of the course material provided.

Failure to complete the course within the mentorship period may impact the participant's ability to fully benefit from the live calls.

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## 6. Live Calls & Scheduling

All mentorship calls will be scheduled with the participant at the **start of their mentorship**.

In the event that we need to reschedule a call, **24 hours' notice will be provided where possible**.

If a participant needs to reschedule a call, **a minimum of 24 hours' notice is required**. While we will always do our best to accommodate changes, missed calls or late cancellations may not always be able to be rescheduled.

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## 7. Results Disclaimer

Results are not guaranteed. Success within the mentorship is **100% dependent on each participant's effort, consistency, and implementation** of the material provided.

We provide tools, education, guidance, and support; however, individual results will vary.

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## 8. Code of Conduct

Participants are expected to engage respectfully within the mentorship space.

We reserve the right to remove any participant from the mentorship if behaviour is deemed disruptive, disrespectful, or harmful to the community. Removal due to misconduct does not entitle the participant to a refund.

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## 9. Intellectual Property & Content Sharing

All mentorship materials, including but not limited to:

- Course videos
- Workbooks
- Call recordings
- Resources and templates

are the intellectual property of **KR Beauty Academy**.

Content may not be shared, copied, recorded, distributed, resold, or provided to any third party without written permission. Breach of this policy may result in removal from the mentorship without refund.