

Return & Refund Policy

Version: 1.0

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How to Request a Return or Refund

All return and refund requests must be submitted through the **Whop Portal**. This is the platform through which your purchase was processed, and it is the only way to initiate a return or refund at this time.

Refund requests via email are **not supported** at this time. Please use the Whop Portal to manage your subscriptions, cancellations, and refund requests.

Steps to request a refund via Whop:

1. Log in to your Whop account at whop.com
2. Navigate to your purchases or memberships
3. Select the NextBatch product you wish to return
4. Follow the on-screen instructions to submit your refund request

EU/EEA Right of Withdrawal (14 Days)

If you are a consumer located in the EU or EEA, you have the right to withdraw from your purchase within **14 days** from the day of contract conclusion, without giving any reason. This is in accordance with applicable EU consumer law.

How to exercise: Submit your withdrawal request through the [Whop Portal](#), including your order number. The Whop Portal is the only supported channel for refund and withdrawal requests at this time.

Effects of withdrawal: Upon withdrawal, we will deactivate your license(s). You must cease use and uninstall the Software. Your refund will be processed within 14 days after your withdrawal request has been received.

Digital content exception: If you expressly consented to immediate performance (download/activation) during the 14-day period and acknowledged that you thereby lose your right of withdrawal, your withdrawal right is waived once performance begins, as permitted by applicable law.

Subscriptions & Cancellation

Subscriptions renew automatically unless cancelled before the renewal date. You can cancel at any time via your account portal on [Whop](#). By default, cancellation takes effect at the end of the current paid period.

You also have the option to cancel **immediately**. However, please be aware that immediate cancellation means you will **instantly lose access** to the product, even if you have remaining time on your current billing period. This action cannot be undone.

Fees paid are non-refundable except where required by mandatory law or as specified in our [Terms of Service](#).

Conformity & Statutory Rights

Under applicable EU consumer law, you have the statutory right to repair, replacement, or refund if the Software does not conform to the contract. These rights cannot be limited or excluded and are fully respected by NextBatch.

For the full legal details, please refer to our [Terms of Service](#), in particular Articles 6 and 12.