

# AI GROWTH LAB

## Refund Policy & Terms of Purchase

---

*Last Updated: April 2026*

By purchasing AI Growth Lab, you agree to the following Refund Policy and Terms of Purchase. Please read carefully before completing your purchase.

### THE 30-DAY "BUILD IT OR IT'S FREE" GUARANTEE

We stand behind AI Growth Lab. If you do the work and follow the system, you will get results. If you don't, we refund every dollar — and you keep the course.

This guarantee is conditional, fair, and designed to protect both you and us. Here's exactly how it works:

### TO QUALIFY FOR A FULL REFUND

To receive a full refund under the 30-Day Guarantee, you must meet **ALL** of the following conditions:

- 1. Complete all 5 modules of the course.** Course progress is tracked automatically in your account dashboard.
- 2. Publish at least 20 pieces of content** on your AI character account (any platform: Instagram, TikTok, YouTube, Facebook).
- 3. Show that your character account is live and active** by providing the public link.
- 4. Submit your refund request within 30 days** of your original purchase date.
- 5. Email your request** to [shalev@joinaigrowthlab.com](mailto:shalev@joinaigrowthlab.com) with the subject line: "**Refund Request**"

### REFUNDS WILL NOT BE ISSUED FOR:

- "I changed my mind" or "I didn't have time" requests
- Failure to complete all course modules
- Failure to publish at least 20 pieces of content
- Requests submitted after 30 days from purchase date
- Course material that has been downloaded, shared, or distributed externally
- Lack of follower growth, engagement, or revenue (results vary by individual effort)

## PAYMENT PLAN POLICY (3 x \$297)

If you purchased AI Growth Lab via our 3-payment plan (\$297 x 3), the following terms apply:

- All 3 installments are due in full, regardless of refund eligibility.
- Refund eligibility window starts from the date of your **first** payment.
- Failed or missed payments result in immediate suspension of course access until cured.
- If a refund is approved, all paid amounts will be refunded and remaining installments cancelled.
- Stopping payment via your bank or credit card without contacting us is a violation of these terms (see Chargeback Policy below).

## REFUND PROCESS

Once you have met all qualification conditions, here's exactly what happens:

**Step 1.** Email [shalev@joinaigrowthlab.com](mailto:shalev@joinaigrowthlab.com) with subject line "Refund Request". Include: (a) screenshot of completed course modules, (b) link to your character account, (c) confirmation of 20+ posts published.

**Step 2.** Our team reviews your request within 5 business days.

**Step 3.** If approved, refund is processed within 7-10 business days back to your original payment method.

**Step 4.** You retain full course access — even after the refund is processed. The course is yours to keep.

## CHARGEBACK POLICY

**This is important — please read carefully.**

By purchasing AI Growth Lab, you agree to contact us directly via email **BEFORE** initiating any chargeback or payment dispute with your bank or credit card company.

Initiating a chargeback without first contacting us is considered a breach of these terms and may result in:

- Permanent ban from all AI Growth Lab products and services (current and future)
- Legal collection action and recovery of associated costs
- Reporting of the dispute to credit bureaus where applicable
- Forfeiture of any partial refund eligibility
- Removal from our private community and revocation of all access

We are reasonable people. If you have an issue, email us first — we will work with you in good faith. Chargebacks should be a last resort, not a first response.

## INTELLECTUAL PROPERTY & SHARING

All course materials — including videos, frameworks, prompts, swipe files, and supplementary content — remain the property of AI Growth Lab (Smscales LLC). Your purchase grants you a personal, non-transferable license for individual use.

**You may not:**

- Share login credentials with anyone, including team members or family
- Download, redistribute, or resell any portion of the course
- Post course materials publicly on social media, forums, or file-sharing platforms

- Use course content to build a competing course or training program

Violation of this clause results in immediate termination of access without refund, and may result in legal action.

## RESULTS DISCLAIMER

AI Growth Lab provides education, frameworks, and systems. We do not guarantee specific results, follower counts, revenue, or business outcomes.

Income examples and case studies referenced in our marketing materials (including but not limited to Yang Mun's 5.5M followers, \$463K revenue, and individual student successes) are not typical and represent the upper range of outcomes.

Your results will depend on your individual effort, niche selection, content quality, consistency, and many other factors outside of our control.

## PLATFORM RISK & LIMITATIONS

AI Growth Lab is not responsible for changes made by social media platforms (Instagram, TikTok, YouTube, Facebook, X, etc.), including but not limited to:

- Algorithm changes that affect content reach or engagement
- Policy updates that restrict AI-generated content
- Account suspensions, shadowbans, or terminations
- Changes to monetization features or eligibility
- Discontinuation of features, products, or services

## DISPUTE RESOLUTION

Any disputes arising from this purchase or your use of AI Growth Lab will be resolved through binding arbitration in the State of Nevada, United States.

By purchasing, you waive your right to participate in any class action lawsuit or class-wide arbitration against AI Growth Lab or Smscales LLC.

## YOUR AGREEMENT

By clicking "I agree" at checkout and completing your purchase, you confirm that:

- You have read, understood, and agree to this entire Refund Policy
- You understand that the 30-Day Guarantee is conditional on completing the qualification requirements
- You agree to contact us directly before initiating any chargeback
- You are at least 18 years of age and legally able to enter into this agreement

---

## QUESTIONS OR CONCERNS?

We're here to help. Reach out anytime:

**Email:** [shalev@joinaigrowthlab.com](mailto:shalev@joinaigrowthlab.com)

**Response time:** Within 24 hours, Monday-Friday

**Website:** [getaigrowthlab.com](http://getaigrowthlab.com)

---

*AI Growth Lab is operated by Smscales LLC.  
© 2026 Smscales LLC. All Rights Reserved.*