

Vibraart – Refund & Return Policy

Last updated: [17/12/2025]

Thank you for purchasing from **VIBRAART LLC**. Because our products are **digital files delivered instantly**, refunds are limited. This policy explains when refunds may be granted and how to request one.

Company Information

VIBRAART LLC

1001 S MAIN ST STE 600

Kalispell, MT 59901

United States

Email: support@vibraart.com

1. General Policy (Digital Goods)

All Vibraart products are **digital and delivered immediately** after purchase via Whop and/or email.

For this reason, **all sales are final** once access or download is provided.

Digital products cannot be returned or exchanged.

2. Refund Eligibility

Refunds may be considered **only** in the following cases:

a) Defective or Corrupted Files

- Files are incomplete, corrupted, or materially different from the product description
- You contact us within **7 days** of purchase
- We are unable to provide a working replacement within a reasonable time

b) Duplicate Purchase

- You accidentally purchased the **same product more than once**

c) Access / Delivery Failure

- You did not download or access the files
- We are unable to resolve the delivery issue (broken link, email issue, Whop access error) after you contact us

Not Eligible for Refunds

Refunds will **not** be issued for:

- Change of mind
- Incorrect product selection
- Incompatibility with your software, tools, or workflow
- Misuse or violation of the product license (including redistribution or resale)

3. EU / UK Digital Content Notice

If you are located in the **EU or UK**, digital content delivered immediately is **not subject to the 14-day withdrawal right** once you consent to instant delivery and acknowledge loss of that right.

By completing checkout, you provide this consent where required by law.

4. How to Request a Refund

To request a refund, email support@vibraart.com with:

- Order ID
- Purchase email address
- Product name
- Description of the issue (screenshots recommended)
- Confirmation of whether the files were downloaded

We aim to respond within **1 business day (Monday–Friday)**.

Whenever possible, we will first attempt to **replace or re-deliver** the files.

5. Chargebacks

Please contact us **before** opening a chargeback.

Unresolved chargebacks may result in:

- License revocation
- Loss of access to Vibraart products
- Account restrictions on Whop

6. License Revocation After Refund

If a refund is approved:

- Your license to use the refunded product is **immediately revoked**
- You must delete all copies of the files
- Continued use in any project (personal or commercial) is prohibited
- Access links will be disabled

7. Policy Updates

We may update this Refund Policy to reflect legal or operational changes. Updates will be reflected by a revised “**Last updated**” date.