

Privacy Policy — SPECTRA

SentioEdge | info@sentioedge.com | Czech Republic | Effective: July 6, 2026

1. Introduction

SentioEdge (“we”, “us”, “our”), operated from the Czech Republic, is committed to protecting your personal data. This Privacy Policy explains what data we collect in connection with SPECTRA and the website sentioedge.com, how and why we use it, who we share it with, and your rights. We process personal data in accordance with the EU General Data Protection Regulation (GDPR) and applicable Czech law. You can contact us regarding privacy matters at info@sentioedge.com.

2. Data We Collect

Purchase and access data: your name, email address, and TradingView username, collected when you purchase SPECTRA and request access. Payment is processed by Whop as the merchant of record; we do not receive or store your full payment card details.

Community data: your Discord username and ID if you join the SentioEdge Discord community, together with content you voluntarily post there.

Support and form data: information you provide when you contact support or submit forms (for example, the form used to collect your TradingView username).

Email engagement data: if you receive our emails, our email platform records delivery, open, and click events, and your subscription status.

Website analytics data: anonymized usage statistics about visits to sentioedge.com collected via Google Analytics (pages viewed, approximate location, device and browser type). This data does not directly identify you.

3. How and Why We Use Your Data (Legal Bases)

To perform our contract with you (Art. 6(1)(b) GDPR): processing your order, granting and managing your access to SPECTRA on TradingView, managing your subscription, and providing customer support.

For our legitimate interests (Art. 6(1)(f) GDPR): securing the service, preventing fraud and access sharing, defending against payment disputes and legal claims, keeping basic business records, and improving our product and website using aggregated analytics.

With your consent (Art. 6(1)(a) GDPR): sending marketing and product emails. You can withdraw consent at any time using the unsubscribe link included in every marketing email, without affecting service emails necessary for your purchase.

To comply with legal obligations (Art. 6(1)(c) GDPR): tax, accounting, and other legal requirements.

4. Who We Share Data With

We do not sell or rent your personal data. We share data only with service providers (processors and independent controllers) necessary to operate SPECTRA: Whop (checkout, payments, merchant of record, and subscription management), TradingView (your TradingView username, solely to grant and manage invite-only access to SPECTRA), Discord (community access), our email marketing platform (email delivery and subscription management), our form provider (collection of your TradingView username), our documentation platform (setup guides), and Google Analytics (anonymized website statistics). We may also disclose data where required by law or to protect our legal rights.

5. International Data Transfers

Some of our service providers (including Whop, Discord, Google, and our email and form providers) are located in or process data in the United States or other countries outside the European Economic Area. Where personal data is transferred outside the EEA, such transfers are carried out on the basis of appropriate safeguards, such as the EU–US Data Privacy Framework or the European Commission’s Standard Contractual Clauses, as implemented by the respective provider.

6. Data Retention

We retain your personal data for as long as your access to SPECTRA is active and thereafter only as long as necessary for the purposes described in this policy — in particular to comply with legal retention obligations (e.g. accounting and tax records), and to establish, exercise, or defend legal claims (e.g. records relevant to payment disputes). Marketing data is deleted or anonymized after you unsubscribe. You may request deletion of your data at any time as described in Section 8.

7. Cookies

Our website sentioedge.com uses Google Analytics cookies to collect anonymized visitor statistics. These cookies do not directly identify you. You can disable cookies in your browser settings at any time, or opt out of Google Analytics using Google’s opt-out tools. Third-party platforms you use in connection with SPECTRA (Whop, TradingView, Discord) apply their own cookie and privacy policies.

8. Your Rights (GDPR)

If you are located in the European Economic Area (and in many other jurisdictions), you have the right to: access your personal data; rectify inaccurate data; request erasure of your data; restrict processing; data portability; object to processing based on legitimate interests; and withdraw consent at any time where processing is based on consent. To exercise any of these rights, contact us at info@sentioedge.com. We will respond within the timeframes required by law. You also have the right to lodge a complaint with a supervisory authority — in the Czech Republic, the Office for Personal Data Protection (Úřad pro ochranu osobních údajů, uoou.gov.cz).

9. Security

We take reasonable technical and organizational measures to protect your personal data, and we rely on established platforms (Whop, TradingView, Discord, Google) that maintain their own security programs. However, no method of transmission or storage is 100% secure, and we cannot guarantee absolute security.

10. Children

SPECTRA and sentioedge.com are intended for adults and are not directed at persons under 18 years of age. We do not knowingly collect personal data from minors. If you believe a minor has provided us with personal data, contact us and we will delete it.

11. Changes to This Policy

We may update this Privacy Policy from time to time. The current version, with its effective date, is always available where the service is sold and on sentioedge.com. We will notify you of significant changes by email or by posting a notice on sentioedge.com.

12. Contact

For any questions regarding this Privacy Policy or your personal data, please contact us at info@sentioedge.com.