



Return & Refund Policy

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Our Sales Policy

This Return & Refund Policy applies to all products and services sold by Open Channel Media LLC (d/b/a FrontierAlgo) (the "Company," "we," "us," or "our") through frontieralgo.com. By completing a purchase, you agree to the terms set out below.

Every FrontierAlgo product is a digital, invite-only indicator. Access, complete training materials, and supporting resources are delivered to you immediately upon purchase. Because you receive full value the moment you buy, the following policy applies to every purchase.

All purchases are final. No refunds.

The Trader's Mindset

"Plan your trade, trade your plan."

In trading, there's a saying that separates the successful from the struggling. Looking backward—at entries you missed, exits you fumbled, decisions you regret—is the fastest way to destroy your edge. Successful traders execute and move forward.

FrontierAlgo operates on the same principle — commit, execute, follow through.

Your purchase includes full access, complete training materials, ongoing updates, and full support — 24/7 AI chatbot help on our Support Hub plus dedicated human technical help by email. Existing customers also receive priority pricing and discounts toward future FrontierAlgo tools as our product line continues to grow. We invest fully in your success from day one with a complete professional system and ongoing support.

For this reason all purchases are final. No refunds.

Our Commitment to Your Success

Every purchase includes:

- **Full access** to your purchased indicator and all future updates
- **Complete training materials** including video tutorials and documentation
- **24/7 AI support chatbot** for immediate answers to common questions
- **Human support team** available via email for complex issues
- **Credit toward future products** may be available upon request

We want you to get real value from this tool. If you're having trouble getting started or have questions about how to use your indicator effectively, reach out—we're here to help.

Payment Processing & Disputes

Payments are processed by **Whop**, our Merchant of Record. Whop handles transaction processing, sales-tax collection and remittance, and customer billing on our behalf.

For any concern about your purchase, please contact our team first — ideally within 30 days of purchase — through our Support Hub or by email at support@frontieralgo.com. Most issues (platform setup, activation timing, access activation) can be resolved directly within hours, faster than any third-party dispute process.

For payment-related issues that we can't resolve directly, [Whop](#) offers a Resolution Center where customers can request review within the window provided under Whop's Buyer Terms; for product-related concerns, Whop processes refunds only with our approval, and our "all sales final" position generally stands. The one exception: customers located in the EU, EEA, or UK have a statutory 14-day withdrawal right under [Whop's Buyer Terms](#) and applicable consumer-protection law. EU/EEA/UK customers who wish to exercise that right within the 14-day window should contact support@frontieralgo.com to initiate.

Questions?

If you have questions about this policy or need assistance with your purchase, our team is ready to help. Contact us at support@frontieralgo.com.

This Return & Refund Policy is part of and subject to the FrontierAlgo Terms of Service, including its Dispute Resolution and Binding Arbitration section and Class Action Waiver. Payment disputes handled by Whop, Inc. as Merchant of Record remain subject to Whop's Buyer Terms.

Open Channel Media LLC (d/b/a FrontierAlgo)

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support@frontieralgo.com · frontieralgo.com

Whop, Inc. is the Merchant of Record for all purchases.

Questions about this return & refund policy? Contact **support@frontieralgo.com**. Open Channel Media LLC (d/b/a FrontierAlgo) is the publisher of FrontierAlgo; Whop, Inc. is the Merchant of Record for all purchases.