



The Power of You by Capital 5 Consulting (Pty) Ltd

RETURN & REFUND POLICY

Effective Date: 15 January 2026

We want you to feel confident joining *The Power of YOU*. If this program isn't right for you, we offer a **10-day money-back guarantee** under the following terms.

10-Day Money-Back Guarantee

You may request a full refund within **10 days of purchase**, provided that:

- The request is submitted within the 10-day window
- The full downloadable workbook has **not** yet been unlocked or downloaded

Workbook Access

- Workbook exercises are provided **within the platform**, aligned with each lesson
- The **full downloadable workbook PDF** is unlocked **after the 10-day refund period**
- Accessing or downloading the full workbook waives eligibility for a refund

Refunds Will Not Be Issued If:

- The 10-day period has passed
- The full workbook has been downloaded
- There is excessive content consumption in a short time
- The request is based on lack of results or change of mind

Fair Use Policy

This policy exists to protect against misuse while remaining fair to genuine users. Abuse of the refund policy may result in denial.

All approved refunds are processed via the original payment method.